Guiding Principles for Resident Relocation

1. There will be no reduction in the number of subsidized housing units on the redeveloped Little Mountain site.

2. Residents have the option to return to the Little Mountain subsidized housing site following the redevelopment.

3. A relocation strategy will be developed that will clearly outline the time frame for moving out and, if desired, return to Little Mountain subsidized housing.

4. Residents will be consulted regarding their moving requirements, well in advance of relocation. Every effort will be made to match available units with individual needs.

5. Residents will be provided with choices for relocation and have the opportunity to view these choices before making their relocation decision.

6. Reasonable resident costs for moving and utilities reconnection (telephone, cable, etc.) will be covered by BC Housing. These costs will also be covered upon moving back to the redeveloped Little Mountain subsidized housing site.

7. Residents will have a written relocation agreement that will clearly outline their rights and responsibilities before choosing new housing.

8. Residents will be provided with open communication and clear information before, during and after their move to ensure they are well informed during the redevelopment. These materials will be translated as needed.

9. Residents will be supported to gain access to services in their new communities so that the stress of relocation is minimized.

10. The Relocation Office will be open to assist residents in a fair, respectful and effective manner.

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