

# Neighbourhood Update

June 16, 2026

## Phoenix Pathways - 45867 Trethewey Avenue, Chilliwack

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Dear Neighbours,

We are pleased to share that the new building at 45867 Trethewey Avenue (and Rowat Avenue) will open in the coming weeks. This development will provide 49 studio homes with support services, including 22 homes with enhanced health care services. It will also contain a 42-bed permanent shelter. This building is called Phoenix Pathways.

This project is an important part of our effort to address the urgent need for safe indoor spaces for people experiencing homelessness in Chilliwack.

Phoenix Society will manage Phoenix Pathways and provide services to all residents and shelter guests.

### **About the new building**

Supportive housing is subsidized housing with on-site supports. The 49 homes in this building are studio apartments, each with a private bathroom and kitchen.

Residents will be single adults (19+) who are at risk of or experiencing homelessness. This can include seniors and people with disabilities. All residents apply to live in supportive housing, sign program agreements and pay rent.

Support services will include daily meals, counselling, health care, substance use services, life skills and employment support.

Up to 22 of the 49 units will offer Complex Care Housing (CCH) services. In CCH, residents have access to the same services as supportive housing along with enhanced health, cultural and social supports from Fraser Health to help manage more complex needs.

Phoenix Pathways also includes a purpose-built shelter with 42 beds. Shelters offer free, immediate places to stay for adults (19+) who are experiencing or at risk of homelessness. A guest may stay in a shelter for one night, a few months, or longer. Shelter staff work with each guest to help them move toward stable, permanent housing.

### **Community Inclusion**

BC Housing and Phoenix Society are committed to being good neighbours. The enclosed *Who to Call / When to Call* sheet includes direct phone numbers for Phoenix Pathways as well as other key community contacts.

Phoenix Society will have staff on site 24/7 to support housing residents and shelter guests and provide a direct point of contact for neighbours. Staff commit to working with the surrounding community on an ongoing basis to address any concerns quickly and collaboratively.

BC Housing will launch a Housing Inclusion Table for Phoenix Pathways. This table will bring together representatives from BC Housing and Phoenix as well as local agencies including Fraser

Health, the City of Chilliwack and the RCMP. This group will meet regularly for a limited time after the building opens. Members will work to support the initial operations of the housing and shelter, address any community concerns, and promote the site's overall inclusion into the community.

### **Questions?**

For questions about the day-to-day operations of Phoenix Pathways, please email Phoenix Society at **admin@phoenixsociety.com**.

For general inquiries about the project, please email BC Housing at **communityrelations@bchousing.org**.

Sincerely,

BC Housing

Phoenix Society