Who to Call | When to Call

1449 McGill Road, Kamloops

Canadian Mental Health Association Kamloops

BC HOUSING

EMERGENCIES

Call 911 – For crimes in progress, fires, serious accidents and medical emergencies

OPERATIONS

Contact Canadian Mental Health Association (CMHA Kamloops) – About the property and housing operations

Email:
mcgill@cmhakamloops.ca

Phone:
250-572-6518

Website:
kamloops.cmha.bc.ca

COMMUNITY SUPPORT

RCMP
250-828-3000

- Call **911** if you see a safety risk or crime in progress or about to be committed.
- Call the non-emergency line at **250-828-3000** if the event has already happened (e.g. stolen items or after a crime occurs).

Fire Department
250-372-5131

- Call **911** if you see a fire in progress.
- Call the non-emergency line at **250-372-5131** if you have fire safety concerns.

Ambulance
9-1-1
24/7 Dispatch

- Call **911** for a medical emergency, including if you see someone who is non-responsive in a park, on a road or on public property.
- Wait for an ambulance and do not move the person.

Bylaw Services
250-828-3409

- Contact Bylaw Services if you have concerns about property conditions, excessive noise, or if you see obstructions on streets/sidewalks or in parks.
- **Email:** communityservices@kamloops.ca
- **Website:** kamloops.ca/CSRequest

SERVICE FEEDBACK

BC Housing
604-439-4123
Select Option 3

- Contact the BC Housing Complaint Resolution team to share comments, concerns or suggestions about your experience with BC Housing services or programs.
- **Email:** feedback@bchousing.org
- **Website:** bchousing.org/feedback