

WELCOME

**WEDNESDAY,
SEPTEMBER 11, 2019**

PUBLIC INFORMATION SESSION

5:00pm: Doors open, view display boards,
talk with partners

6:00pm: Presentation

6:20-7:00pm: Facilitated dialogue

7:00-8:00pm: View display boards,
talk with partners

Learn more about the proposal for affordable housing integrated with healthcare services to serve the community's most vulnerable populations and improve downtown Prince George. Talk with partner representatives from BC Housing, Northern Health and the City of Prince George.

- Please ensure comments and discussions are respectful.
- Please take the time to review the information and ask questions of staff.
- No signs, banners, placards are permitted in the meeting room.
- No recording (audio or video.)



PARTNERSHIP

BC Housing, Northern Health and the City of Prince George are committed to providing affordable housing integrated with healthcare services to serve the community's most vulnerable populations and improve downtown Prince George. We have signed a Framework Agreement to:

- Share commitment to a 'Housing First' approach that recognizes people are better able to benefit from support and maintain stability in their lives if they are housed.
- Recognize that housing is a social determinant of health and that access to safe and affordable housing is a contributing factor to One's health and well-being.
- Work together to provide people with the support and services they need to recover and stay healthy.



BC Housing would lead the design and construction of the supportive and affordable homes and oversee operation of the housing units once construction is complete.



Northern Health would oversee the delivery of primary and community-care health services, as well as mental health and harm reduction services, within the health service spaces constructed by BC Housing. Some of these services may be delivered by Northern Health directly, or by other organizations.



The City would provide land for the development and lead the rezoning process.

COMMUNITY NEEDS

The 2018 Homeless Count found 160 reporting experiencing homelessness.

80%

identify as Indigenous
(compared to 38% overall in BC)

47%

are female
(compared to 30% overall in BC)

64%

had been homeless for
at least six months

96%

want permanent
housing

Currently, people experiencing homelessness in Prince George have access to:

**Homeless
Outreach Workers**

51 shelter
beds

40 shelter
mats

available between
November and March
(consistently at capacity)

28

supportive
housing studios
(at capacity)

123

Homeless Rent Supplements
(fully allocated)

2017 NORTHERN HEALTH DOWNTOWN PRINCE GEORGE SERVICES REVIEW



PURPOSE

To ensure that people who suffer from mental health and substance use health issues and live on or near the streets are obtaining the best outcomes given the resources Northern Health (NH) has committed to, or supports, through other organizations; to determine whether the services are organized and meet current best practices; and to explore a model that improves access to services, reduces duplications in current services and has potential co-location opportunities.

KEY FINDINGS

▶ Silos exist across contracted service providers and NH & within NH. Need more formal links between services to support people navigating the system.

▶ Waitlists for various services. Other access issues include limited after hour services and existence of criteria/requirements to receive services.

▶ Similar services provided by multiple providers with many groups capturing same information from same people.

▶ No primary or immediate care available for unattached patients. No sobering centre and shortage of social/rehabilitative spaces and housing options.

▶ Primary Care Homes (PCHs) is following best practice. In downtown Prince George, two PCHs primarily serve the homeless/vulnerable population. Each PCH has own model with own unique strengths.

▶ Most interviewed have strong preference to relocate the HIV/AIDS Prevention Program, should be co-located with existing primary care home.

Data and information was gathered from several sources to support this review:

→ Interviews and focus groups with NH staff for in-scope services provided in downtown Prince George and regionally

→ Internal documents/information provided by NH

→ Interviews with organizations contracted by NH to provide in-scope services in downtown Prince George

→ Best practices research for mental health and substance use practices to support homeless/vulnerable populations

→ Interviews with organizations not contracted by NH but who operate in the downtown Prince George area

→ Meetings with the External Advisory Committee and the downtown Prince George (DTPG) business community members

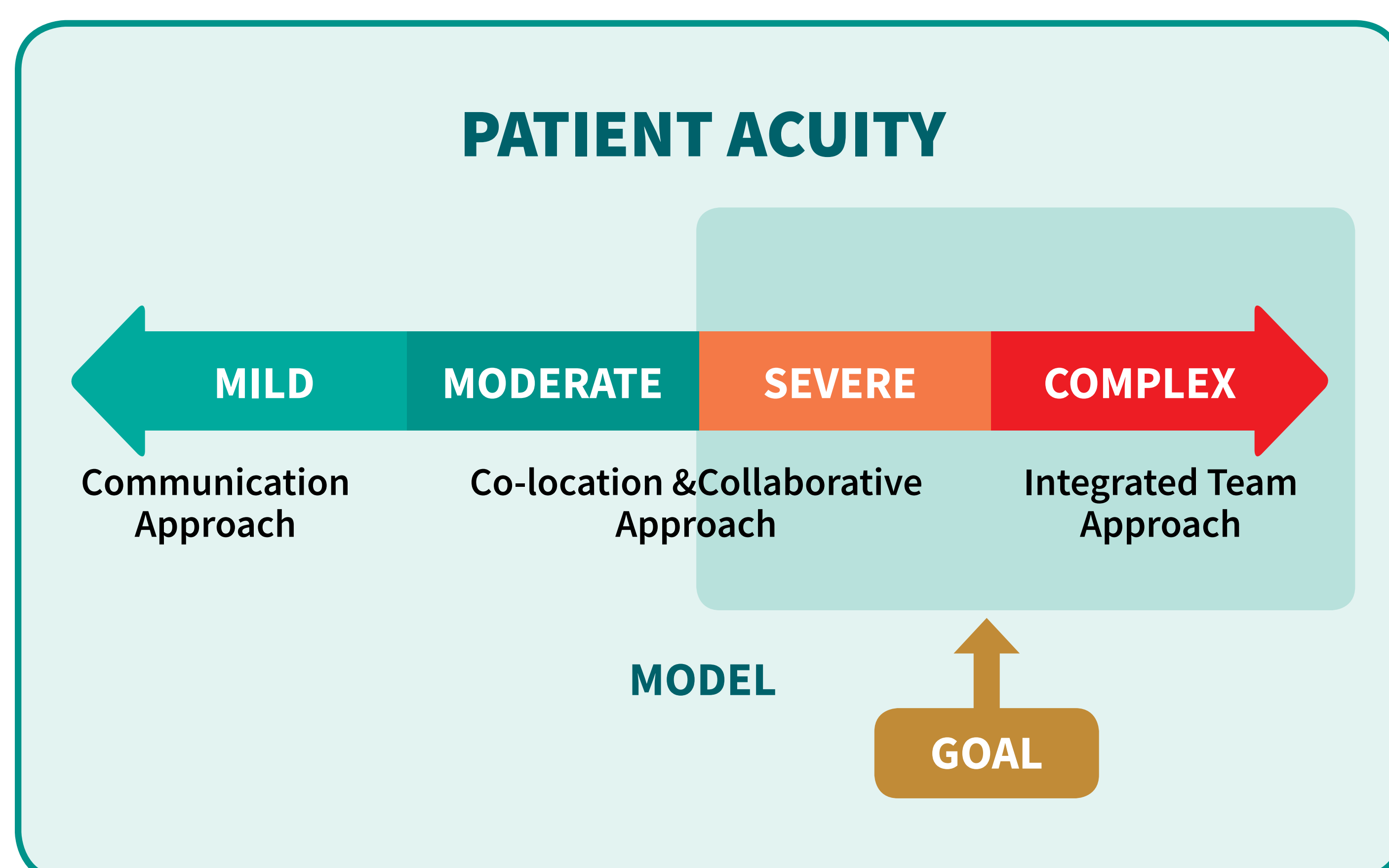
2017 NORTHERN HEALTH DOWNTOWN PRINCE GEORGE SERVICES REVIEW



SUMMARY OF RECOMMENDATIONS

Fifteen recommendations were developed after considering the results from the consultation process, best practice research, and experience and expertise. The first recommendation is the overarching recommendation.

1. Implement an **Accessible, Integrated Service Model** (the “what”) by establishing a fully integrated, wraparound, inter-professional team that provides primary and community care and specialized Mental Health and Substance Use (MHSU) services to the Downtown Prince George (DTPG) site.



2. Establish **Outreach/Transportation Functions**.
3. Establish a **Coordination function** responsible for coordinating and connecting patients to appropriate services and resources.
4. Introduce **primary care services for unattached patients**.
5. **Primary care** home hours to be revisited to **improve access and availability** of after-hours care for population served, using low barrier systems such as flexible appointments and non-traditional hours.
6. Develop a **single care plan** for each patient dependent on client needs.
7. Perform **joint program development** across service providers for similar programs.
8. Implement **site-based model** for delivery of health services in downtown Prince George (DTPG) site.
9. **Integrate and co-locate services** where possible, increasing co-location over time.
10. Combine Primary Care Home and the HIV/HCV **Central Interior Native Health Society** contracts into a **single contract** and revise contract deliverables to include both primary care and Medication Adherence Support Program (MASP.)
11. Implement **contracting philosophy** that builds long-term, collaborative **partnerships** with service providers.
12. Identify one qualified partner to supply/manage **supportive recovery beds and services**.
13. Leverage existing resources to provide **additional programming** for population served.
14. Ensure all service providers have necessary skills and **training** to work with MHSU population.
15. **Engage with partners** to solve problems jointly and work together to address areas where overlapping mandates exist.

OVERVIEW OF PROPOSAL

PROPOSED INTEGRATED HOUSING AND HEALTHCARE DEVELOPMENT

In a first of its kind for the region, BC Housing, Northern Health and the City of Prince George are partnering on a proposal to integrate affordable housing with healthcare services to serve the community's most vulnerable populations and improve downtown Prince George.

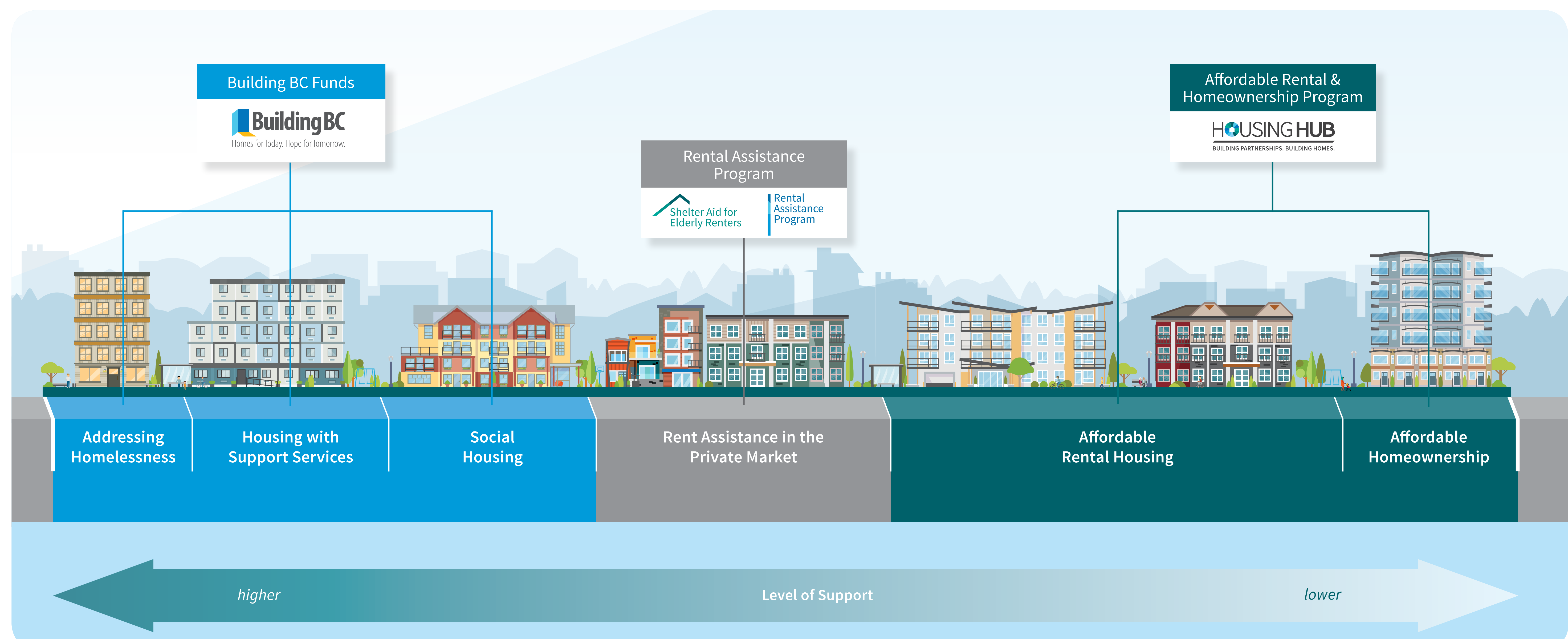
PROPOSED PROJECT:

- ▶ Phase 1 would include approximately 50 supportive homes for people experiencing homelessness and Phase 2 would include 50 affordable rental homes targeted for low to moderate-income individuals and families. Proposed concept includes ground-floor healthcare space in each building accessible to both residents and the public.

PROPOSED LOCATION: 855 1st Avenue



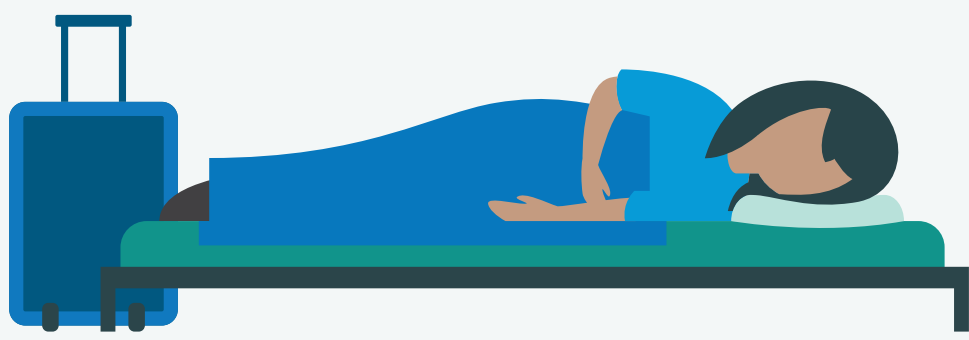
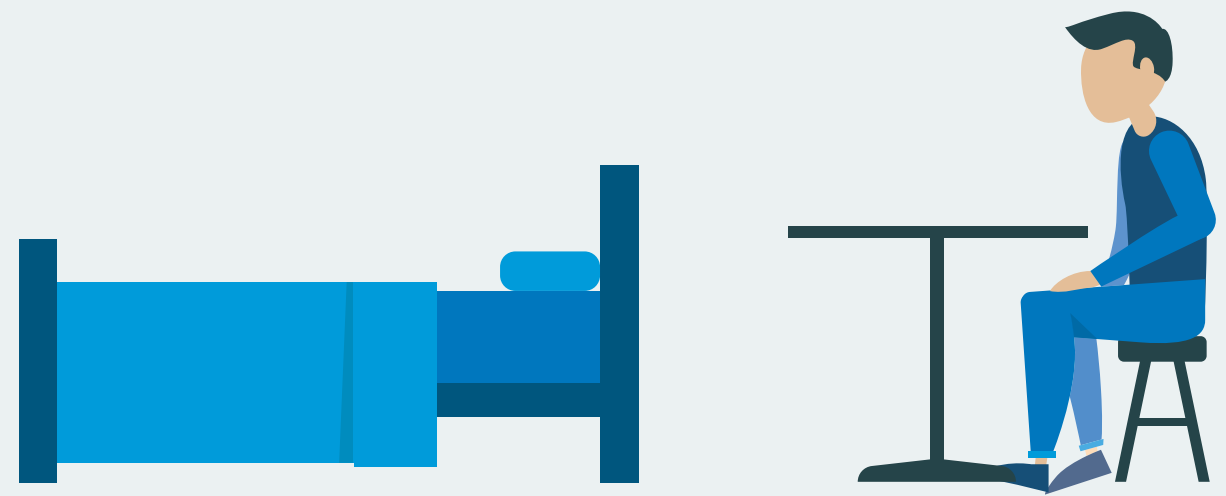
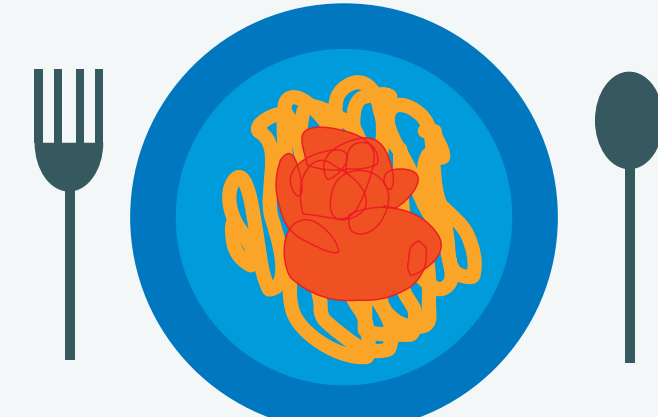

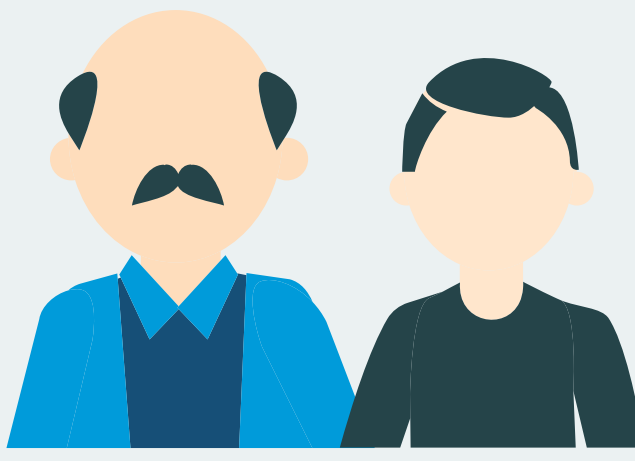


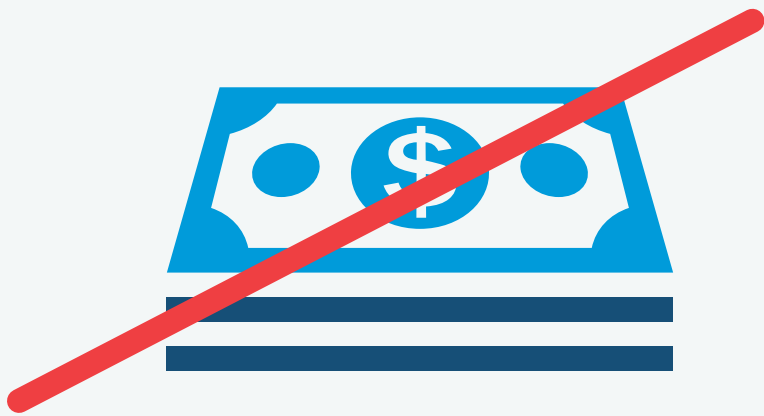



- ▶ Operated by: If approved, experienced non-profit housing providers would be selected to oversee the day-to-day management of housing in both buildings. Northern Health, in partnership with other health service agencies, would be responsible for overseeing these spaces and providing primary care, harm reduction, and specialized mental health and substance-use services.

WHO IS IT FOR? THE HOUSING CONTINUUM



WHAT IS SUPPORTIVE HOUSING?

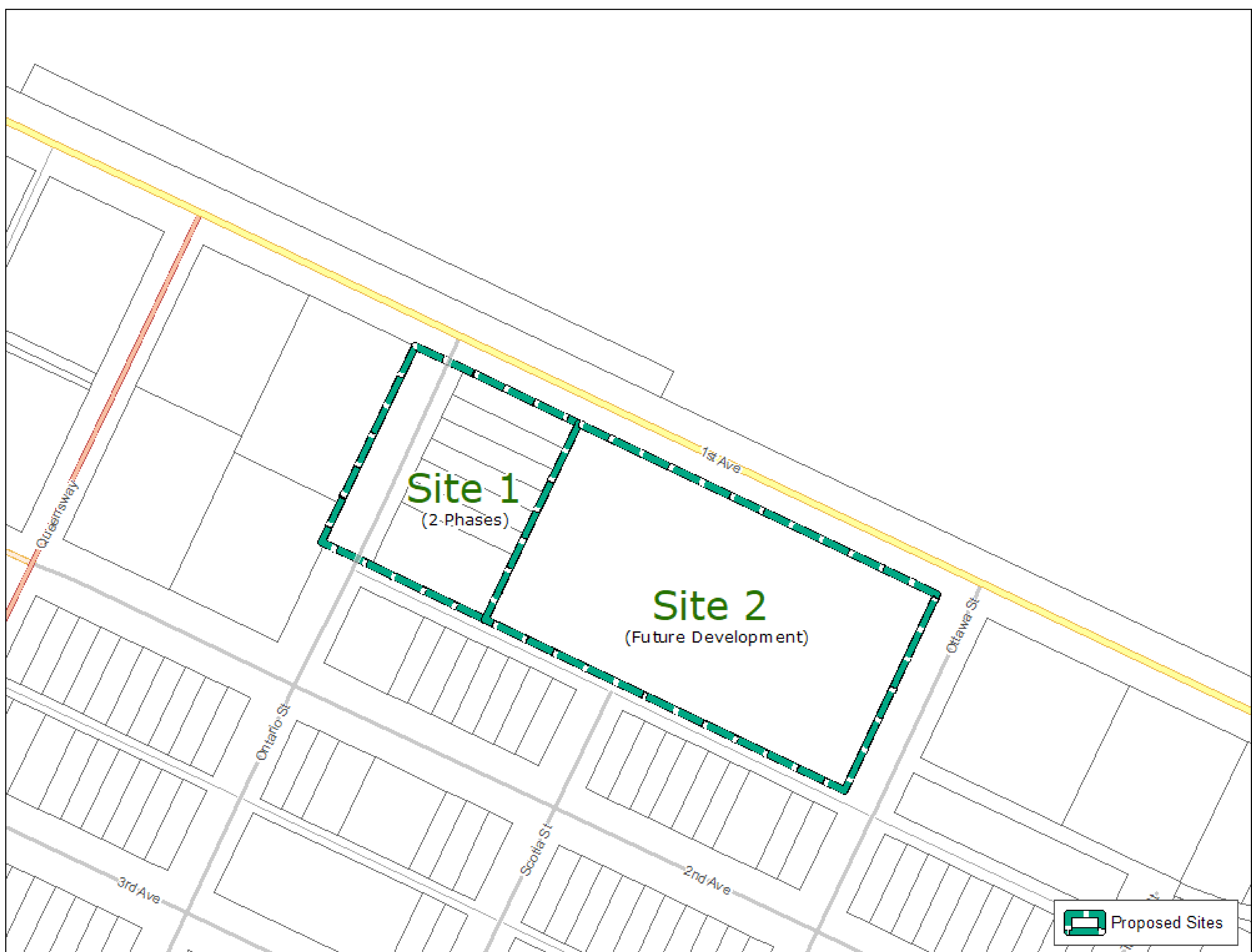
Supportive housing and shelters are different. The housing proposed for 855 1st Avenue would **NOT** be a shelter.

| Shelter | Supportive Housing |
|--|---|
|  <p>First come first served</p> |  <p>Assessment process for applicants</p> |
| <p>Access to a bed temporarily</p>  | <p>A self-contained studio home</p>  |
|  <p>Some meals may be provided</p> | <p>1 hot meal provided, plus private kitchenette</p>  |
| <p>Often required to leave during day time</p> |  <p>No requirement to leave home or building</p> |
| <p>Shared sleeping space</p>  | <p>Private studio apartment</p>  |
|  <p>No payment</p> |  <p>Pay rent for home</p> |
| <p>Outreach worker available to connect to support services offsite</p>  | <p>24/7 access to staff and support services onsite</p>  |

SITE IMAGES #1 – AERIAL



SITE IMAGES #2



SITE IMAGES #3



NEXT STEPS



HOW CAN I PROVIDE INPUT?

How can I learn more and provide input?



Fill out a comment form tonight



**Learn more about the project,
submit questions + input:**
[//letstalkhousingbc.ca/PrinceGeorge](https://letstalkhousingbc.ca/PrinceGeorge)



**Keep updated on public
consultations + information sessions:**
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Submit questions + feedback:
communityrelations@bchousing.org