

Who to Call | When to Call



Elephant Mountain Place
45 Government Road, Nelson



EMERGENCIES

Call 911 – For crimes in progress, fires, serious accidents and medical emergencies

OPERATIONS

Contact Nelson CARES – About the property and housing operations

Email:
info@nelsoncares.ca

Phone:
250-551-3741

Website:
nelsoncares.ca

COMMUNITY SUPPORT

RCMP
250-352-2156

- Call **911** if you see a safety risk or crime in progress or about to be committed.
- Call the non-emergency line at **250-352-2156** if the event has already happened (e.g. stolen items or after a crime occurs).

Fire Department
250-352-3103

- Call **911** if you see a fire in progress.
- Call the non-emergency line at **250-352-3103** if you have fire safety concerns.

Ambulance
9-1-1
24/7 Dispatch

- Call **911** for a medical emergency, including if you see someone who is non-responsive in a park, on a road or on public property.
- Wait for an ambulance and do not move the person.

SERVICE FEEDBACK

BC Housing
604-439-4123
Select Option 3

- Contact the BC Housing Complaint Resolution team to share comments, concerns or suggestions about your experience with BC Housing services or programs.
- **Email:** feedback@bchousing.org
- **Website:** bchousing.org/feedback