

Frequently Asked Questions

Temporary Housing with Supports - 1453 McGill Road, Kamloops

What is the purpose of temporary housing with supports?

- Temporary housing provides a step between a shelter and a permanent home. Staff offer supports and services that help residents work towards housing stability and individual wellness goals.

How does a person access temporary housing?

- BC Housing and CMHA Kamloops will assess potential residents and offer the temporary housing to people based on their individual needs and supports available. This process helps ensure residents are set up for success and more likely to remain housed.
- Temporary housing residents must be willing to engage in case planning and work towards long-term housing and wellness goals.
- All temporary housing residents sign housing related agreements and pay rent.

Will there be common spaces for residents on site?

- The housing will offer shared dining spaces and indoor gathering spaces. There will also be outdoor gathering spaces within the fully fenced site.

How will pedestrians and vehicles access the housing site?

- Pedestrians and vehicles will access the site from McGill Road. There will be a controlled access gate that is monitored 24/7. There will be parking available onsite.

Will residents be allowed to use substances onsite?

- We will not deny this housing to people who may use substances. If a resident chooses to use substances onsite, CMHA Kamloops would engage residents with compassion and follow a harm-reduction approach.
- Housing is crucial in a person's health journey. After a person can access a warm bed, washrooms and meals, they are in a much better position to improve their well-being, including accessing health care and substance use treatments.
- Staff will also be also trained to connect residents to mental health and addiction supports as appropriate based on a person's health and wellness goals.
- It is also important to note that not all residents use substances, and this would not be a substance-use recovery facility.

What if neighbours have questions or concerns once the housing opens?

- BC Housing and CMHA Kamloops are committed to working with neighbours to ensure a smooth

integration into the neighbourhood.

- We will share direct contact information for the housing with neighbours when it opens. Housing staff would be on site 24/7 to support residents and provide a point of contact for neighbours. Staff commit to working with residents and the surrounding community on an ongoing basis to address any safety concerns quickly and collaboratively.
- BC Housing and CHMA Kamloops will also work closely with partners who are best positioned to address safety issues beyond our housing sites. These include the City's Protective Services team, law enforcement or other emergency services.