

Virtual Dialogue Session

250 Terminal Avenue, Nanaimo

Thursday, February 29, 2024

6:00 pm – 7:00 pm



Land Acknowledgement

We acknowledge, with gratitude, that the area we are discussing today is situated on the traditional territory of the Snuneymuxw First Nation.



Introductions

- **Jennifer Fox** – BC Housing, Regional Director, Vancouver Island Region
- **Jose Wong** – Development Manager, BC Housing
- **Violet Hayes** – Executive Director, Island Crisis Care Society (ICCS)
- **Sandra Fox** – Newcastle Place Program Manager, ICCS



For our time together

We commit to:

- Come together in the spirit of community
- Share information openly and transparently
- Balance time for sharing information and answering questions



We ask that all participants:

- Use respectful, people-first language
- Ask brief, genuine questions and allow space for answers
- Consider there may be people experiencing homelessness present



Meeting details

Mute and chat functions

- All participants will be muted/unmuted by the facilitator
- Chat messages will only appear to the facilitator

Q&A

- Q&A time after the presentation
- Type questions into the Zoom Q&A
- This session is not being recorded



Topics for today

- Temporary Housing at 250 Terminal
- What's happening
- Looking ahead
- Community wellbeing
- How it will work
- Q&A



Temporary Housing to Permanent Supportive Housing



Newcastle Place
(250 Terminal)

**Move to New Supportive
Housing**



Cornerstone, 285 Prideaux (41 homes)
Opened February 2024

Newcastle – Overview

- **A new housing program** is coming to 250 Terminal in **April 2024**.
- This program will provide **temporary housing for up to 50 people as they transition from overnight shelters into permanent housing**.
- This housing program is funded through HEARTH, a new Provincial temporary housing program.
- The existing units at Newcastle represented our **best option to offer more people safe, indoor spaces quickly**.
- We expect Newcastle to remain open until at least the end of 2025.

Shelter as a Gateway to Housing



Unsheltered

COORDINATED
ACCESS &
ASSESSMENT



Shelters (98 beds in total)

Unitarian Shelter (25 beds)
New Hope Centre (24 beds)
St. Peters (35 beds – winter)

Samaritan Place (14 shelter beds
for women)



HEARTH Temporary Housing

250 Terminal
1300 Island Highway
Other Sites TBC

TRANSITION TO
NEW SUPPORTIVE
& SUBSIDIZED
HOUSING



Housing with supports

Haven Transition House – Fall 2025
355 Nicol – Opening 2026
250 Terminal (Perm) – Opening 2027
Other housing TBC



Subsidized housing



**Market rentals with
supported rent
supplements**

Residents & Operator

- **Island Crisis Care Society** will operate Newcastle and provide services to the residents.
- BC Housing and Island Crisis Care Society will offer Newcastle spaces primarily to **people staying in local shelters who are ready to transition into housing.**
- Onsite support services will include:
 - 24/7 Staffing
 - Health care referrals and wellness checks
 - Outreach, life skills training, employment assistance
 - Connection and referral to community services and support groups

Resident & Neighbourhood Safety

- The most important feature to ensure safety for everyone is **staffing**.
 - Newcastle will have a minimum of **three staff onsite 24/7**
 - Staff will support residents and address any concerns in a timely manner.
- The site is **fenced** with a **secure front gate**.
- There are **security cameras** both inside and outside the site.
- Staff will do **regular perimeter checks**.



Supports to help people prepare for housing

People living in the 50 temporary units at Newcastle Place will have access to:

- Daily meals
- Skills training
- On-site laundry
- Support navigating the housing system

Residents will have access to pre-employment and employment skills training and work placement program, through Project Rise.

"Never once in my life did I think I'd become homeless. My mom passed away and I just couldn't go on.

Newcastle Place took me in over three years ago and they became my new family. They made sure that I received anything I needed."

Renee
Resident at Newcastle Place



Project Rise



Future plans

Open House
March 11, 2024
6-8 pm

Beban Park
Social Centre,
2300 Bowen Road



Questions

Please ask your questions in the Q&A function.

We also welcome questions and comments by email:
communityrelations@bchousing.org

Visit the project webpage:
letstalkhousingbc.ca/Nanaimo