

WHO TO CALL



250 Terminal Avenue, Nanaimo



911

For crimes in progress,
fires, serious accidents
and medical emergencies

WHO to call | WHEN to call

NON- EMERGENCIES: POLICE / FIRE / BYLAW



POLICE
250-754-2345

- ▶ Call 911 if you see a crime or safety risk in progress or about to be committed.
- ▶ Call the detachment at 250-754-2345 if the event has already happened (eg. stolen items or any other crime that has been committed).



FIRE
250-753-7311

- ▶ Call 911 if you see a fire in progress
- ▶ Call the non-emergency line 250-753-7311 if you have fire safety concerns



BYLAW
250-755-4422

- ▶ Property conditions, graffiti
- ▶ Excessive noise
- ▶ Obstructions on streets/sidewalks
- ▶ Litter/dumping on public spaces

✉ email: bylaw.info@nanaimo.ca



HEALTH
250-953-3298

- ▶ Call 911 for a medical emergency
- ▶ If you see someone who is non-responsive in a park, a road, or public property.
- ▶ Wait for an ambulance and do not move the person.



SUPPORTIVE HOUSING

Island Crisis Care Society

250-585-5505

for immediate concerns

- ▶ If you have concerns about an individual's behaviour, health, safety or welfare on the property
- ▶ Excessive noise on the property
- ▶ Concerns about the state of the property (eg. garbage, needles, or unsafe conditions).

✉ email: office@iccare.ca or general and management queries