

BCNPHA 2012 Annual Conference

In 2012, BCNPHA will be hosting the 20th Annual Non-Profit Housing Conference and Tradeshow, to be held on November 19-21, 2012.

The first BCNPHA Conference was held in 1993. Twenty years later the conference has grown to a three-day event. This year the conference will be held at the Sheraton Vancouver Airport Hotel in Richmond.

On Monday November 19th - The Housing Registry Council will be offering a workshop at the Conference titled "The Housing Registry - Tips and Tricks". The workshop will include a discussion of the pros and cons of working with a shared database and will include a number of "Tips and Tricks" designed to help members get the most out of their membership.



Save the Date - Annual Meeting of Members

In 2010, The Housing Registry Council changed the format of the Annual General Meeting of Members in order to make it easier for members across the province to attend.

Please join us on February 5, 2013, to meet the new Housing Registry Council, hear some of the accomplishments from 2012, and help assist the Council with setting priorities for the coming year, as well as an opportunity network with other housing providers.

Additional information on registering for the Annual Meeting will be sent out in December.

If you have a particular question you would like the Council to address at the Annual Meeting of Members, please forward your question by email to thehousingregistry@bchousing.org with the subject line "Question for Council".

Unexpected Errors

While we hope this never happens, sometimes technology is uncooperative and we receive error messages. It is important that all errors are reported to us, as this assists in trouble shooting and ensuring that fixes are put in place and/or data is cleansed to minimize the chances of errors for all users.

If you receive an "Unexpected Error" message (pictured), please report the error using the following steps.

1. Click on the option to e-mail the housing registry.
2. In the e-mail include a brief description of what steps were performed that resulted in the error. For example, "Received this error message when entering completing the Make Offer action for unit #3 at Bedside Manor. Unit is being offered to applicant number 876543.

It is important that an explanation is provided as simply sending the error message will not provide Housing Registry staff with enough information required to investigate and resolve the issue. Someone from The Housing Registry will contact you once the issue has been resolved and will provide instructions for completing the task.



The next Council meeting is December 11, 2012.

If you have a topic that you would like the Council to discuss, please forward to the Council by email at thehousingregistry@bchousing.org or contact the Council Chair, Doug Creba at 250-714-0172 or doug@nahs.ca.