

Small-Group Information Session
Complex Care Housing
1850 Boxwood Road
Nanaimo, BC

April 2, 2025



Project Partners

Different agencies working together can provide the many different health and housing services that local residents need.



Will provide health care services, including nursing and primary care.



BC HOUSING

Will lead development of this site and project, and will hold the contract with the operator of the building. BC Housing would own the site, once complete.



Third partner TBD
An experienced non-profit housing operator to be chosen through a fair and open process.

Presenters

Jennifer Fox

Regional Director,
Vancouver Island Region,
BC Housing

Elsabe Fourie

Sr. Development Manager,
Vancouver Island,
BC Housing

Sarah Smith

Director, Regional
Development, BC
Housing

Lisa Murphy

Director Clinical Services,
Nanaimo, Island Health

Lisa Brinkman

Manager, Community
Planning, City of
Nanaimo

Christy Wood

Manager, Social Planning &
Public Safety, City of
Nanaimo

Adam James

Principal Architect, Ryder
Architecture

For Our Time Together, We Commit To:



Come together in the
spirit of community



Share information openly
and transparently



Balance time for sharing
information and answering
questions

For Our Time Together, We Ask That All Participants



Use respectful,
people-first language

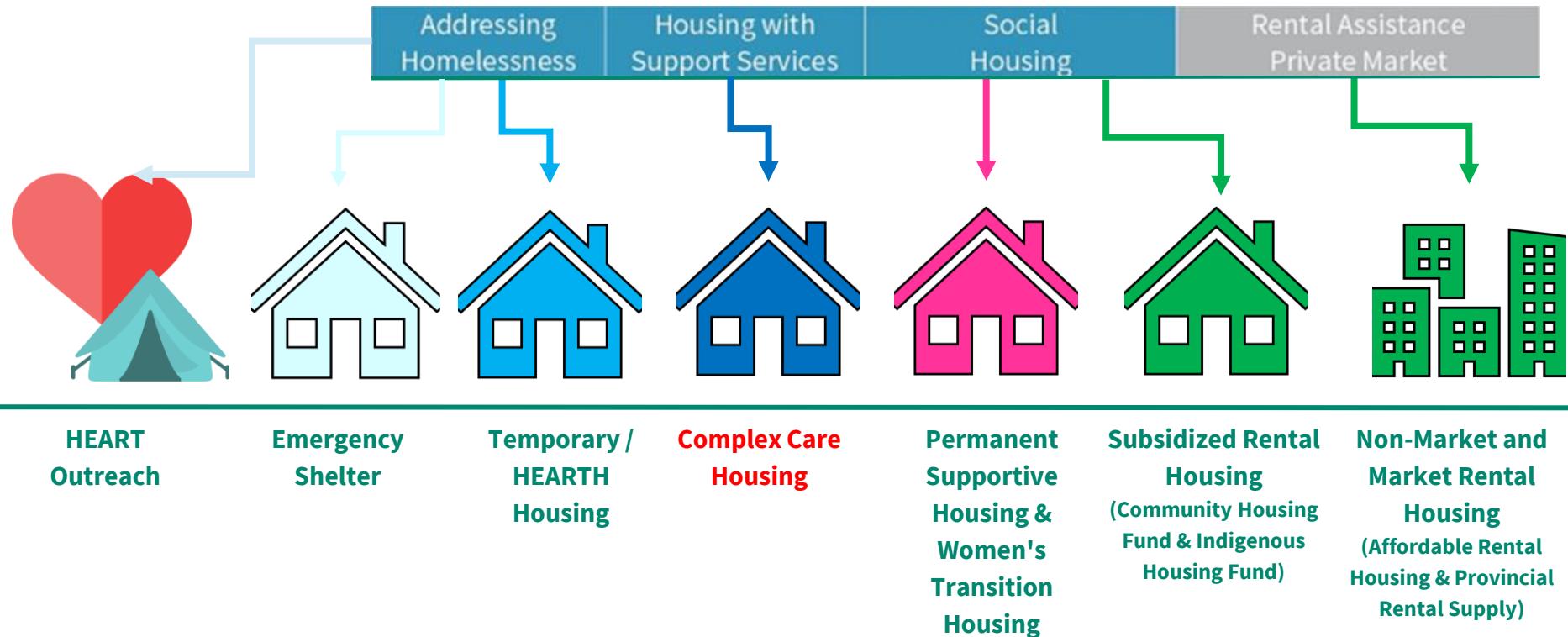


Ask brief, genuine questions
and allow space for answers

Agenda

1. The Housing Spectrum
2. Complex Care Housing
3. About the Development
4. Questions

The Housing Spectrum



What is Complex Care Housing (CCH)?

Complex Care Housing provides ***deeply affordable homes*** with supports for residents with complex care needs.

Services include a robust suite of health, cultural and social supports.

Many services are available to residents ***under one roof and in their own home***, for as long as they need.

The services provided may vary between projects and are based on the unique needs identified in the community.

CCH: Filling an important housing need



People with complex health needs often face **cycles of evictions, shelter stays and emergency department visits.**

Through CCH, multiple agencies work together to **help people get the care and housing they need.**

Residents of CCH are **more likely to remain housed** and stay connected to services.



Services include:

- Primary care and nursing
- Specialized mental health and substance use care
- Supports with activities of daily living
- Daily meals
- Social, cultural and recreational programs

Project Overview:

CCH Housing at 1850 Boxwood Road



On February 18, 2025, BC Housing applied to the City of Nanaimo for rezoning and development permit. A building permit will also be required.

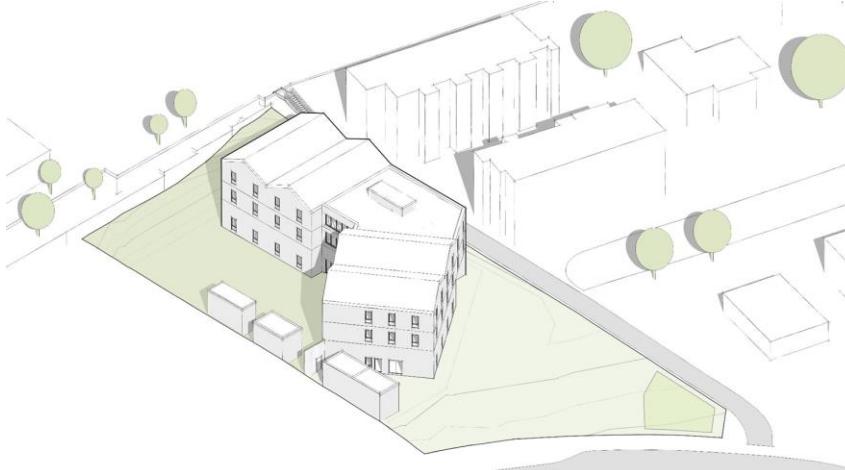


The proposed three-storey building will be designed to have approximately 20 studio homes with kitchenettes and private bathrooms. Additionally:

- Health, social and cultural services provided on site
- All residents will have a care plan and pay rent
- 24/7 staffing provided on site

The building will be designed to provide a welcoming, home-like atmosphere that fits into the local neighbourhood.

Schematics and Site plans 1850 Boxwood Road



BC Housing submitted a rezoning and development application to the City of Nanaimo on February, 18, 2025.

To proceed with the project, a rezoning application (6-12 months), a development permit application, and a building permit are all required.

Who Would Live at 1850 Boxwood?



- Adults (19+) of all genders who are experiencing or at risk of homelessness
- Residents will have other physical health challenges, developmental disabilities or functional impairments
- People with complex mental health and/or substance use challenges or other health issues (e.g. brain injuries)

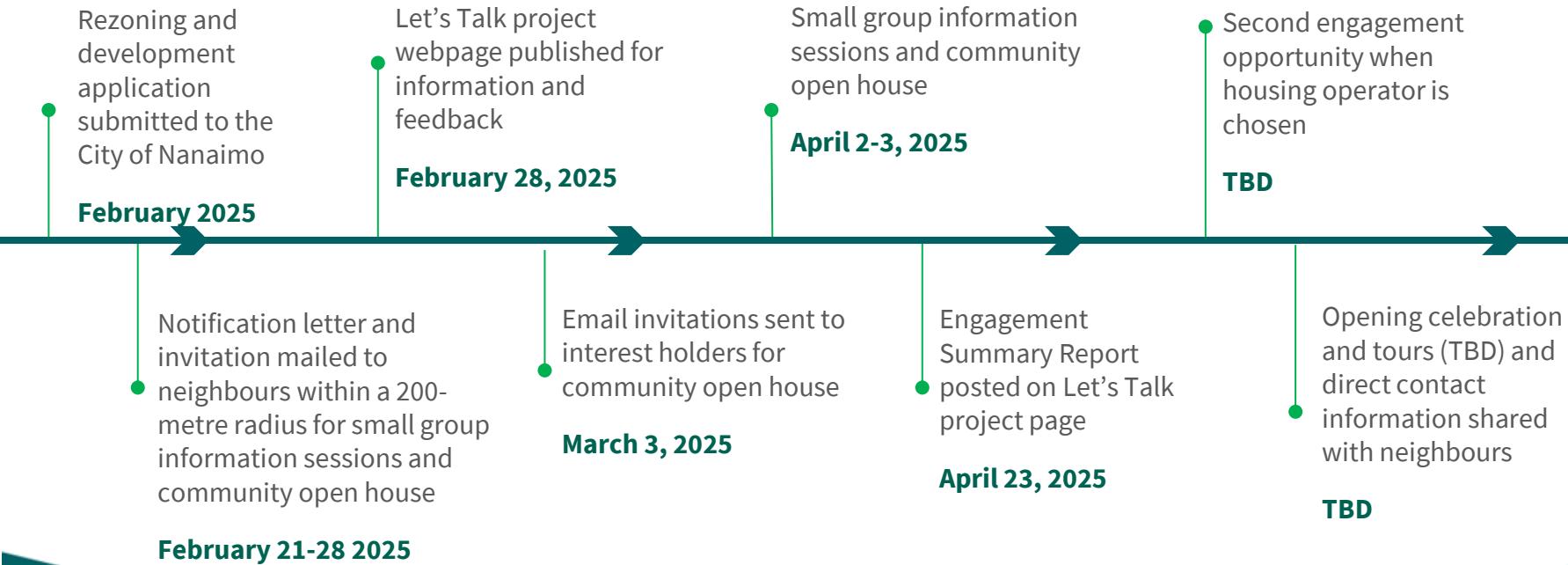


Community Benefits

Housing programs like CCH are an important part of community and resident well-being

- Having CCH in a community means there are **fewer vulnerable people sheltering outdoors**. This increases their personal safety and well being, and supports community safety overall.
- The collaborative wrap-around services provided **reduce hospital visits and interactions with emergency services**. This fosters long-term well being for residents as well as communities.
- Housing staff will be on site 24/7. We will share a direct phone number to the building and address any neighbour concerns quickly and collaboratively.

Engagement Next Steps



Questions

Project Information



letstalkhousingbc.ca/nanaimo-1850-boxwood-road



communityrelations@bchousing.org

