

July 16, 2025

Neighbour Update

Supportive Housing & Complex Care Housing | 1144 Pacific Avenue, Kelowna

Dear Neighbour,

We are writing to share an update on the 40 supportive homes including 20 units of Complex Care Housing (CCH) planned for 1144 Pacific Avenue in Kelowna.

We first reached out to neighbours in June 2024 to introduce this project and provide contact information for questions. Learn more about our plans for this site by visiting letstalkhousingbc.ca/kelowna-1144-pacific-avenue.

Supportive housing and Complex Care Housing

Supportive housing provides deeply affordable homes with services to a wide variety of people who need supports to maintain stable housing. Supports are provided by a non-profit operator and can include daily meals, life skills and employment support, and other social and recreational programs. Staff also help connect residents to health care and community services, which are often provided off-site.

CCH also provides deeply affordable homes, but with enhanced health, cultural and social supports. Many of these supports are available to residents under one roof and in their own home, for as long as they need. In CCH, teams of professionals work with residents and their support networks to develop personalized plans aimed at improving their quality of life. This approach focuses on reducing hospital visits and interactions with emergency services and fosters long-term stability and well-being.

Planning and design

BC Housing is currently working on project designs, and we plan to submit a Development Permit application to the City of Kelowna in Summer 2025. This application will take approximately three months to process. Following this, we will obtain all necessary municipal approvals, including a building permit, before construction starts. We will reach out to the community again when we have more information to share.

Non-profit operator

BC Housing plans to open a Request for Proposals (RFP) later in 2025 to select an experienced non-profit housing operator to manage the housing, maintain the property and provide services to residents, in addition to health supports provided by Interior Health. This RFP will be posted on bcbid.ca.

Community updates

We will continue to share updates about this project as they become available and keep lines of communication open with neighbours as the project progresses. We will reach out to the community again with opportunities to learn more about the project and meet the new housing operator once they are selected.

If you have questions about this project, please contact BC Housing at any time by emailing communityrelations@bchousing.org.

Sincerely,

BC Housing