# Current Homeowner Survey



#### 2024 Survey Details



Invites were sent to a randomly selected group of owners with homes covered by warranty insurance under the Homeowner Protection Act.

## Introduction

Under the Homeowner Protection Act, BC Housing works to strengthen consumer protection for buyers of new homes and to improve the quality of residential construction in B.C. The Homeowner Protection Act provides mandatory home warranty insurance on new homes built in B.C.

The Current New Homeowner Survey is a biennial, provincewide survey of B.C. homeowners who bought a home built in the past 10 years. The survey covers the current homeowners' profiles, their confidence level about their home purchase, satisfaction with the quality of construction and building process, and their outlook on housing market conditions.

### Type of Home Purchase

- Purchased from a builder/developer after it was completely finished
- Purchased from a builder/developer before it was completely finished
- Purchased from a previous owner
- Custom built on land that you already owned









### Satisfaction with Overall Quality of Construction



Are **very/somewhat satisfied** with the overall quality of construction

# Individuals Whose Homes Impact Their Accessibility



**17%** Have homes with design elements that aren't accessible

#### CONTACT Research Centre

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### 8 Biggest Housing Market Concerns Over the Next 12 Months







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