

BC TEMPORARY RENTAL SUPPLEMENT PROGRAM

FACTSHEET FOR LANDLORDS

About the BC Temporary Rental Supplement Program

The BC Temporary Rental Supplement Program gives tenants and landlords temporary support towards rent payments for renters affected by COVID-19. Payments are made directly to the landlords of eligible households.

This new program will give a temporary rental supplement for April, May and June 2020. It will cover part of the rent for low- and moderate-income renters who have lost income as a result of COVID-19. Applicants will only have to apply once. If they apply in April, they will get payments for all three months. If they apply in May, they will get payments for the remaining two months. It is expected that the first payments will be provided before the end of April.

The program gives \$300 per month for eligible households with no dependents, and \$500 per month for eligible households with dependents.

ELIGIBILITY

Are my tenants eligible for the BC Temporary Rental Supplement Program?

Eligibility is assessed on a case-by-case basis. Renters with low to moderate income who have lost income as a result of COVID-19 may be eligible.

If you have a tenant who has lost income due to COVID-19 and has voiced concern about paying rent, ask them to visit www.bchousing.org/bctrs to see the eligibility requirements. Or, you can download the tenant factsheet for them.

If you get an operating subsidy from any level of government for your rental building, your tenants will not be eligible. A secondary suite, or a suite that is considered an unauthorized suite (for example a suite that does not comply with zoning and bylaw requirements, or has not been registered with the City) is an eligible residence.

Even if your tenant does not qualify for the BC Temporary Rental Supplement program, they may be eligible for other BC Housing programs. More information is available at bchousing.org.

APPLICATION PROCESS

How does the application process work?

1. Tenants Start the Application

Your tenant must start the application process at bchousing.org/bctrs. You cannot apply for a tenant.

Your tenant will be asked to give supporting information to determine their eligibility.

Your tenant will need to give your contact information, including email address. Please give your tenant an email address that you check regularly.

2. Landlords Complete the Application

Once your tenant's application has been reviewed and assessed as eligible, an email will be sent to you at the email address provided. The email will contain a link for you to complete the landlord portion of the application process.

You will need to confirm the tenancy, rental address and monthly rent amount.

You will also need to give your mailing address and banking information to receive payment by direct deposit.

Once you have completed the landlord portion of the application, both you and your tenant will get a final confirmation email. This email will give details about the amount of the rent supplement and payment dates.

For more information, including a factsheet that you can give to your tenant, please visit bchousing.org/bctrs

BC Housing collects information from applicants in accordance with Section 26c of the Freedom of Information and Protection of Privacy Act (the FOI Act) in order to assess eligibility for assistance. We do not disclose your information to other public bodies or individuals except as authorized by law. We keep the information only for the length of time necessary to fulfil the purpose(s) for which it was collected.

For general information and support around COVID-19:

For the latest medical updates, including case counts, prevention, risks, testing, visit: www.bccdc.ca

For provincial health officer orders, notices and guidance, visit: gov.bc.ca/phoguidance

For non-health related information, including financial, childcare, travel and essential service information, visit: gov.bc.ca/covid-19. Or call 1-888-COVID19 (1-888-268-4319) between 7:30 a.m. and 8 p.m., seven days a week.