

# Welcome



**Stepping Stone**  
Community Services Society



**5:00 pm** Doors open, view poster boards and talk with the project team

**5:30 pm** Presentation

**5:45-7:00 pm** Facilitated dialogue with panel of representatives from BC Housing, Stepping Stone and Fraser Health

## **We respectfully ask you to:**

- Ensure comments and discussions are respectful;
- Help us ensure that everyone is able to speak and be heard;
- Recognize that the issues are complex and we need thoughtful discussion about how to meet community needs;
- Share your thoughts – join the conversation tonight or through [communityrelations@bchousing.org](mailto:communityrelations@bchousing.org) or by completing a comment form.



**Please note that this session will be recorded for the purposes of preparing a summary report. Your comments and questions will be made public.**

# Public Information Meeting for Proposed Supportive Housing in Langley

Everyone needs a home.

The Quality Inn hotel is undergoing renovations to provide more supportive housing options for homeless individuals who live in our community. The new proposed supportive housing would provide **49 new supportive housing units** for the community, with space for programming and support services, and **24/7 staffing**. In addition, an **Intensive Case Management (ICM)** team would operate from this location, to provide clinical support to help stabilize high-need individuals both on-site and throughout the community.



**BC Housing** has purchased and is renovating the building, and would provide operating funding for the supportive housing units, and rent supplements to the Intensive Case Management team.

**BC Housing** works in partnership with the private and nonprofit sectors, provincial health authorities and ministries, other levels of government and community groups to develop a range of housing options.



**Stepping Stone**  
Community Services Society

**Stepping Stone Community Services Society (SSCSS)** would operate 49 units of supportive housing and on-site support service.

**SSCSS** is a non-profit organization dedicated to improving quality of life for individuals and families living with mental health issues, homelessness, or risk of homelessness. We provide services in the Langleys and the surrounding areas, assisting people to integrate into the community through social, housing, and employment opportunities.



**Fraser Health** will fund the Intensive Case Management (ICM) team, to be located on the top floor of the renovated building. We have contracted Langley Community Services Society to provide the service who will work closely with Stepping Stones Services Society, Salvation Army – The Gateway of Hope, and Encompass Support Services Society. In addition, the team will work closely with BC Housing, following a 'Housing First' philosophy that supports people who are homeless to obtain and maintain housing.

**Fraser Health** delivers a wide range of health care services, including mental health care, public health, home and community care, to more than 1.8 million people living in communities stretching from Burnaby to White Rock to Hope.

# Community Need



# Services

Individual units provide safe, affordable housing



24/7 staffing and support services



Intensive Case Management Team on-site



One meal a day provided



Laundry



Social connection



Accessible for a diverse group  
(provide transition for people who are homeless or at risk, from shelter, the street and unstable housing)



Connect to local community services



Peer and low-barrier employment opportunities will be explored



Referral to healthcare, mental health and substance use services



Trauma-informed support and care to assist people in stabilizing and creating plans to move from homelessness to successfully housed.



Outreach worker assists with income issues and housing search.



A Community Advisory Committee will be formed with representation from BC Housing, Stepping Stone Community Services Society, Fraser Health, RCMP, local businesses, community organizations and community members, which meet regularly as a forum **to raise and address any community concerns/issues**



Good Neighbour initiatives: Management will follow up **directly about complaints in a timely manner.**

# Langley Intensive Case Management (ICM) Team

**The Langley ICM team\*** provides health and social services, focusing on client engagement, housing stability, and brokering services, including provision of and access to health care. They work with clients to create a plan to improve and stabilize their lives. Clients are engaged through **multi-disciplinary teams** and **services** are tailored to the needs of clients.

## Team includes



Clinicians/Case managers (4) | Nurses (2) | Nurse Practitioner (1 day a week)  
Addiction Specialist (1) | Psychiatrist (1 day a week) | Housing Specialist (1)  
Peer Support Worker (1)

## Services are provided 7 days a week, 12 hours a day, including:

Housing brokerage and support 	Substance use counselling and/or access to treatment 	Accessing vocational rehabilitation support 	Supporting and encouraging: healthy lifestyle choices, personal hygiene, short and long-term goal setting and money management 
Provide up to 30 rent supplements 	Life skills support/skill building 	Connecting the person to community resources 	
Assessing need for and facilitating access to medical care, including primary care (NP/GP), dental care and specialist care 	Grocery shopping with staff 	Transporting/accompanying clients to appointments 	Connecting clients to income assistance services 
	Social and recreational events 		Assisting clients to manage their medication if required 

## Clients must be:

- 19 years of age or older
- Have problematic substance use or chronic dependence, with or without mental illness, concurrent disorders (substance use and mental illness) or co-existing functional impairment.
- Face complex challenges related to health, housing (e.g. being homeless or unstably housed), and poverty.
- Require more intensive services than are available in the traditional health and substance use system of care and often fall through gaps in health and social systems and have unmet health needs.

\* The ICM team has been formed, but needs a permanent operational space. The top floor of the proposed supportive housing building could accommodate the space needed.

Langley Community Services Society – leads program working with 3 partner service providers:



# Next Steps



This graphic is intended to show the rezoning application process for this project, as understood by BC Housing. The steps that occur after the Public Information Meeting on October 30 are subject to the discretion of the Township of Langley and may be further expanded.

# How can I provide input?



Email  
[communityrelations@bchhousing.org](mailto:communityrelations@bchhousing.org)



Fill out a comment form



Participate in the Public Hearing



Learn more about the  
Community Advisory Committee\*

\* please note that we will be selecting people based on who would be most directly affected.