Safety Guidelines

To ensure a safe and welcoming event, the following items are NOT allowed inside the meeting venue:

- Flags, banners, placards or posters
- Outside food, drinks, alcohol, illegal substances, glass bottles and cans
- No recording devices
- Any object that makes noise (bells, horns)
- Fireworks or other pyrotechnical apparatus
- Any animal, unless a service animal
- Any object that is deemed suspicious by security personnel
- Knives or other weapons
- Laser pointers

Threats, insults, intimidation and abusive language will not be permitted.
**Welcome**

New Housing for Maple Ridge

<table>
<thead>
<tr>
<th>Community Open House</th>
<th>Thursday, March 15</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>5:00 pm - 7:30 pm</strong></td>
<td>Please drop in to learn more about proposed projects and talk with representatives from BC Housing, Fraser Health, The Salvation Army, RainCity Housing and Alouette Addictions Services. We look forward to working together with the community on a plan for this essential housing.</td>
</tr>
</tbody>
</table>
Community Need in Ridge Meadows

According to the 2017 Homeless Count in Metro Vancouver, the Ridge Meadows area:

- **5th highest** homeless population (after Vancouver, Surrey, Langley, New Westminster)
- **3rd highest** percentage of homeless seniors (tied with North Shore)
- **3rd highest** percentage of individuals homeless longer than 1 year (after Tri-Cities and White Rock)

- 60% have lived in Maple Ridge for 10+ years
- 57% have been homeless > 1 year
- 67% are male

People who are homeless in Maple Ridge currently have access to BC Housing funded housing and services including:

- Outreach workers with 168 rent supplements
- 30* year-round shelter beds
- 15* transitional units
- 25 Extreme Weather Response mats (November – March)
- 30 temporary shelter spaces

*5 beds funded through The Salvation Army and Fraser Health
Everyone needs a home.

New Housing Proposed for Maple Ridge

1. **11749/11761 Burnett Street** – 80 units* of supportive housing and shelter beds with 24/7 staffing and supports

2. **21375 Lougheed Hwy** – 60 units of affordable rental housing

3. **22534/22548/22556 Royal Crescent** – up to 55 units of temporary modular supportive housing, with 24/7 staffing and supports

* Exact unit mix TBD, with emphasis on housing
Proposed Project:
Up to 80 units of supportive housing and shelter
Exact unit mix TBD, with emphasis on housing

Proposed Location:
11749/11761 Burnett Street

Operated by:
The Salvation Army with 24/7 staffing and support services

Who is it for:
People who are currently homeless

Unit Type:
Mix of self-contained supportive units and shelter beds

Site Benefits:
• Allows for expansion of housing and purpose-built facility
• Accessible location so people can stay connected to their community and services
• Staff and clients are familiar with one another
• Close to amenities and transit
• Close to community services and employment areas

Proposed Timeline:
• City of Maple Ridge rezoning: planned for 2018
• Construction: 2018
• Occupancy: 2019

This rendering is a sample of what the building may look like. Subject to change during the development and approvals process.
Proposed Project:
Up to 55 units of temporary supportive housing, with 24/7 staffing and support services

Proposed Location:
22534/22548/22556 Royal Crescent

Operated by:
TBD

Who is it for:
People who are currently homeless

Unit Type:
Private unit with washroom

Key Factors in Site Selection for Modular Housing:
• Short timeline to have site operational (eg. services, site preparation, utilities)
• Close to transit and services
• Close to community services and employment areas

Proposed Timeline:
• Construction: Spring 2018
• Occupancy: Summer/Fall 2018 for up to three years
• Please note that for any future use of the site, BC Housing will consult the community and any proposal will go through a municipal approvals process.

This rendering is an example of what the temporary modular building may look like. Subject to change.
This is an example of an affordable rental housing project being developed in Burnaby.

Proposed Project: 60 units of affordable rental housing

Proposed Location: 21375 Lougheed Hwy

Operated by: TBD

Who is it for: Low-income families and seniors

Unit Type: Mix of one, two and three-bedroom apartments

Site Benefits:
- Close to amenities and transit

Proposed Timeline:
- City of Maple Ridge rezoning: planned for 2018
- Construction: 2018
- Occupancy: 2020
Preliminary Drawings for Royal Crescent site

Amenity Building

Typical Room
What comes next at Royal Crescent?

The temporary modular housing is anticipated to be on this site for two to three years. For any future use of the site, BC Housing will seek community feedback to suit the broader housing needs of the community. Permanent use of the site will go through the municipal rezoning process. Here are some ideas for affordable housing use on the site.
Spectrum of Housing Options

- **Proposed**
  - 11749/11761 Burnett Street
    - up to 88 units of supportive housing and shelter. Exact unit mix TBD, with emphasis on housing

- **Planned**
  - 22534/22548/22556 Royal Crescent
    - up to 55 units of temporary supportive modular housing

- **Proposed**
  - 21375 Lougheed Hwy
    - 60 units of affordable rental housing for low-income families and seniors (operator TBD)

- **In Development**
  - 11907 - 228th Street
    - 94 units of affordable rental housing operated by Maple Ridge Pitt Meadows Community Services

**Highlights**

- Temporary supportive modular housing will address immediate need in community
- Creation of up to approximately 100 new supportive housing units in the community
- Allows people to move from shelter beds into stable housing with support services
- Expansion of affordable rental housing units with 154 new units for low-income families and seniors
Support Services

24/7 staffing and support services

Safe and secure place to sleep

Meals Provided

Referral to health care, mental health and addiction services

Trauma-informed support and care to assist people in stabilizing and creating plans to move from homelessness to successfully housed.

Outreach worker assists with income issues, apartment viewings, securing housing and liaising with landlords to support stable tenancies.

Hot Showers

Laundry

Social Connection

Accessible for a diverse group

Connect to local community services

Peer employment opportunities

These services are for residents of the Royal Crescent temporary supportive housing and proposed Burnett supportive housing and shelter.
Maple Ridge & Pitt Meadows Intensive Case Management (ICM) Team

The Maple Ridge & Pitt Meadows Intensive Case Management (ICM) Team works to improve health, social functioning, and access to care. The Team is a wrap-around service including outreach and services in the community where people live. Clients are engaged via multi-disciplinary teams, integrating the provision of direct services with the coordination and navigation of services and systems to support individuals and families in the community.

### Team includes

| Outreach Support Workers | Nurses | Nurse Practitioner | Addiction Specialist
| Addictions Medicine Physician | Psychiatrist | Peer Support Worker |
| Indigenous Cultural Liaison Worker |

### Services are 7 days a week, 24 hours a day

| Housing brokerage and support | Substance use counselling and/or access to treatment | Assisting with educational and employment goals | Supporting short and long-term goals related to health, housing, finances and food security |
| Provide up to 40 rent supplements | Life skills support/skill building | Connecting the person to community resources | Connecting clients to income assistance and benefits services |
| Assessing need for and facilitating access to medical care, including primary care (NP/GP), dental care and specialist care | Mental Health Assessment, treatment initiation, connection to ongoing care | Supporting integration and connectedness of people in their community | Medication administration |
| Social and recreational events |

### Clients must be:

- 19 years of age or older
- Experiencing problematic substance use
- Facing complex health, mental health, housing, and/or poverty challenges
- Continuing to have unmet health and housing needs despite available health care services

Fraser Health partners with RainCity Housing in ICM service delivery, and partners with BC Housing in funding.
BC Housing has purchased land for the temporary modular housing; BC Housing has purchased a property for the proposed supportive housing and the relocation of the existing Salvation Army shelter. BC Housing will provide operational funding for both initiatives and provide capital funding to develop 60 units of affordable rental housing on city-owned land.

Fraser Health, in partnership with BC Housing, co-funds an Intensive Case Management (ICM) team which will follow a ‘Housing First’ philosophy that supports people who are homeless to obtain and maintain housing. Fraser Health delivers a wide range of health care services, including mental health and substance use services, acute care, public health, primary care, home and community care, to more than 1.8 million people living in communities stretching from Burnaby to White Rock to Hope.

RainCity Housing leads the Intensive Case Management (ICM) team to support people who are homeless to obtain and maintain housing. RainCity Housing provides innovative, outcome oriented programs and services for people experiencing homelessness or who are at risk of homelessness.

The Salvation Army would operate up to 80 units of supportive housing and shelter. Exact unit mix TBD, with emphasis on housing. The Salvation Army has been part of the community since 1996 and has operated the existing shelter, Ridge Meadows Ministries, since 2003. We work within the core operational values of compassion, respect, excellence, integrity, relevance, cooperation and celebration. Our services are provided without discrimination to persons of all race, religion, sex, sexual orientation, color and creed.

RainCity Housing and Fraser Health, in partnership with Fraser Health, co-funds an Intensive Case Management (ICM) team which will follow a ‘Housing First’ philosophy that supports people who are homeless to obtain and maintain housing. RainCity Housing delivers a wide range of health care services, including mental health and substance use services, acute care, public health, primary care, home and community care, to more than 1.8 million people living in communities stretching from Burnaby to White Rock to Hope.

Alouette Addictions Services is a community-based organization that provides one-on-one counselling, group programs, Opioid Replacement Therapy, housing supports and outreach services to anyone living and/or working in Maple Ridge or Pitt Meadows. Alouette Addictions Services is committed to improving the health of all citizens by supporting individuals negatively affected by substance use as well as loved ones affected by their use.
How Can I Provide Input?

There are many opportunities for input moving forward.

Email communityrelations@bchousing.org

Fill out a comment form

Participate in municipal hearings

Learn more about the Neighbourhood Advisory Committees for the Royal Crescent temporary supportive housing and the proposed Burnett site
Addressing Concerns around Safety and Security

BC Housing is committed to working with our partners to provide safe, secure housing for the community, the surrounding neighbours, and our tenants. The following strategies have proven to be successful at mitigating potential issues:

<table>
<thead>
<tr>
<th>Safety &amp; Security Design Features</th>
<th>Creating a Safe Environment</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Privacy fencing</td>
<td>• 24/7 staffing</td>
</tr>
<tr>
<td>• Security cameras</td>
<td>• Tenants will sign an agreement that outlines expectations around appropriate and respectful behaviour</td>
</tr>
<tr>
<td>• Optimize lighting</td>
<td>• Tenants are connected to the appropriate support services</td>
</tr>
<tr>
<td>• Fob security system for tenants only</td>
<td>• A balanced tenant mix in place</td>
</tr>
<tr>
<td>• Entry way with staffed reception</td>
<td>• Criminal activity will not be tolerated</td>
</tr>
<tr>
<td>• Contained outdoor amenity space for smoking, dog walking</td>
<td></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Being a Good Neighbour</th>
<th>Creating a Community Advisory Community</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Ensure concerns are addressed in a timely manner</td>
<td>• Ensures housing is a positive addition to the community</td>
</tr>
<tr>
<td>• Communicate with the neighbourhood</td>
<td>• Facilitate a two-way dialogue</td>
</tr>
<tr>
<td>• Work together to improve the neighbourhood</td>
<td>• Made up of partners (BC Housing, health authority, RCMP, operator) and representatives from businesses and residents, including Strata and BIA</td>
</tr>
<tr>
<td>• Conduct needle sweeps</td>
<td></td>
</tr>
<tr>
<td>• Work with tenants to foster good neighbourhood relations</td>
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</table>