



Neighbour Update

June 24, 2024

Complex Care Housing | 1144 Pacific Avenue, Kelowna, BC

Dear Neighbour,

We are writing to update you on our plans to build new supportive housing including Complex Care Housing at **1144 Pacific Avenue** in Kelowna. This project is an important part of our effort to address and prevent homelessness in the community.

About the project

BC Housing and the City of Kelowna are partnering to build this much-needed housing. A non-profit operator will provide residents with daily meals, life and employment skills training, and connections to health care and other community services. Interior Health (IH) will provide health services for 20 of the homes being purpose-built to support residents with Complex Care needs. The City of Kelowna provided the half-acre property. BC Housing will lead the development of the site.

These homes will be for single adults (19+) of all genders, including seniors and people with disabilities who are experiencing or at risk of homelessness. The 3-4-storey building will have at least 40 studio homes, with a central kitchen, laundry, dining/common areas and staff offices. An experienced non-profit housing operator will be selected through a public Request for Proposals. These homes will have staff onsite 24/7.

This project is still in early stages of development. You may see workers on the site starting in June 2024. BC Housing will follow the City of Kelowna's municipal development process. We currently expect the building to open in 2027.

Complex Care Housing

Twenty homes in this building will offer Complex Care Housing services. This means that in addition to the supports provided by the selected non-profit operator, IH will have dedicated staff in place to support person-centered care focused on primary health care, specialized mental health services, home support, and more. Complex Care Housing has already been successfully implemented in various locations across B.C., including in the Interior. These sites provide residents a better chance at moving out of homelessness and into healthy, stable lives.

Community engagement

A caring community contributes greatly to the success of people transitioning out of homelessness. We will continue to share updates about this project and keep lines of communication open with neighbours as the project progresses. We will reach out again later this year to connect with neighbours.

Stay informed about this project by visiting letstalkhousingbc.ca/kelowna-1144-pacific-avenue . If you have questions about this project, please contact BC Housing by emailing communityrelations@bchousing.org .

For ongoing updates on City of Kelowna Housing and Social Development projects please visit kelowna.ca/subscribe .

Sincerely,

BC Housing

City of Kelowna

Interior Health