

**HALL TOWER Redevelopment**  
**Tenants: Frequently Asked Questions**  
*January 2019*

**1. WHAT IS HAPPENING TO HALL TOWER?**

The Hall Tower buildings are going to be replaced with new affordable rental apartments, adjacent to the current site.

**2. HOW WILL THIS AFFECT ME?**

When the new apartments are complete, you will have an opportunity to move into one.

**3. WILL THERE BE A CHANGE IN HOW MUCH I PAY FOR RENT?**

Tenants moving into the new apartments will continue to pay the same rent as before, unless their income or family size has changed.

**4. WHO WILL DECIDE HOW THE NEW APARTMENTS ARE ALLOCATED? WILL I STILL HAVE A STUDIO / 1 BEDROOM?**

BC Housing will assign the new apartments through a fair and equitable process, based on household need. The apartments will be allocated on the basis of family size and composition, the requirement for adaptable or wheelchair unit, and length of tenancy.

**5. WILL I HAVE TO RELOCATE DURING THE CONSTRUCTION?**

No, you will be able to continue to live in your existing home until your new one is ready.

**6. WHAT HAPPENS IF I DON'T WANT TO MOVE TO THE NEW BUILDING? WILL YOU HELP ME RELOCATE?**

BC Housing will make every effort to assist with relocation options.

**7. WHAT WILL HAPPEN TO THE EXISTING HALL TOWER BUILDINGS?**

After the new apartments are complete and all tenants have left the Hall Tower buildings, they will be demolished.

**8. WHY IS BC HOUSING REPLACING HALL TOWER?**

The buildings at Hall Tower are over 40 years old. They are becoming expensive to maintain and will require significant investment in the future. We have a great opportunity to provide new replacement apartments as part of the redevelopment of the surrounding area.

**9. WHEN WILL I BE ABLE TO MOVE INTO THE NEW BUILDING?**

We anticipate that the preliminary redevelopment work on the new apartments would begin sometime in 2019. BC Housing will keep you updated on the schedule throughout the process.

**10. WHAT WILL BE DIFFERENT ABOUT THE NEW BUILDING?**

The redevelopment plans are preliminary at this point. All apartments will be replaced at a minimum.

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11. WHO IS GOING TO COVER MY MOVING COSTS?

BC Housing will pay for your moving costs, including utilities reconnection (telephone, cable, etc.) and hiring movers.

12. HOW MANY APARTMENTS WILL THE NEW BUILDING HAVE?

There will be no loss of apartments – 331 new apartments will be built.

13. WILL THE NEW BUILDING BE PET FRIENDLY?

Yes, you will be able to have a pet. BC Housing pet rules will apply in the new apartments.

14. WHAT ARE THE FEATURES OF THE NEW AMENITY ROOM?

Final decision on what will be included in the amenities room has not been determined yet.

15. WHO WILL MANAGE THE NEW BUILDING?

BC Housing will continue to own and operate the new apartments.

16. HOW CAN I STAY INFORMED ABOUT THE REDEVELOPMENT PROCESS?

If you have any questions, please don't hesitate to contact your property manager Dion Letendre at [dletendre@bchousing.org](mailto:dletendre@bchousing.org) or 604-694-7436. For more information please visit our website: [www.bchousing.org/hall-towers](http://www.bchousing.org/hall-towers)

17. HOW CAN I STAY INFORMED ABOUT THE MASTER PLANNING PROCESS?

The first step in a redevelopment project like Hall Tower is a master planning process, to be led by the City of Burnaby, BC Housing and a future developer. The Hall Tower redevelopment process is anticipated to take a few years. Further details will be added to our website when available: [www.bchousing.org/hall-towers](http://www.bchousing.org/hall-towers)