

BC Housing performs verification audits to ensure:

- Resident incomes and assets are fully declared
- Rent calculation guidelines are applied consistently
- Residents are paying the correct TRC

Audit Selection

BC Housing uses two methods to select residents for a verification audit:

1) Random: BC Housing may randomly select a number of residents for audit.

2) Requests: If there is reason to believe a resident has not fully declared household income and/or assets.

Generally, we will not conduct an audit for situations related to property management or under the jurisdiction of the [Residential Tenancy Act](#). For example:

- The resident is not compliant with the annual review process
- There are undeclared residents living in the unit
- The resident is over-housed
- There is reason to believe the resident is engaging in illegal activities

You can address these situations through provisions in the tenancy agreement and the **Residential Tenancy Act**. See [Chapter 5 – When Eligibility for Subsidy Ends](#) for more information on non-compliance and over-housed situations, or the [Resident Management Guide](#) for more information on tenancy agreements, the Residential Tenancy Act, and ending a tenancy. If you are uncertain what steps to take, please contact your NPPM for assistance.

Requesting an Audit

To request an audit, please email audit@bchousing.org or call 604-433-1711 or 1-866-465-6873, and ask for the Internal Audit department.

For email requests, please include your name, contact information, reason for request, and the resident's name and address.