

# Neighbourhood Update

## 3020 Gilmore Diversion, Burnaby

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Dear Neighbour,

We are writing to share that BC Housing recently purchased the 2-storey office building at 3020 Gilmore Diversion. We are planning to create a new permanent shelter at this site.

Learn more about this project below. See attached for details about an online information session and see reverse for contact information for questions.

### THE NEED

The latest Point-in-Time Homeless Count identified 209 people experiencing homelessness in Burnaby. HOME: Burnaby's Housing and Homelessness Strategy and the final report of the Mayor's Task Force on Unsheltered Community Members also highlighted the need for more shelter spaces in Burnaby.

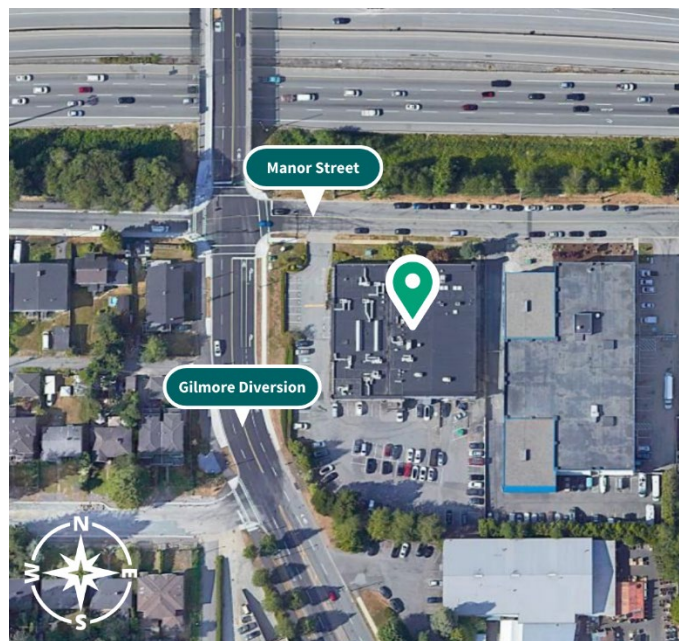
Shelters provide an important step in a person's transition out of homelessness and into stable housing. Opening more shelters also means there will be fewer people sheltering outdoors in Burnaby. This will improve cleanliness and safety in the community overall.

### THE NEW SHELTER

The new shelter at 3020 Gilmore Diversion will host up to 80 semi-private sleeping pods across the two floors. There will also be staff offices, indoor amenity space and programming space.

The City of Burnaby does not require rezoning for this use. We are renovating the building and expect to open the shelter in spring 2026.

The new shelter will be open 24/7, year-round. It will provide safe, secure spaces and supports for shelter guests and help connect them to permanent housing and community-based services.



*Location of the new shelter*

BC Housing will select a non-profit operator through a fair and open process to operate the new shelter. We will reach out to neighbours again in fall 2025 to introduce the shelter operator.

The operator will have staff on site 24/7 to manage the building and provide services to shelter guests. Support services will typically include meals, storage, laundry, and washroom and shower facilities.

There will also be safety and security features for the benefit of shelter guests as well as the surrounding community. These include:

- Staffing: Staff will be onsite 24/7 and be available to respond directly to any concerns that arise in a timely manner.
- Design features: The new shelter will incorporate Crime Prevention Through Environmental Design practices such as fenced grounds, access control, security cameras and lighting.
- Perimeter checks: Staff will conduct regular sweeps of the property and immediate area to ensure cleanliness.

## CONNECT WITH US

A caring community can contribute greatly to the success of shelter guests on their journey into stable housing. BC Housing will keep lines of communication open throughout this project.

There will be no public hearing relating to land use for this project, as no rezoning is required. We will nevertheless make ourselves available to answer questions and hear any concerns.

We are inviting interested neighbours to join us at an **online information session** to learn more about the project, meet the BC Housing team and ask questions. Please see the attached invitation for dates, times and RSVP links.

You can also learn more about the project and get information session details by visiting [letstalkhousingbc.ca/burnaby-gilmore-diversion](https://letstalkhousingbc.ca/burnaby-gilmore-diversion) or scanning the QR code:

We also welcome questions and comments by email to [communityrelations@bchousing.org](mailto:communityrelations@bchousing.org).

Sincerely,  
BC Housing

