

Who to Call | When to Call

Solace Shelter – 1055 Glenfair Drive, Kamloops



DAILY OPERATIONS

Questions about shelter services, shelter programming or daily on-site activities

The Mustard Seed

- **Phone:** 778-765-4578
- **Email:** infokamloops@theseed.ca

TO REPORT AN EMERGENCY

To report an active fire, crime in progress, medical emergency or immediate safety risk

Police, Fire or Ambulance

- **Phone:** 9-1-1
(24/7 Dispatch)

COMMUNITY SERVICES

Questions or concerns about noise or obstructions in public spaces (streets, sidewalks, parks)

City of Kamloops Bylaw Services

- **Phone:** 250-828-3409
- **Email:** communityservices@kamloops.ca
- **Website:** kamloops.ca/CSRequest

FEEDBACK

Comments or suggestions about your experience with BC Housing services or programs

BC Housing

- **Phone:** 604-439-4123 (Option 3)
- **Email:** feedback@bchousing.org

COMMUNITY RESOURCES

For information about community services, housing resources, outreach supports or other local programs

United Way BC

- **Phone:** 2-1-1
- **Website:** bc.211.ca

KAMLOOPS RCMP

To report a crime that has already occurred or share general safety concerns

Kamloops RCMP
(non-emergency)

- **Phone:** 250-828-3000
- **Website:** kamloops.ca/RCMP

FIRE SAFETY

To ask questions related to fire prevention or fire safety in your area

Kamloops Fire Rescue
(non-emergency)

- **Phone:** 250-372-5131
- **Website:** kamloops.ca/KFR