## What is Supportive Housing?

Supportive housing and shelters are different. The proposal for Kelowna is for supportive housing. This would **not** be a shelter.

<table>
<thead>
<tr>
<th>Shelter</th>
<th>Supportive Housing</th>
</tr>
</thead>
<tbody>
<tr>
<td>First come first served</td>
<td>Assessment process for applicants</td>
</tr>
<tr>
<td>Access to a bed temporarily</td>
<td>A self-contained studio home</td>
</tr>
<tr>
<td>Some meals may be provided</td>
<td>1 hot meal provided, plus private kitchenette</td>
</tr>
<tr>
<td>Often required to leave during day time</td>
<td>No requirement to leave unit or building</td>
</tr>
<tr>
<td>Shared sleeping space</td>
<td>Private unit</td>
</tr>
<tr>
<td>No payment</td>
<td>Pay rent for unit</td>
</tr>
<tr>
<td>Outreach worker available to connect to support services offsite</td>
<td>24/7 access to staff and support services onsite</td>
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</tbody>
</table>

Supportive housing offers a self-contained studio home with a private unit, 24/7 access to staff and support services, and the option to pay rent for the unit. Shelters, on the other hand, are First come first served with temporary access to a bed, and often require residents to leave during the day. Some meals may be provided, but there is no requirement to leave the unit or building, and outreach workers are available to connect to support services.
Examples of Supportive Housing

Timber Grove in Surrey

- Located in a multi-residential area a short walk from amenities
- Opened in 2011
- 52 self-contained homes
- Operated by Coast Mental Health
- Similar eligibility, programming and services

Timber Grove blends into the neighbourhood. While neighbours initially had fears about the new housing during the development phase, many now show support. Residents are proud of their homes, engaging with neighbours and frequenting local shops and restaurants.

Cardington Apartments in Kelowna

- Located in a residential-commercial mix neighbourhood
- Opened in 2008
- 30 self-contained homes
- Operated by the John Howard Society of the Central and South Okanagan
- Similar eligibility, programming and services

When Cardington Apartments first opened, there were some complaints from neighbours as on-site support levels were still being worked out. Once the level of on-site support service was adjusted, there were few complaints from neighbours. Today, the building has a good reputation in the neighbourhood. Neighbours look out for tenants when they are out and about in the neighbourhood, as well as homeless people camping out in the area. Neighbours often bring donations by and help with fundraising. A nearby business offered free services to tenants. Residents feel comfortable accessing nearby businesses, such as the pharmacy.
Supportive Housing across Kelowna

There are currently seven supportive housing buildings operating across Kelowna, all provide homes to people experiencing homelessness who have gone through an assessment process.
How will this Affect my Property Value?

Research shows that property values do not decline with proximity to supportive housing.

- Centre for Applied Research in Mental Health and Addiction at SFU (2007). The report looked at 18 different studies and found there was no significant effect on either the sales price of homes in the neighbourhood or on the number of sales.
- In 2018, BC Housing conducted analysis on five housing developments located in different communities across the province. Analysis was conducted on these five housing developments located in different communities across the province. None of the sites saw a significant decline in property values in the two years post-opening in the immediate areas or neighbourhoods surrounding the case study sites, as feared by some neighbours.