

## BC TEMPORARY RENTAL SUPPLEMENT PROGRAM

### FACTSHEET FOR LANDLORDS

#### About the BC Temporary Rental Supplement Program

The BC Temporary Rental Supplement Program gives tenants and landlords temporary support towards rent payments for low- and moderate-income renters who have lost income as a result of COVID-19. Payments are made directly to the landlords of eligible households.

The program has been available since April, and has been **extended for July and August 2020**. Those who have received the supplement in April, May or June and whose files were still active in June, do not need to complete a new application. They will receive an email with a link to a simple form where they will be asked to confirm if they plan to continue living at the same address for July and August. Tenants who are moving in July or August can complete the form to close their application.

New applications will be accepted until August 31, 2020. Eligible applications received in June will get the supplement for June, July and August. Eligible applications received in July will get the supplement for July and August. Eligible applications received in August will get the supplement for August.

The program gives \$300 per month for eligible households with no dependents, and \$500 per month for eligible households with dependents. The payment, which is deposited directly to the landlord's bank account, is then applied towards the tenant's monthly rent. The tenant is responsible for covering the difference between the full monthly rent and the BC-TRS payment.

## ELIGIBILITY

### Are my tenants eligible for the BC Temporary Rental Supplement Program?

Eligibility is assessed on a case-by-case basis. Renters with low to moderate income who have lost income as a result of COVID-19 may be eligible.

If you have a tenant who has lost income due to COVID-19 and has voiced concern about paying rent, ask them to visit <https://www.bchousing.org/BCTRS> to see the eligibility requirements. Or, you can download the tenant factsheet for them. Tenant applications must be received no later than August 31, 2020.

If you get an operating subsidy from any level of government for your rental building, your tenants will not be eligible. A secondary suite, or a suite that is considered an unauthorized suite (for example a suite that does not comply with zoning and bylaw requirements, or has not been registered with the City) is an eligible residence.

**Even if your tenant does not qualify for the BC Temporary Rental Supplement program, they may be eligible for other BC Housing programs. More information is available at [bchousing.org](https://bchousing.org)**

## APPLICATION PROCESS

### How does the application process work?

#### 1. Tenants Start the Application

Your tenant must start the application process at [bchousing.org/BCTRS](https://bchousing.org/BCTRS). You cannot apply for a tenant.

Your tenant will be asked to give supporting information to determine their eligibility.

Your tenant will need to give your contact information, including email address. Please give your tenant an email address that you check regularly.

#### 2. Landlords Complete the Application

Once your tenant's application has been reviewed and assessed as eligible, an email will be sent to you at the email address provided. The email will contain a link for you to complete the landlord portion of the application process.

You will need to confirm the tenancy, rental address and monthly rent amount.

You will also need to give your mailing address and banking information to receive payment by direct deposit.

Once you have completed the landlord portion of the application, both you and your tenant will get a final confirmation email. This email will give details about the amount of the rent supplement and payment dates.

**For more information, including a factsheet that you can give to your tenant, please visit [bchousing.org/BCTRS](https://bchousing.org/BCTRS)**

BC Housing collects information from applicants in accordance with Section 26c of the *Freedom of Information and Protection of Privacy Act* (the FOI Act) in order to assess eligibility for assistance. We do not disclose your information to other public bodies or individuals except as authorized by law. We keep the information only for the length of time necessary to fulfil the purpose(s) for which it was collected.

**For general information and support around COVID-19:**

For the latest medical updates, including case counts, prevention, risks, testing, visit: [www.bccdc.ca](http://www.bccdc.ca)

For provincial health officer orders, notices and guidance, visit: [gov.bc.ca/phoguidance](http://gov.bc.ca/phoguidance)

For non-health related information, including financial, childcare, travel and essential service information, visit: [gov.bc.ca/covid-19](http://gov.bc.ca/covid-19). Or call 1-888-COVID19 (1-888-268-4319) between 7:30 a.m. and 8 p.m., seven days a week.