

ROSEWOOD VILLAGE PLANNING & REDEVELOPMENT

Phase 1 Engagement Summary Report (August 2022)

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Executive Summary

Rosewood Village began construction in 1976 and now features sixteen 2-story townhouse buildings with a total of 138 units on a site of approximately 9 acres. Residents include low-income families, seniors, and people with disabilities.

BC Housing is now interested in exploring opportunities for redevelopment of the site to create additional and improved affordable housing for low to moderate income households. BC Housing hired *MODUS Planning, Design and Engagement Inc.* to conduct the public and stakeholder engagement process and *Human Studio Architecture* is the lead consultant for the design and planning process.

This report summarizes the engagement process and results for Phase 1 of the project. Following a tenants-first approach, the project team notified tenants about the launch of the project in May 2022. We engaged tenants about hopes, concerns, and needs for different design topics in June 2022. We asked the tenants and project neighbours about the draft vision and guiding principles in July 2022. We also engaged with stakeholders about what would make Rosewood Village a success in July and August 2022. These pieces of engagement have informed the design process, helping the design team move from the initial 12 high level design options in early June to three concept options in late August.

The people and organizations that the project team has engaged with to-date include:

- Rosewood Village tenants
- BC Housing, People, Plants & Homes
- BC Non-Profit Housing Association
- Disability Alliance of BC
- HUB Cycling
- Vancouver Coastal Health
- Local neighbours and businesses within 100m of the project boundaries.

We will continue to reach out to these and other stakeholders as the project progresses.

Summary of what we heard:

- What we heard from tenants:
 - At Rosewood Village, tenants like the location, sense of community, quiet neighbourhood feel, and unit amenities.
 - For the future Rosewood Village, respondents hope for larger units with amenities, a smooth moving process, increased safety and security, accessible design and a variety of amenity spaces (private outdoor, communal, gardening and child-friendly spaces).

- Some tenants are concerned about a disruptive moving process, high density, increased crime, lack of amenities (parking, unit size), design that does not accommodate mobility needs, and poor property management.
- What we heard from stakeholders:
 - General support for the project and its vision, goals, and initial concept sketches
 - Suggestions to consider accessibility, active transportation, sociability, climate resilience, and outdoor gardening spaces.
- What we heard from the public:
 - General support for the draft vision and goals, with some concerns.
 - Respondents would most like to see compassionate and caring communities, access to services and amenities, increased safety and security, diverse and high-quality housing.

Based on what we've heard to date, we provide the following recommendations:

Design Recommendations

- Consider how site design will impact sense of safety and security. Many tenants and other respondents shared concerns about safety, crime, and theft on the existing site.
- Consider how the site can provide opportunities for sociability and community connectedness. Fifty-six percent of tenant respondents said “no” or “maybe” when asked if they have a neighbour they could rely on in case of an emergency.
- Create a compassionate community that provides a welcoming and supportive neighbourhood for seniors, people with disabilities, families, young people and Indigenous families.
- Include a mix of private and communal outdoor spaces and gardens.
- Consider design and programming that can encourage tenants to take ownership of private and communal spaces.
- Ensure gardening spaces are accessible and functional. Ensure soil can be transported to the gardens. If designing community gardens, provide raised beds for accessibility.
- Be careful how higher density buildings are designed and expressed. Try to ‘soften’ the impact of density through careful articulation of form/massing and landscape.
- Design for a range of ages and abilities and household sizes.
- Design and program spaces for youth and children (many tenants noted that youth/children have very few spaces to play and express themselves). For example, consider how youth could safely cycle throughout the site in loops.
- Ensure accessibility to units and outdoor spaces for people of various ages and abilities.
- Design for sustainability and energy efficiency using passive design techniques.

- Consider simple design solutions for climate resilience (i.e. shades on external windows, high performance windows, lush landscaping and a lot of tree canopy cover).
- Design for resilience to various hazards such as extreme heat, air pollution, flooding and power outage.
- Create a highly walkable environment to encourage exercise, manage transportation demand and reduce energy use and GHG emissions.
- Build cycling connections within and around the site and provide user-friendly and secure bike, scooter and stroller storage.

Process Recommendations

- In the next phase, increase efforts to meaningfully engage with the local First Nations and Indigenous tenants early on.
- Continue to take a “Tenants First” approach to engagement.
- For Phase 2, expand the outreach and engagement methods for the public.
- Continue to engage with stakeholders, including reaching the organizations that have not yet been successfully reached.
- Invite certain user groups to inform the design process early. For example, consider how to include wheelchair users in the design process to help inform accessible site and unit design.
- Consider public comments about the implementation of the Vision and Goals during later phases of the project.

Introduction

Rosewood Village began construction in 1976 and now features sixteen 2-story townhouse buildings with a total of 138 units on a site of approximately 9 acres. Residents include low-income families, seniors, and people with disabilities.

BC Housing is now interested in exploring opportunities for redevelopment of the site to create additional and improved affordable housing for low to moderate income households. BC Housing hired *MODUS Planning, Design and Engagement Inc.* to conduct the public and stakeholder engagement process and *Human Studio Architecture* is the lead consultant for the design and planning process.

Rosewood Village is currently comprised of 32 one-bedroom units, 38 two-bedroom units, and 64 three-bedroom units, along with 3 caretaker suites and 1 building manager office in 16 separate residential buildings. All residential units are 2-storey townhouses.

BC Housing is committed to 1:1 replacement of the 138 units with brand new homes at the same rental arrangement in accordance with BC Housing's Redevelopment Principles. The site is expected to yield additional housing units, meeting the needs of various social groups along the housing continuum and adding to the housing inventory for Richmond. Redevelopment will require rezoning from its current ZT75 zoning as well as an OCP amendment (from its current designation of Neighbourhood Residential) to yield an increase in allowed units and an anticipated change in the form and density of buildings.

This report provides an overview of engagement activities that BC Housing, and a team of consultants, collectively referred to as the 'project team', have undertaken during Phase 1 of the Rosewood Village planning and redevelopment process.

The project team has engaged with tenants, neighbours and stakeholders through various events and activities between May and August 2022, including meetings, on-site information sessions, paper workbooks and brochures, online surveys, and various notification and communications materials.

The following report provides a summary of the tenant and stakeholder engagement process and results, including:

- A detailed summary of tenant engagement
- A detailed summary of stakeholder engagement
- A detailed summary of public engagement
- A list of design and process recommendations for the project
- A description of the notification, communication and engagement materials used, and
- Appendices which include a selection of engagement materials from the project to-date.

Tenant Engagement

During May and June 2022, the project team has engaged with tenants living at Rosewood Village. The following sections provides an overview of the engagement.

Tenant Notification – Spring 2022

On May 30th, MODUS did the following:

- Hand delivered postcards and FAQ materials to each unit at Rosewood Village. The postcard was designed as a reminder about the redevelopment process and an invitation to the June 11 on-site Tenant Information Session
- Launched the Let's Talk Housing project page for Rosewood Village: <https://letstalkhousingbc.ca/richmond-rosewood-village>

On June 6th, MODUS:

- Put up posters in the outdoor covered hallways at Rosewood Village and on doors of the site office to notify tenants about the upcoming Tenant Information Session
- Hand-delivered printed surveys to every unit at Rosewood Village
- Placed extra copies of the surveys, posters, and postcards in the site office

Tenant Information Session – June 2022

Engagement Details

On June 11, 2022, BC Housing and MODUS hosted a pop-up event for tenants at Rosewood Village in Richmond, BC. BC Housing staff were on-site with engagement and design consultants (Modus, Human Studio) to provide information and facilitate dialogue about the redevelopment. Various activities were offered to encourage participation from all ages and facilitate dialogue including: a colouring page, a 'fill-in-the-blank' postcard for Rosewood's future and a conversational Jenga game. Information boards displayed key questions and paper surveys were available (these surveys were also distributed to each unit prior to the event). The event was well attended by 47 adult tenants and dozens of children. Tenants engaged in lengthy and productive conversations with the Project Team and discussed their thoughts about the existing Rosewood Village and what they hoped for the redeveloped site.

Tenant Survey

Engagement Details

We distributed the paper survey to each unit at Rosewood Village. Most questions were 'visual preference' questions with photographs to represent the options portrayed in each question. The survey was provided in multiple languages to remove barriers and encourage participation. See the Appendix for the survey questions. Those who completed the survey were provided a gift card to the local grocery store. We received 37 surveys from tenants.

Feedback Summary: Tenant Engagement

Key Themes

From the tenant information session and survey, the common themes of discussion included:

What respondents like about living in Rosewood Village (*Question 1*):

- **Location:** The convenient location and nearby amenities (shops, park, schools, etc.).
- **Community:** The sense of a community and neighbourliness
- **Neighbourhood environment:** A calm, private and quiet neighbourhood
- **Unit amenities:** Amenities in the units (private patios, parking, ground-level units)

Hopes for the future of Rosewood Village (*Question 2*):

- **Unit amenities:** Larger units with various amenities (parking, in-suite laundry, access to ground-floor)
- **Moving process:** A smooth moving process without displacement
- **Safety and security:** Increased efforts for security (management, design, secure storage)
- **Children's Play Areas, Recreation:** Programs and spaces for children to play, recreation and community gathering
- **Accessibility:** Accessible units and site design

Concerns about the future of Rosewood Village (*Question 3*):

- **Moving Process:** Disruption, noise, displacement and losing home during redevelopment
- **Unit Amenities:** Lack of spaces for children and youth, lack of cooling systems, losing parking spaces
- **Accessibility:** Site and unit design that does not accommodate various mobility needs
- **Multi-Storey Living:** Perceived challenges with increased density (congestion, parking, lack of neighbourliness)
- **Safety and Security:** Current concerns about safety in the neighbourhood as it relates to crime (vandalism, theft, drug-use, etc.)
- **Size of Unit:** Small units that can't accommodate visitors or family and kitchens may be too small
- **Management:** Current concerns about management

What respondents would most like to see in the future include (*Question 6-11*):

- Natural airflow and windows that open
- Connection to private outdoor space
- Indoor and outdoor spaces for exercise
- Outdoor rooftop communal space
- Open lawn areas
- Private gardening space (and community gardening space)

Detailed Summary: Tenant Engagement

The following provides greater detail about the tenants responses.

Q1: What do you like about living in Rosewood Village?

This question was asked in the survey.

Themes:

- Neighbourhood Amenities and Location
- Community
- Neighbourhood Environment
- Unit Amenities

Theme descriptions:

Neighbourhood Amenities and Location

Residents expressed that they liked living in Richmond Rosewood because of its convenience, proximity to nearby amenities and easy access to central Richmond. These include Blundell Shopping Centre and other retail, local transit routes, schools, parks and work.

Community

Respondents like the friendly neighbourhood and sense of community in Rosewood Village. Respondents expressed appreciation for how neighbours watch out for each other and help one another. Respondents also liked how easy it was for their children to make friends.

Neighbourhood Environment

Respondents mentioned the clean and quiet neighbourhood environment. Respondents also enjoy the privacy, calmness and cleanliness.

Unit Amenities

Some respondents expressed appreciation for current unit size. Others mentioned appreciation for private patio space, windows that provide good airflow, ground level-units and parking spaces.

Other

Respondents also mentioned appreciation for Rosewood's affordability, accessibility, management, green spaces, community, management, safety, convenience to public transit, and pet policy. We heard about concerns regarding pests, lack of recreational facilities and old buildings.

Quotes

- "I like how quiet the neighbourhood is. The corner house allows space for my child's wheelchair."

- “I like that everyone is close and that the children can play outside with their friends.”
- “I appreciate the close proximity to the park, the Canada Post mailbox, Blundell Centre, buses and my dentist's office in the medical building. I truly feel blessed to live in Rosewood Village and I love everything, just the way it is, but I accept that change is coming.”
- “Big community, units are next to one another. Neighbours can help one another. The space, a big space.”
- “My neighbours, a lot of space in house, people watch out for each other, managers are on site, lots of green trees & grass around, backyard.”

Q2: What are your hopes for the planning and redevelopment of Rosewood Village?

This question was asked in the survey and tenant information session. The following themes encompass what we heard during both activities.

Themes:

- Unit Amenities
- Moving Process
- Safety and Security
- Children’s Play Areas
- Accessibility
- Recreational Facilities
- Communal Areas

Theme descriptions:

Unit Amenities

We heard that community members would like to see larger unit sizes (including larger kitchens and bedrooms), units that are flexible for multiple family sizes, and increased accessibility for those with disabilities. We also heard a need for amenities including more storage options, bigger yards, hose connections, balconies, washer/dryer and air-conditioning. However, we also heard some community members stating a preference for retaining the current size of their units, but with increased energy-efficiency. Many respondents expressed a preference for ground-oriented living.

Moving Process

Respondents expressed hopes for a fast and seamless moving process that is completed on time. Respondents also expressed hopes that they get to stay in the new Rosewood Village and that they can avoid moving as much as possible.

Safety and Security

Respondents expressed hopes for increased safety and security in the new Rosewood Village. This includes addressing the use of drugs and property theft and a sense of safety for women in the neighbourhood. During the tenant information session, respondents shared current concerns regarding vandalism, a lack of lighting and theft as challenges in the neighbourhood.

Children's Play Areas

We heard about a need for more play areas for children and youth. This could include playgrounds, activities, and a rec room.

Accessibility

We heard about the importance of increased accessibility for those with disabilities. Respondents emphasized the need for barrier free movement including fully wheelchair accessible ground floor units, and/or easily accessible elevators and accessible parking. Respondents also mentioned that they would like to avoid moving as much as possible, as it is an additional challenge for those with disabilities.

Recreational Facilities

During the tenant information session, we heard support for more recreational facilities in the neighbourhood. Respondents expressed a desire for a swimming pool, fitness centre and a games room.

Communal Areas

At the tenant information session, respondents expressed a preference for more community gathering spaces and communal areas in their neighbourhood. These include general community gather spaces/rooms and community kitchens/dining areas.

Other

We heard that residents have hopes for: programming and community spaces for events (indoor and outdoor), walking and playing with pets, connection with neighbours, parks, community gardens, healthcare support, healthy environments, off-site management, quiet environment with modern amenities, increased storage space, cool units with AC. We also heard mixed responses about the type of housing residents preferred. Some preferred high-rise apartments while others preferred ground storey units.

Quotes

- “Community gardens, need supplies, tools, compost, water. Someone to organize it! Stealing food an issue.”
- “We want a real home! Not a place that is degrading, embarrassing.”
- “I'm hoping that there will still be spacious one bedroom ground level apartments with outside entrances and storage, or perhaps groupings of side by side units. I want to feel

like I live in a house, not a tiny claustrophobic apartment where the front door opens to a long hallway and where I need to go various places to do my laundry, collect my mail, recycle and dispose of my garbage.”

- “I hope that the redevelopment will go smoothly without us moving out to other place [because] it’s gonna be so hard especially for those people who have disabilities and also money right now is not easy. Hope we can stay during redevelopment.”

Q3: What are your concerns for the planning and redevelopment of Rosewood Village?

This question was asked in the survey and tenant information session. The following themes encompass what we heard during both activities.

Themes:

- Moving Process
- Unit Amenities
- Accessibility
- Multi-Storey Living
- Safety and Security
- Size of Unit
- Management

Theme descriptions:

Moving Process

Respondents had concerns about the project timeline, noise and disruption caused by any potential temporary relocation, and a downgraded living situation when they do come back. Other respondents expressed concern that they would not be able to come back at all, or that the process would take too long. At the tenant information session, respondents suggested that the most vulnerable community members should be prioritized when moving into new units, including seniors and families.

Unit Amenities

We heard concerns that the new neighbourhood might have a lack of recreational areas for children and youth, and a lack of cooling systems in the new units. We also heard the residents were concerned that the kitchens might not be big enough and that they would lose their parking. At the tenant information session, some respondents suggested the need for non-slip flooring.

Accessibility

Residents expressed concerns about their ability to move independently in the new Rosewood Village, accessibility accommodations in new units and the ease of transition into new homes for those with disabilities.

Multi-Storey Living

We heard that respondents had concerns about increased density, and the potential for decreased social interaction with multi-storey living. At the tenant information session, respondents expressed concern about congestion/parking, greenspaces and elevator security in tower formats.

Safety and Security

At the tenant information session, the most common concern we heard from residents was about safety and security within the neighbourhood related to crime.

Size of Units

Respondents expressed concerns that future units would be too small for their needs and lifestyles – including the need to accommodate guests and ample kitchen space.

Management

Respondents had suggestions for improving management of the Rosewood neighbourhood, such as - preventing smoking odour from adjacent units, avoiding blocked sidewalks, covered bus stops and a separate spill out space. We also heard about improved relationships between residents and management and better housing maintenance.

Other

We also heard concerns about environmental hazards – including flooding, heat waves and wildfire smoke. Respondents expressed concern about affordability, perceived impacts of density (congestion, parking issues, lack of green spaces). Some respondents were concerned about current pest infestations.

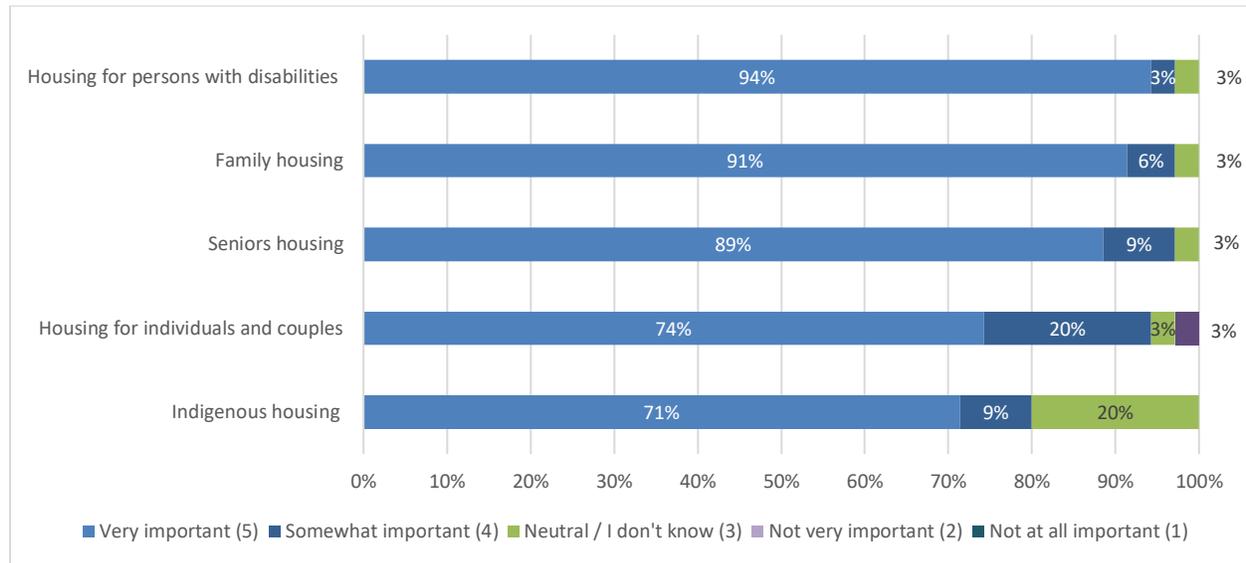
Quotes

- “I am concerned that as my health deteriorates, I will not be mobile enough to move independently around the Village. Now I can still manage to walk with a cane but it is still difficult to step up onto sidewalks, and up the elevation into my unit.”
- “I am concerned that we will all be crammed into high-rise apartments, all on top of each other where we don't run into our neighbors or get to see each other as much as we do now.”
- “I hope it will not be like Little Mountain people moved out and 12 years later they are still out. I do not like moving. Concerned about density”
- “I will soon be 60 years old. And I'm worries that in my old age, my family will be evicted. It is said that multi storey buildings will be built here. And we will be settled here. I want to live in a townhouse. [...] Canada saved me and gave me this beautiful house in Rosewood Village. I really hope that our house is not touched.”

- “Concerns: try extremely hard to maintain unit size/bedrooms. Nothing more humiliating than having visitors sit on your bed.”

Q5: How important do you think each type of rental housing in Richmond is?

This question was asked in the survey.



Each level of importance is associated/weight with a number (i.e. Very important – 5, Somewhat important = 4). The mean is an average of participants’ responses and depicts the level of priority. The higher the mean value, the higher the level of importance.

In general, survey respondents consider all types of rental housing to be important in Richmond. Housing for persons with disabilities had the highest level of importance (94% said very important), followed by family (91%) and seniors housing (89%). Over 70% of participants consider housing for individuals and couples, and housing for Indigenous peoples to be very important.

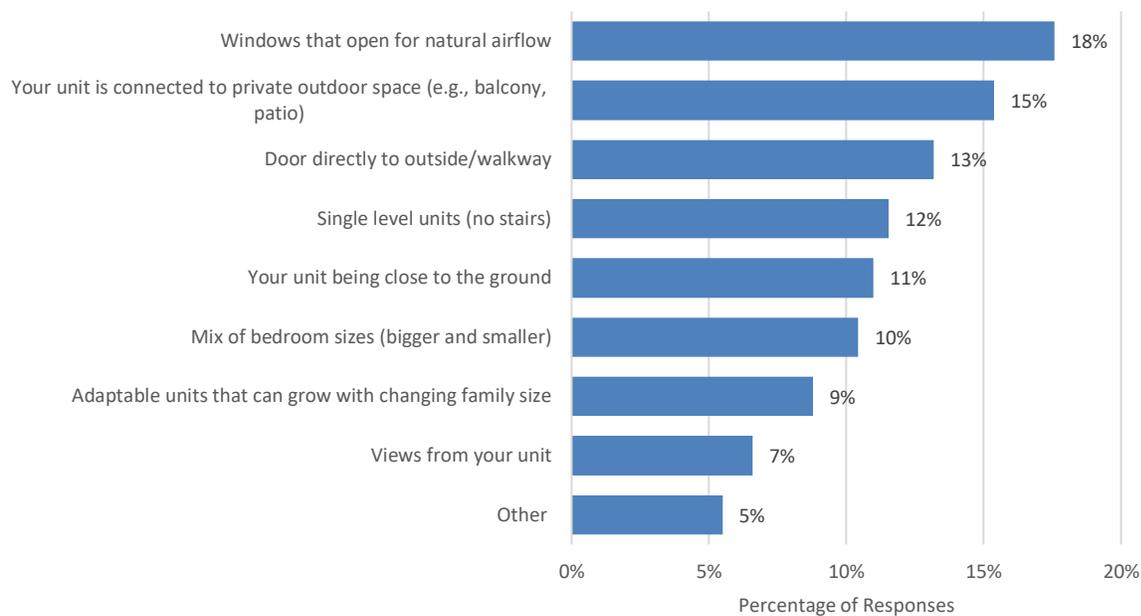
Exploring Options: What would you like to see at Rosewood Village?

This open-ended question was asked at the tenant information session. We most frequently heard a desire for:

- Larger units (including kitchens, balconies, and bedrooms)
- Secure storage spaces, unit security and secure community waste facilities
- Cooler units with better airflow
- Recreational facilities (including a gym and swimming pool)

Q6: What qualities would you like the future homes to have?

This question was asked in the survey. Survey respondents were asked to check all that apply.

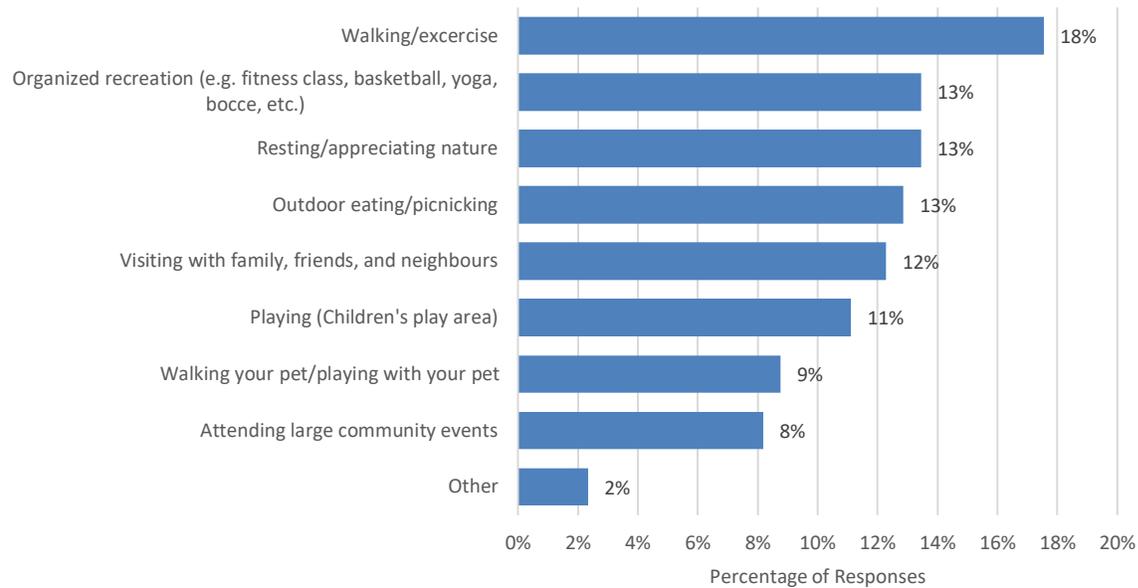


Survey responses show a range in housing quality preferences. Participants' top preferences include windows that open (18%), private outdoor space (15%), and direct entry units (13%). Tenants less often selected a mix of bedrooms sizes (10%), adaptable units (9%), and views (7%).

Those who selected 'other' provided suggestions for qualities both in the housing units and at Rosewood Village. Tenants shared preference for larger units, with more space in the kitchen, dining room and bedroom, as well as units for large families. We also heard an emphasis on unit comfort, with suggestions for climate control, adapting to senior's needs, sound proofing, and privacy. Respondents expressed desires for in-unit washer and dryers, assigned tenant parking, and space for backyards. Comments related to the design of the Village included space for social gathering, children's play, and physical activity.

Q7: What outdoor activities would you like at Rosewood Village?

This question was asked in the survey. Survey respondents were asked to check all that apply.

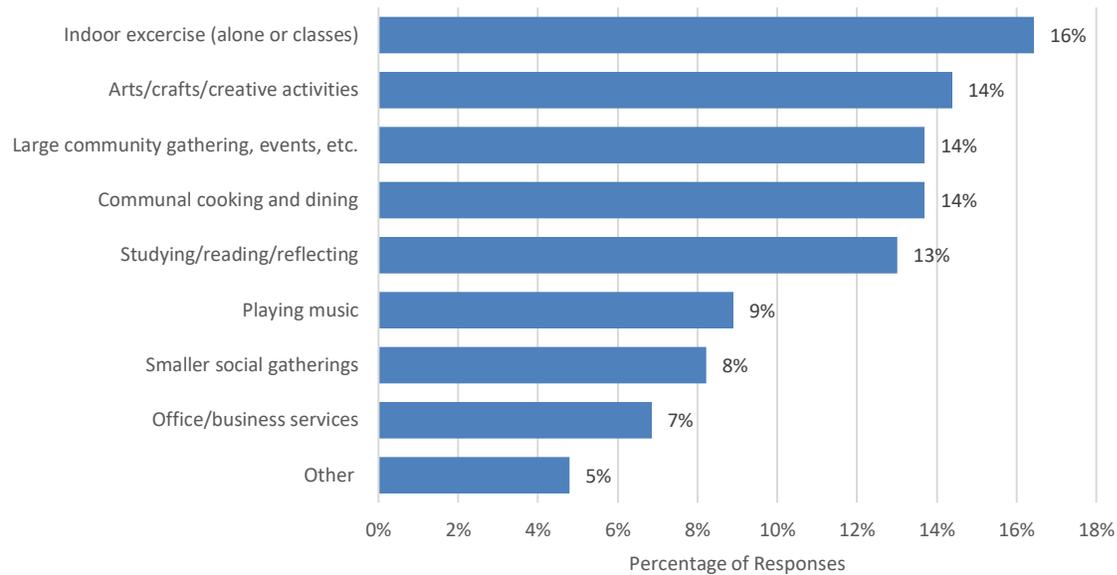


We heard survey respondents would most like to see opportunities for walking and exercise (18%), followed by organized recreation (13%), spaces for resting and appreciating nature (13%), and outdoor eating (13%). Fewer participants shared preference for children’s play areas (11%), spaces for pets (9%), or attending large community events (8%).

Other suggestions included covered outdoor dining areas, soccer and basketball courts, off-leash dog areas, and a walking club.

Q8. What indoor activities would you like to see?

This question was asked in the survey. Survey respondents were asked to check all that apply.

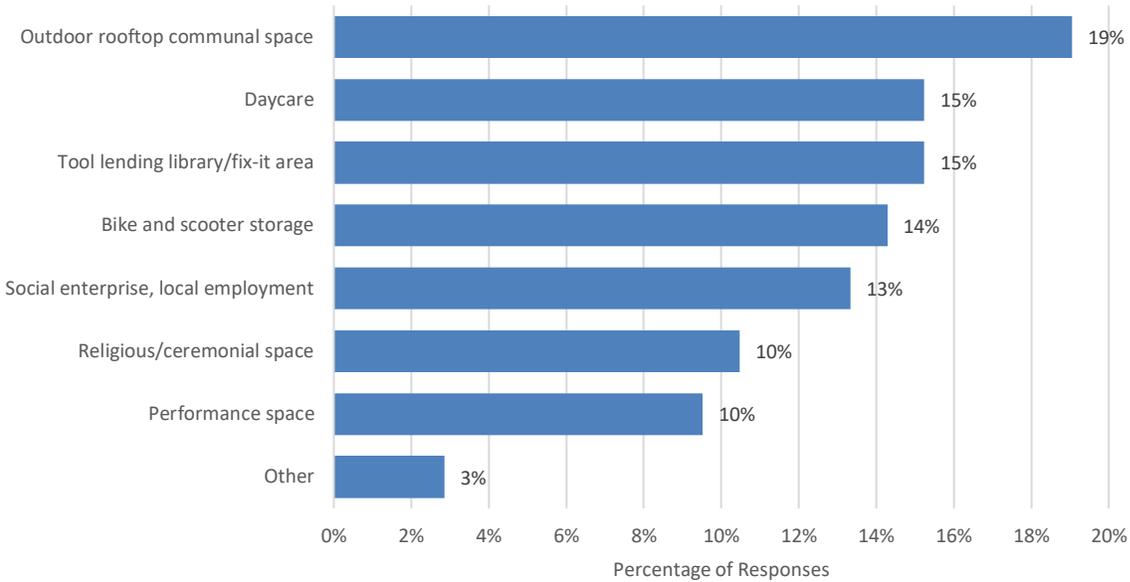


Respondents would like to see space for indoor exercise (16%), as well as arts and crafts activities (14%), large community gatherings and events (14%), and communal cooking and dining (14%). Survey participants less often selected space for smaller social gatherings (8%) and office or business services (7%).

Participants commented on the need for gathering spaces that are easily accessible, available to tenants and guests, as well as senior’s programming. We also heard suggestions for services like health care, and a library, and the need for safe spaces for those escaping domestic violence.

Q9. What services and amenities would you like to see on site?

This question was asked in the survey. Survey respondents were asked to check all that apply.

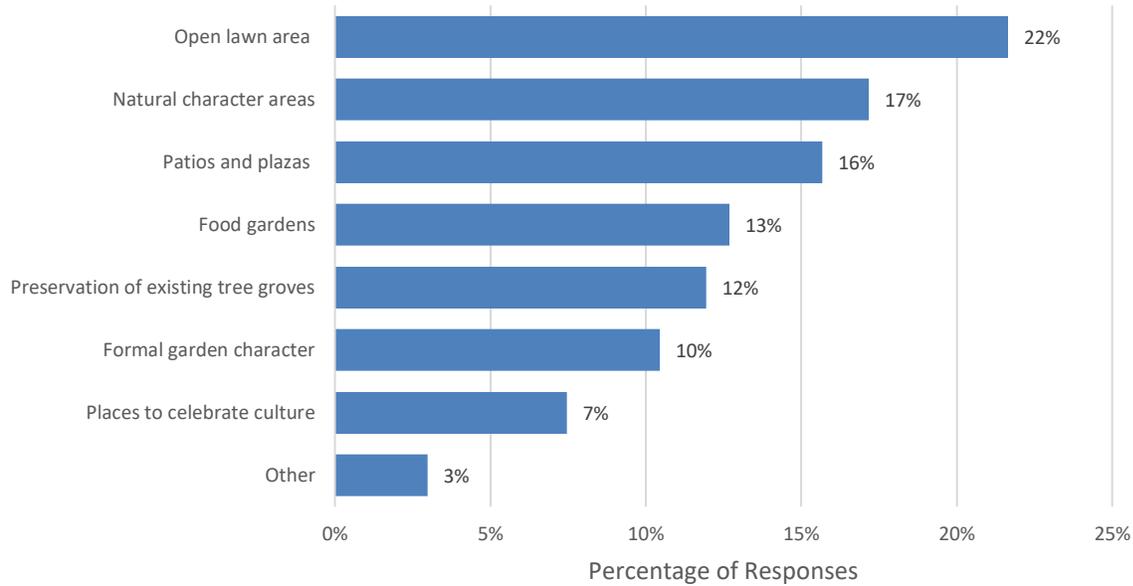


Participants most often indicated interest in outdoor communal rooftop space (19%), followed by daycare (15%), and a tool lending library or fix-it area (15%). We heard less interest in religious or ceremonial spaces (10%) and performance space (10%).

Survey respondents who selected ‘other’ noted interest in medical services, on-site security, and a social programming.

Q10. What type of landscape character would you prefer?

This question was asked in the survey. Survey respondents were asked to check all that apply.

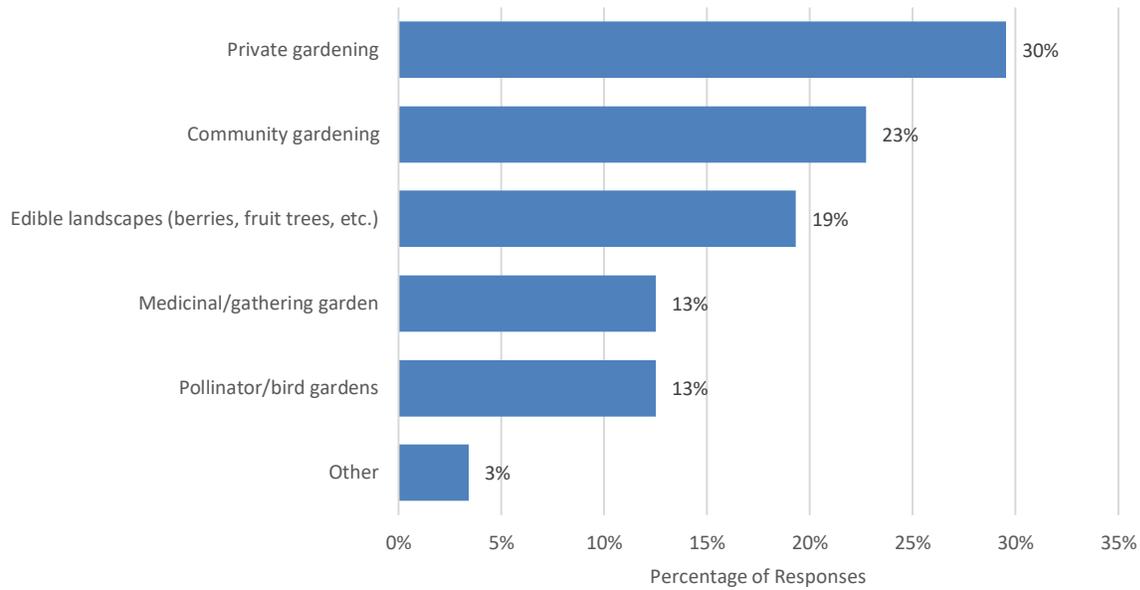


Survey respondents are most interested in an open lawn area (22%). Participants also shared interest in natural character areas (17%), and patios and plazas (16%). Tenants less prefer formal garden character (10%) and places to celebrate culture (7%).

Other suggestions included retaining mature trees and planting flower gardens. Some would like to see increased garden space over lawns, while others would like more backyard space. We also heard a suggestion to use green space for community building.

Q11. What type of gardens would you like to see at the future Rosewood Village?

This question was asked in the survey. Survey respondents were asked to check all that apply.

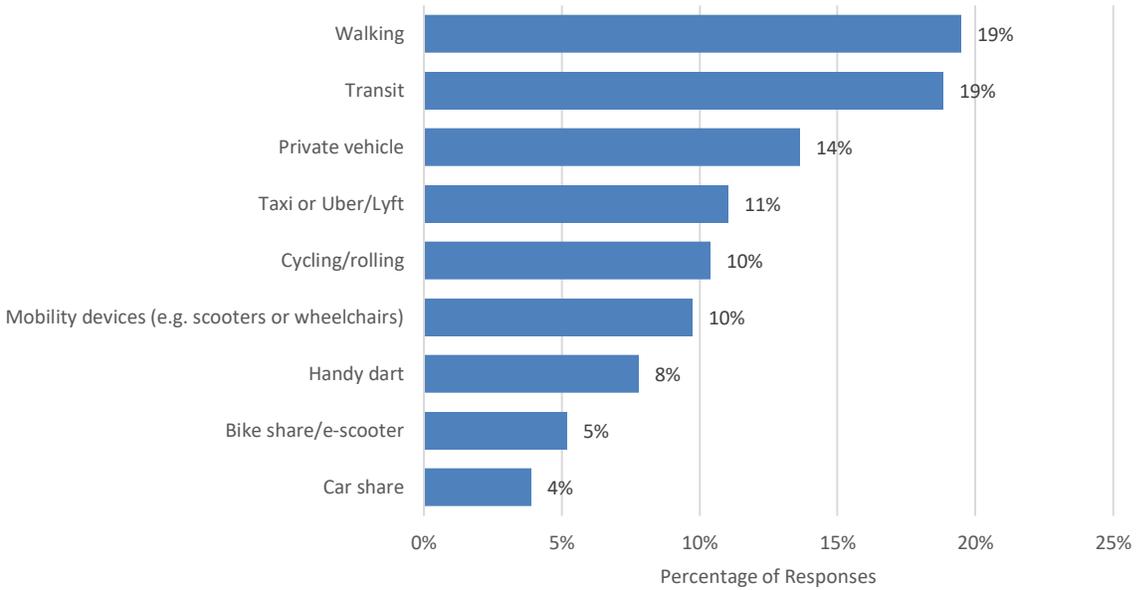


Participants would like to see areas for private gardening (30%) as well as community gardening (23%). Less than 20% of respondents would like to see edible landscapes (19%), medicinal gardens (13%), and pollinator gardens (13%).

Those who commented ‘other’ emphasized their interest in private garden space and shared concerns about pollen allergies.

Q12. What is your preferred way(s) to move around the neighbourhood?

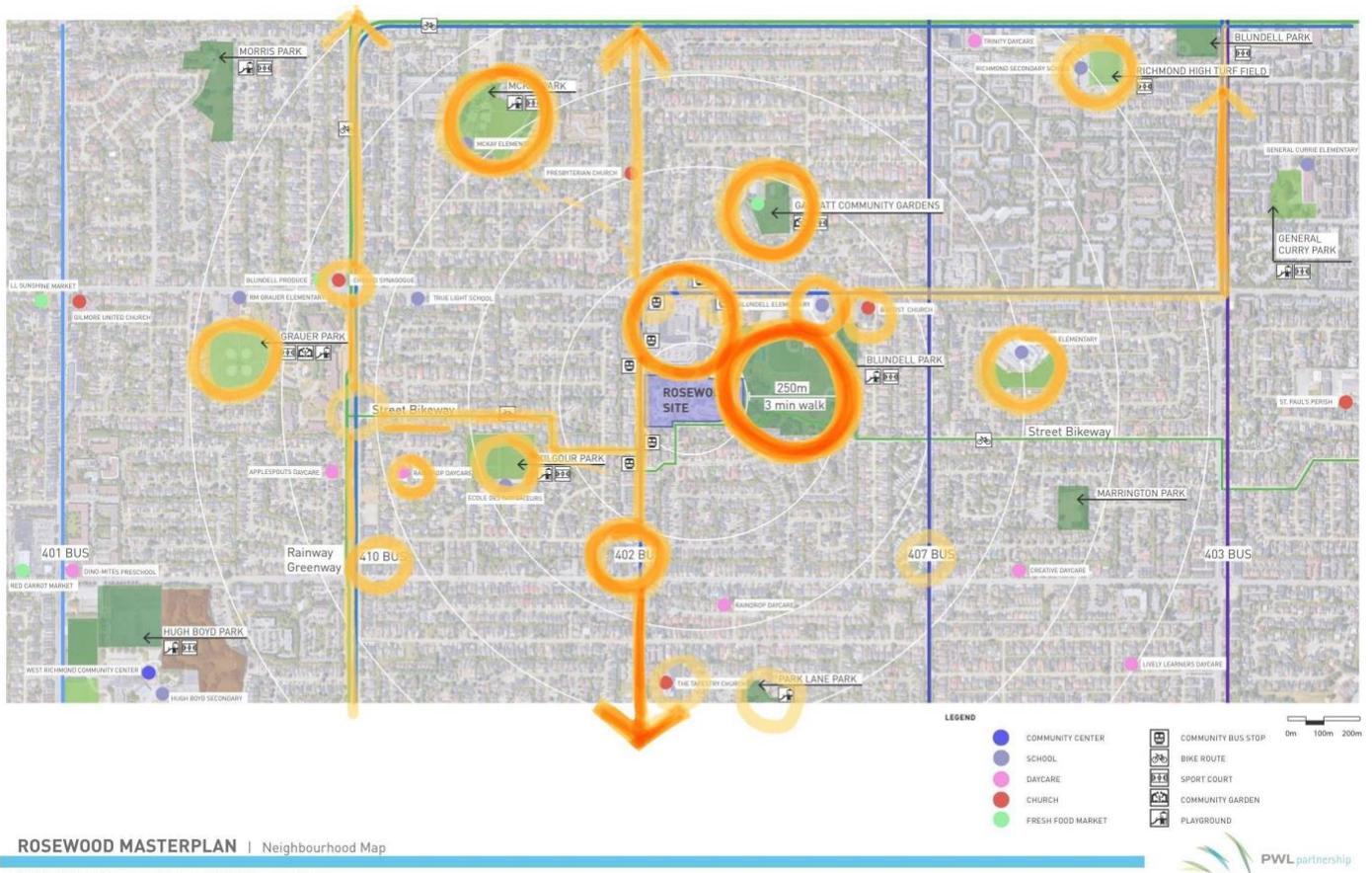
This question was asked in the survey. Survey respondents were asked to check all that apply.



Most respondents prefer to walk (19%) or transit (19%) around the neighbourhood. Others prefer private vehicle (14%), taxi or Uber/Lyft (11%), followed by rolling and mobility devices (10%).

Q13. What are your regular routes and destinations in the neighbourhood?

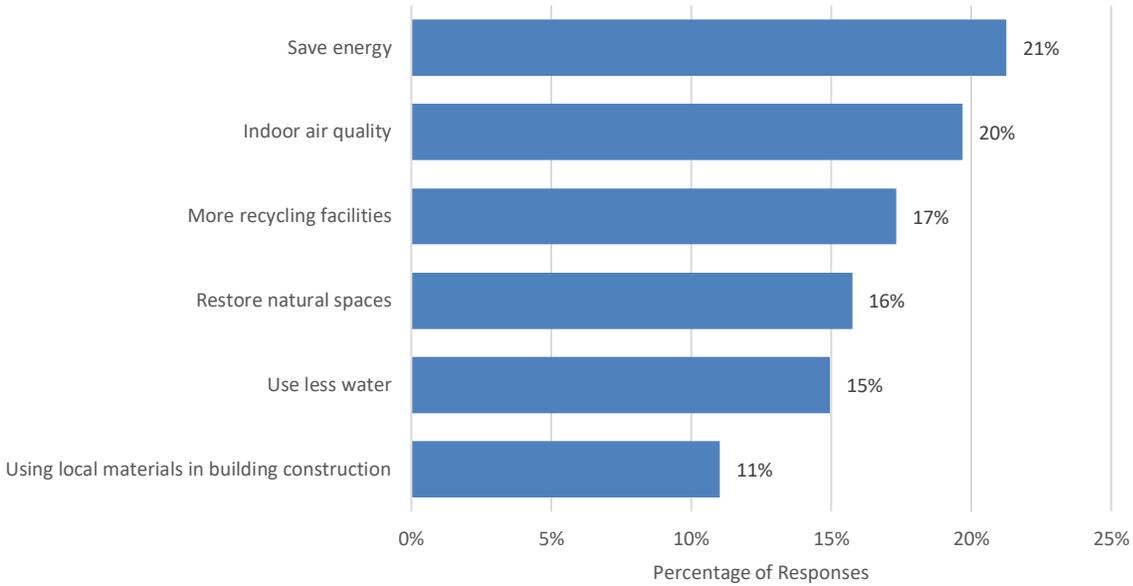
This question was asked in the survey. Survey respondents were asked to circle the destinations or draw the routes that they take in the neighbourhood.



The image above represents the cumulation of the sixteen responses to this question (darker circles represent more common responses). Ten respondents circled Blundell Park, six circled the Garratt Community Gardens and four identified the Blundell Shopping Centre. Three respondents identified Steveston (outside the bounds of the map) as a regular destination. Other areas that were mentioned that are not found on the map include: Minoru Park, the SkyTrain, Richmond Centre, a gas station, and the Blundell Christian Church.

Q14. Which of the following do you think is the most important for the environment?

This question was asked in the survey. Survey respondents were asked to check all that apply.



Survey respondents consider saving energy (21%) and indoor air quality (20%) to be the most important for the environment. 17% of participants consider recycling most important, followed by restoring natural spaces (16%), using less water (15%), and using local materials in construction (11%).

Q15. Which of the following hazards concern you from the most to the least?

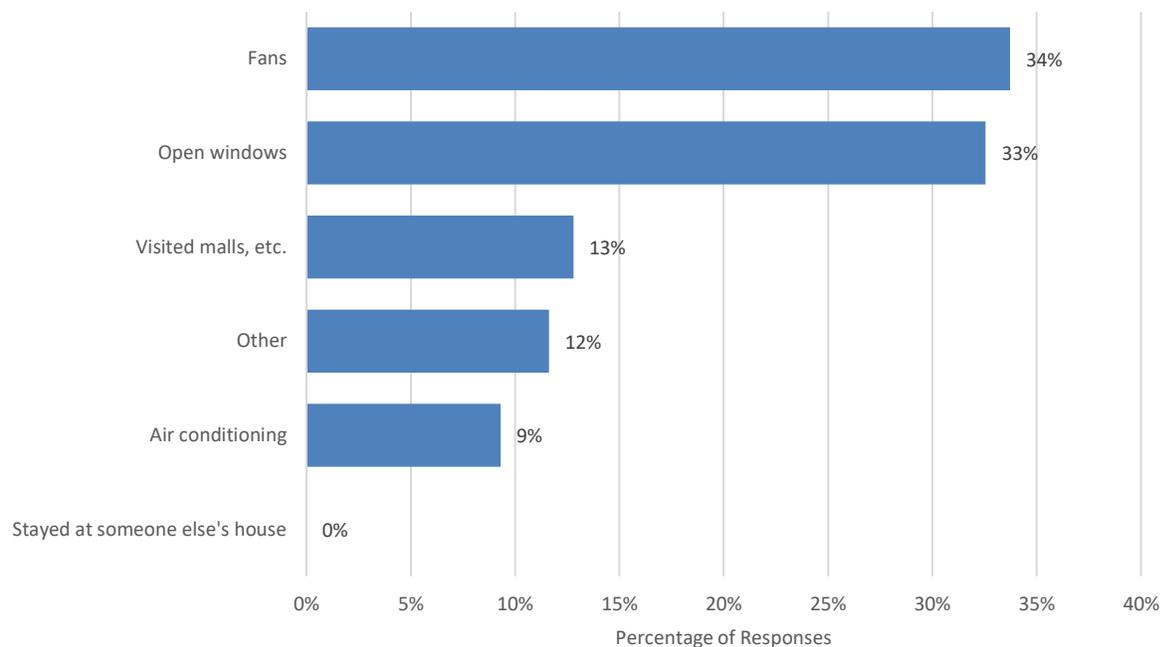
This question was asked in the survey. Survey respondents were asked to rank the hazards from 1= most concern to 5= least concern.

From most to least concern, the hazards were ranked as follows:

- Power outage (22%)
- Wildfire smoke and air pollution (22%)
- Heatwave (21%)
- Flooding (18%)
- Earthquake (17%)

Q16. During the heat dome last summer, how did you cope with the heat?

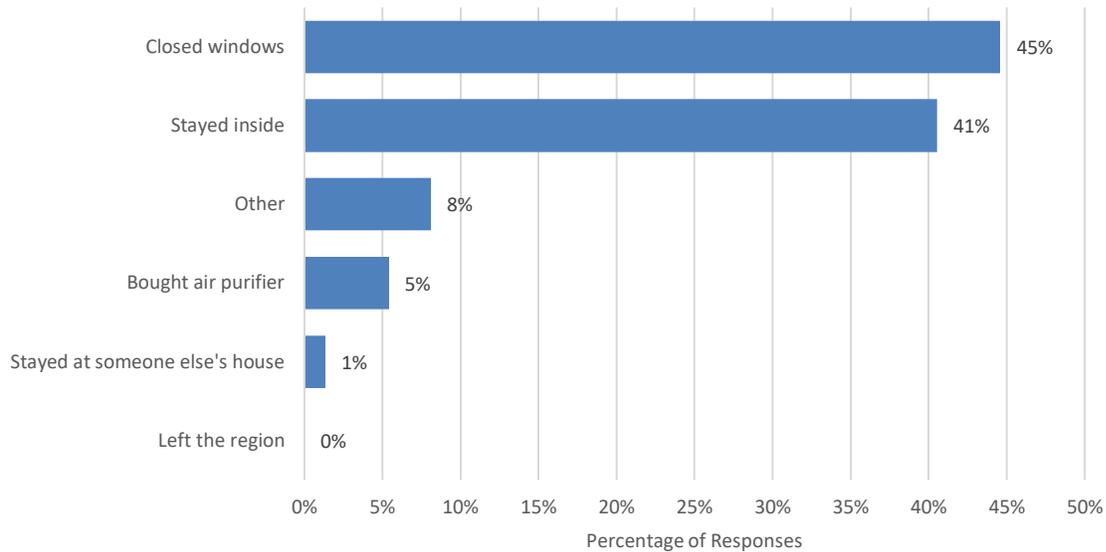
Survey respondents were asked to check all that apply.



Most participants coped with the heat by using fans (34%), and opening windows (33%). Fewer visited malls (13%) or used air conditioning (9%). No survey respondents stayed at another person's house. Others sought cool water through swimming, showers, and baths, did outdoor activities, or closed the blinds and stayed still. Some expressed concern there was no relief.

Q17. During the wildfires in past years, how did you cope with the air quality?

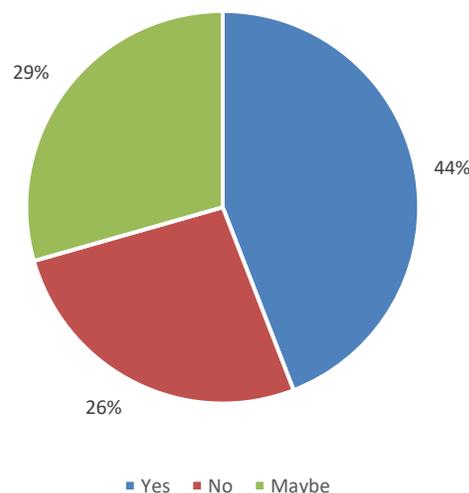
This question was asked in the survey. Survey respondents were asked to check all that apply.



Majority of respondents (86%) coped with air quality by closing windows and staying inside. No participants left the region, and only 1% stayed at someone else’s house. Others used inhalers, masks, and fans. Some expressed concern they had nowhere to go.

Q18. Do you have neighbours that you could rely on in the event of an emergency?

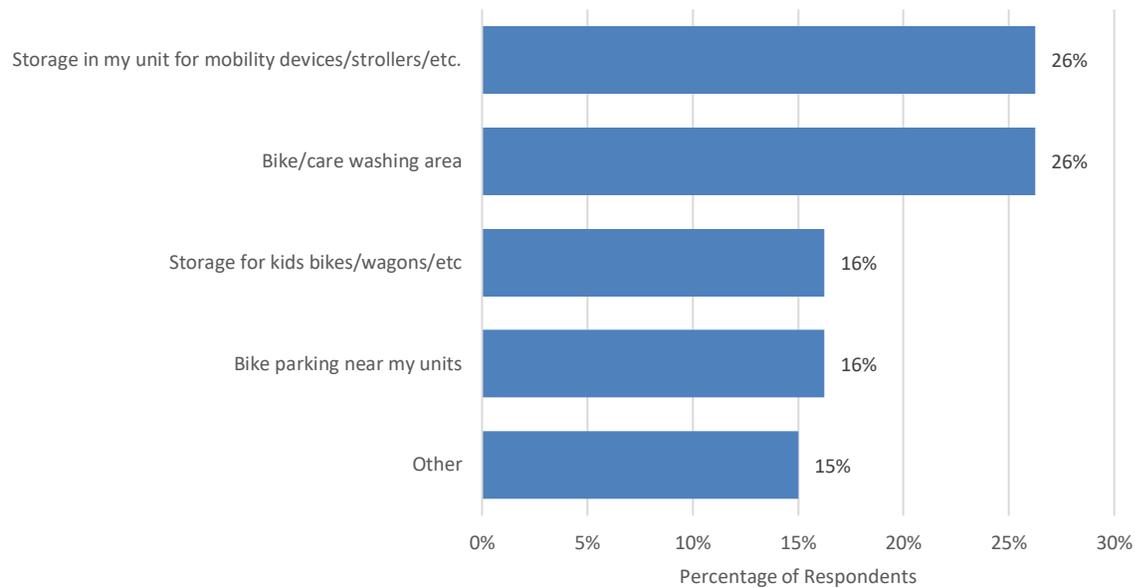
This question was asked in the survey.



Most (44%) of participants have a neighbour to rely on in the event of an emergency. Another 29% may have a neighbour to rely on, while over one quarter (26%) do not.

Q19. Which of the following considerations would you like to see?

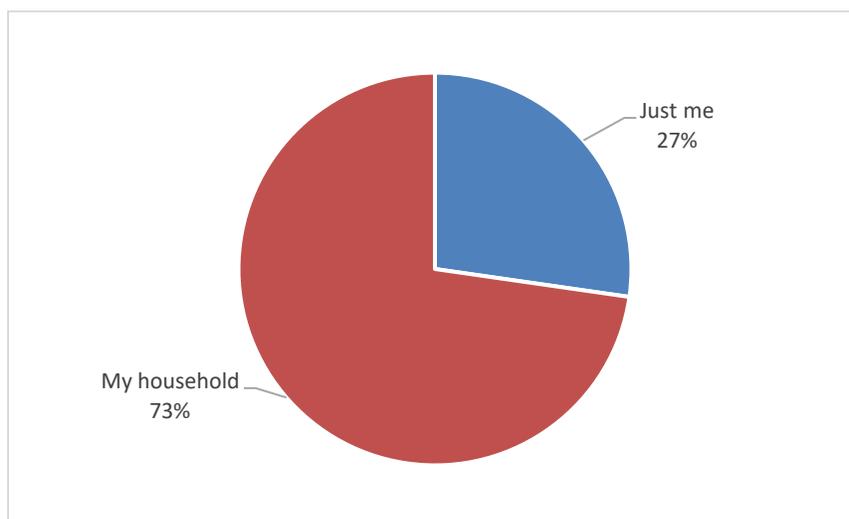
This question was asked in the survey. Survey respondents were asked to check all that apply.



Participants would like to see in-unit storage (26%) for mobility devices and strollers, as well as bike and car washing areas (26%). There was also interest in storage for children’s bikes and wagons (16%) and bike parking in proximity to units (16%).

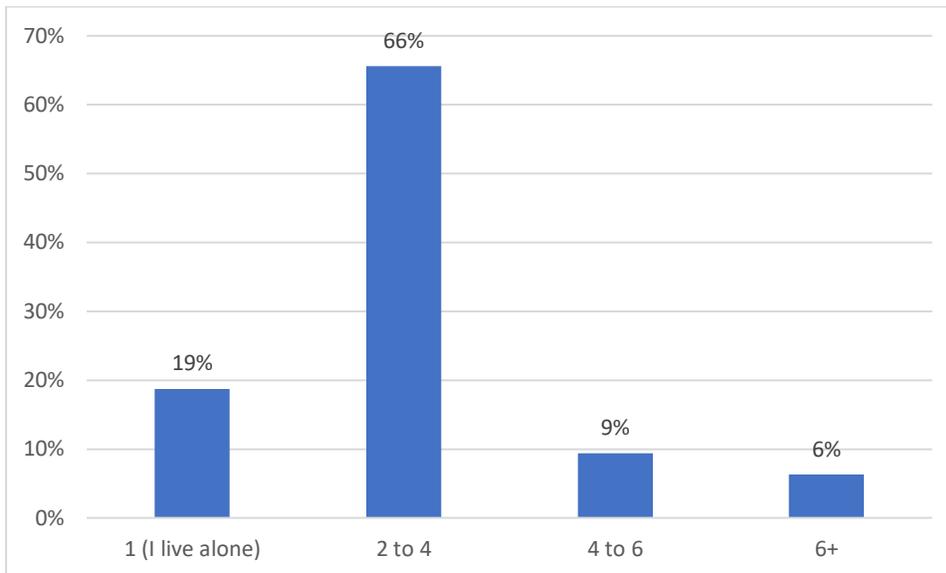
Other comments suggested safe car and bike parking, and unit storage particularly for those with mobility challenges. We also heard suggestions for smooth and accessible pathways, a bike repair service, and unit amenities like individual outdoor water hook ups and kitchen appliances.

Q20. Are you responding on behalf of your household or yourself?



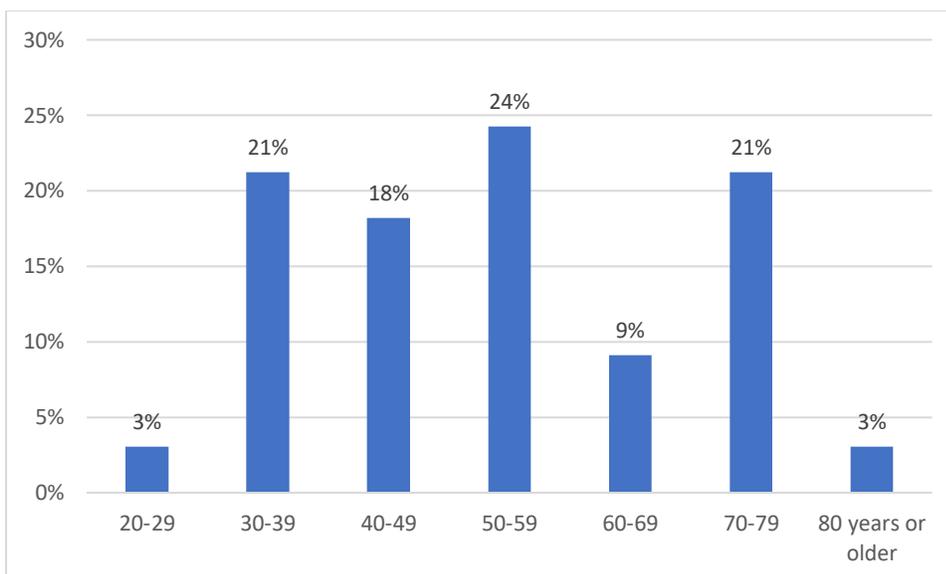
Almost three-quarters (73%) of respondents were responding on behalf of their household.

Q21. How big is your household?



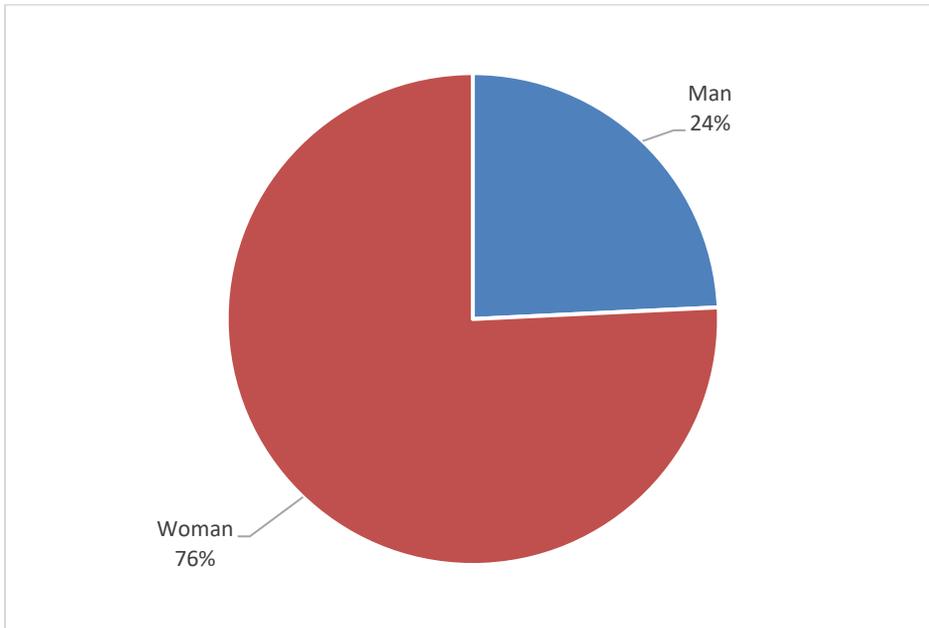
Most respondents (66%) have a household with 2 to 4 people. Some respondents (19%) live alone and a few live in households of 4 to 6 (9%) and 6 plus (6%).

Q22. What is your age?



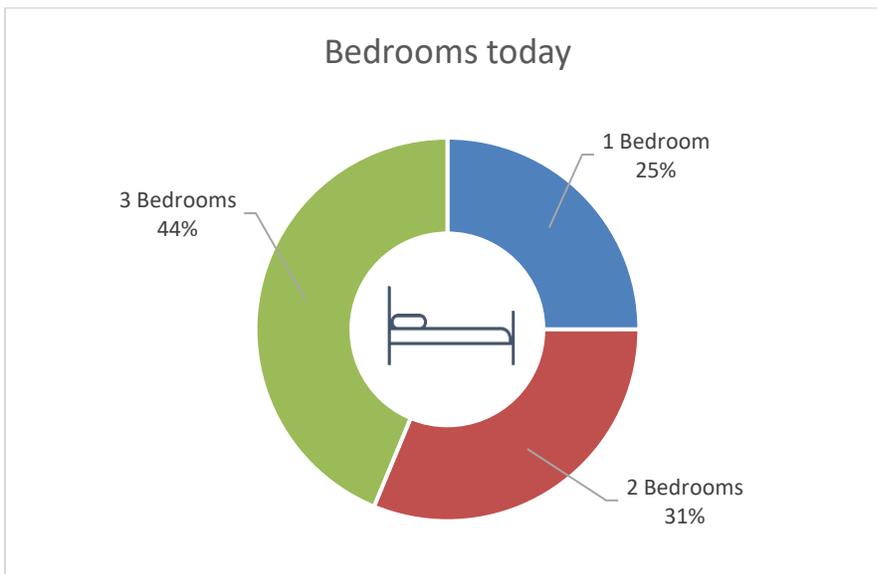
The age of respondents was evenly distributed between age 30 and 79. Many respondents are 30-39 (21%); 40-49 (18%); 50-59 (24%); 60-69 (9%) and 70-79 (21%). There were few respondents between 20-29 (3%) and zero respondents were younger than 20.

Q23. What is your gender?



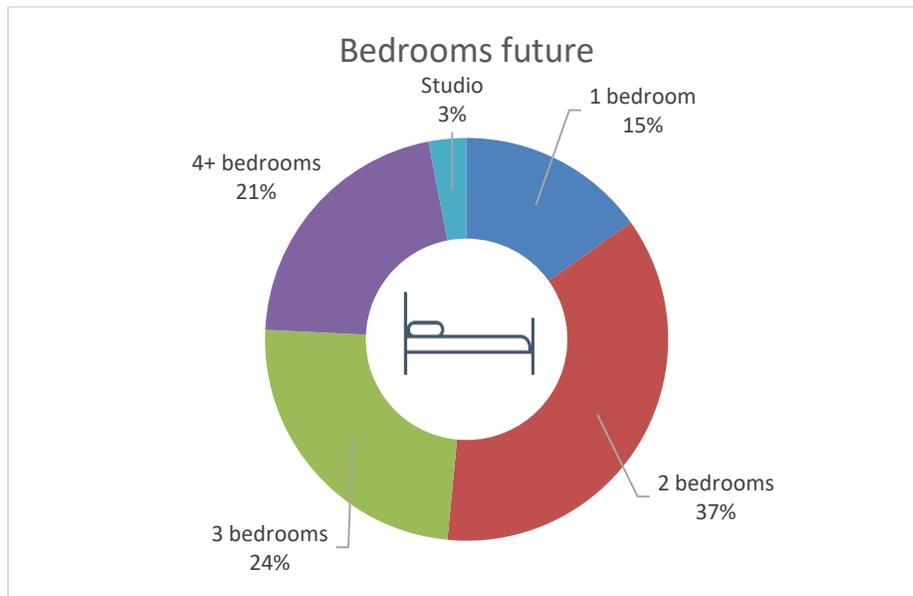
Most respondents identified as woman (76%) and the remaining identified as male (24%). No respondents suggested “prefer not to say” or non-binary.

Q24. How many bedrooms does your home have today?



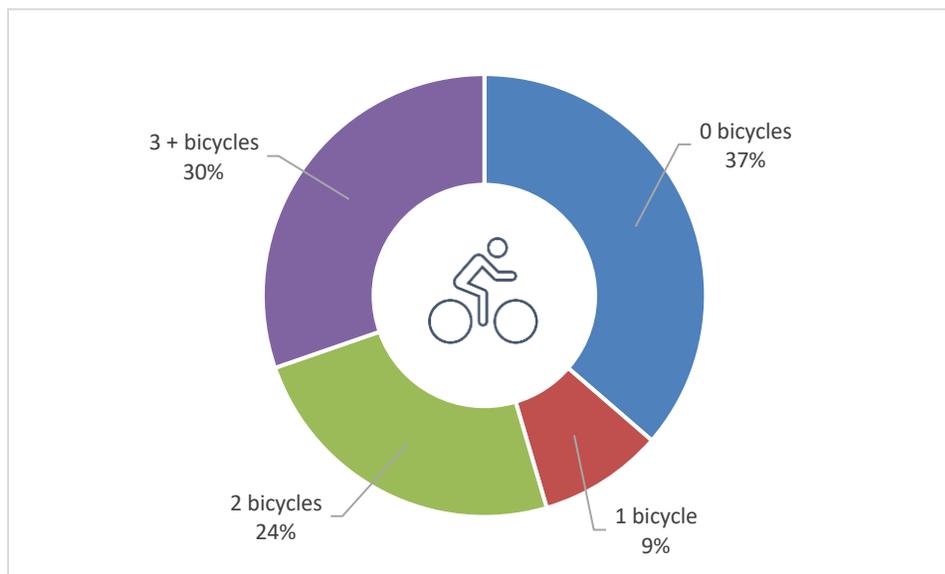
One-quarter of respondents live in 1-bedroom units; 31% live in 2-bedroom units and 44% live in 3-bedroom units. No respondents live in a studio or in unit with more than 3 bedrooms.

Q25. How many bedrooms will you need in the future?



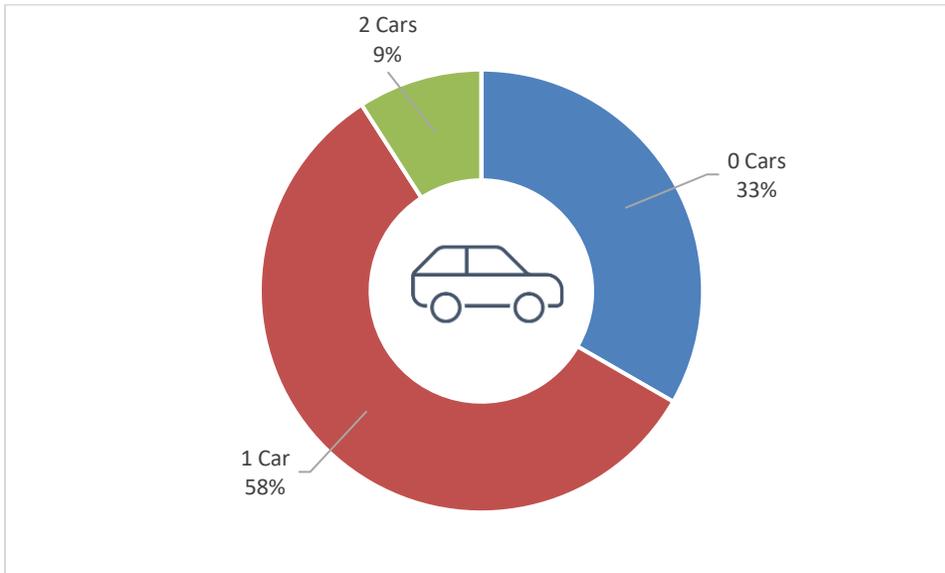
In contrast to the number of bedrooms that respondents have today (Q24), 21% of respondents stated that they will need 4+ bedrooms in the future. A small percentage (3%) identified needing a studio in the future.

Q26. How many bicycles does your household own?



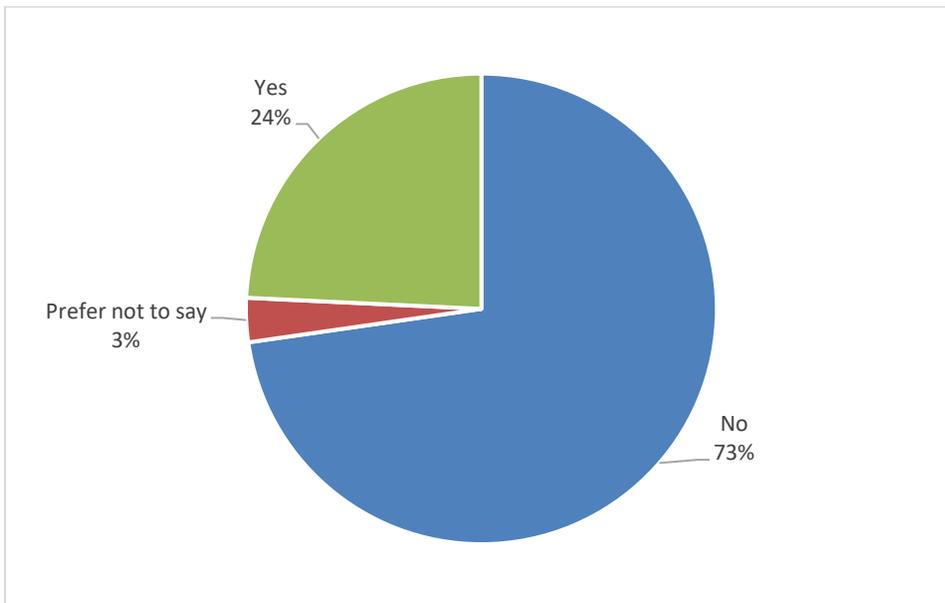
Most respondents (37%) have zero bicycles; some (9%) have one bicycle; one quarter (24%) have two bicycles; and 30% have three or more bicycles.

Q27. How many cars does your household own?



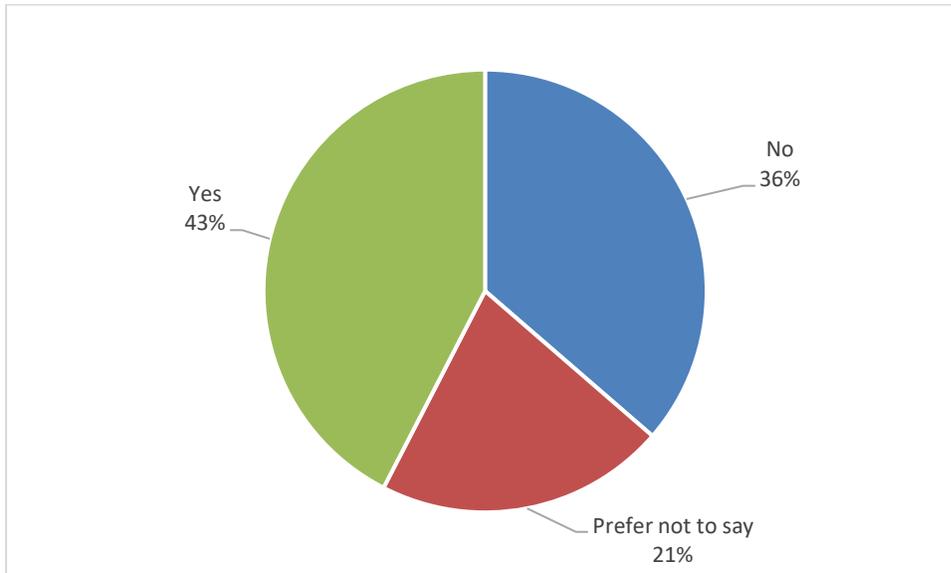
Most respondents (58%) have one car. One-third (33%) have zero cars and a few respondents (9%) have two cars.

Q28. Do you or family members have any accessibility challenges or use special mobility equipment?



Most respondents (73%) responded no, while some responded yes (24%). Three percent preferred not to say.

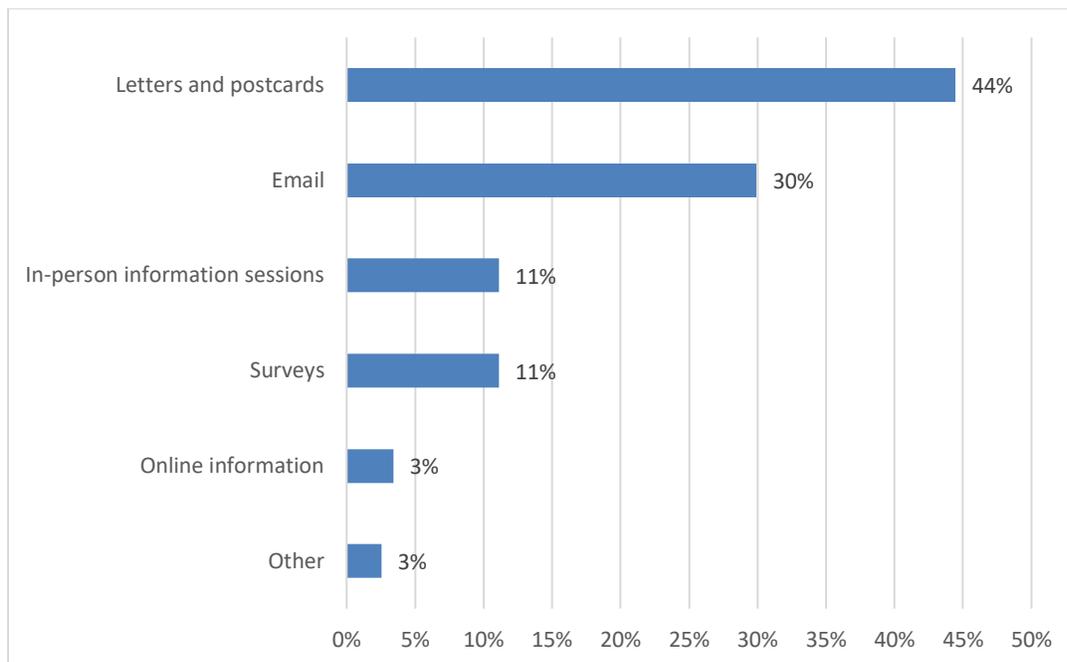
Q29. Do you or family members have other disabilities that you would like to share?



Most respondents (43%) responded yes, while some responded no (36%). Twenty-one percent preferred not to say. For those who responded “yes”, respondents listed various disabilities including:

- ADHD
- Anxiety and depression
- Autism
- Fetal alcohol syndrome
- Hearing disability
- Heart problems
- Mental health
- Multiple sclerosis
- Physical disabilities (including walkers, wheelchairs, knee/hip replacements, arthritis)

Q30. What is the best way to keep you engaged and updated about the redevelopment?



From most to least desired methods of engagement/communications, respondents identified letters and postcards (44%); email (30%); in person information sessions (11%); surveys (11%); online information (3%) and other (3%). Those who responded “other” suggested: phone, and mail.

Q31. Is there anything else you would like to share with BC Housing about the future redevelopment of Rosewood Village?

This question was asked in the survey.

Themes:

- Moving Process
- Safety and Security
- Unit Amenities
- Management

Theme descriptions:

Moving Process

We heard about the importance of thinking about elders when redeveloping Rosewood Village, and limiting vacancy times. Some participants expressed a preference for being able to choose their neighbours.

Safety and Security

Respondents emphasized the need for an increased sense of safety and security in Rosewood Village. Some respondents identified drug-use and public arguments as current neighbourhood challenges.

Unit Amenities

We heard about unit preferences for older adults with mobility issues. These included accessible parking spaces, private gardens and water supply, more electrical outlets, and in-suite amenities such as laundry machines. We also heard about a preference for more bathrooms in new units.

Management

Respondents suggested that there was a need for more accessible management, and alternative models for determining housing need, and organizational models.

Other

Respondents suggested that there was a need for parking, supports for single mothers, more townhouses with 4 bedrooms and air conditioning in each unit.

Quotes

- “My main concern is my declining health and mobility issues. I hope the future redevelopment will have accessible parking spaces, units with no stairs, and in-unit laundry machines so I will not have to carry my laundry to another place.”
- “Including co-op with BC Housing would help families who want to work to get more than one job, or help the moms to find a job. Not to only stay at home. Eliminate the idea the more you make, the more you pay! Have a coop for people who want to work with fixed rent. I am paying almost \$1,600 and my wife want to go to work. Encourage people to work it is healthy and will help their children to get out of the circle.”
- “Please remember to think about all the families that live here and the elders when you are redeveloping”

Stakeholder Engagement

Initial Stakeholder Meetings

During Summer 2022, the project team engaged with community stakeholders and subject matter experts. The following section provides an overview of that engagement to date.

The stakeholder groups that the project team has engaged with to-date include:

- BC Housing, People, Plants & Homes
- BC Non-Profit Housing Association

- Blundell Shopping Centre
- Disability Alliance of BC
- HUB Cycling
- School District 48
- Vancouver Coastal Health

The project team has also reached out to Minoru Community Centre, MOSAIC, St. Paul's School, SUCCESS and Blundell Elementary. To date, the team has been unable to reach these groups. We will continue to reach out as the project progresses.

For all the stakeholder groups mentioned above, the project team sent an introductory email in June 2021 to introduce the project; share an online survey for feedback/thoughts; and invite the groups to a meeting with the project team.

BC Housing: People, Plants & Homes Meeting

Event Details

Date: July 13, 2022

Time: 3:00 – 4:00 PM

Location: Online via Zoom

Attendees

BC Housing People, Plants & Homes team

BC Housing Staff and consultants

Discussion Summary

- Presentation about People Plants & Homes program
- Suggestions and discussion about the People Plants & Homes program experience including garden design, programming, lot size, operations, rooftop gardens, waitlists, tenant relations.

BC Non-Profit Housing Association (BCNPHA) Meeting

Event Details

Date: July 27, 2022

Time: 2:00 – 3:00 PM

Location: Online via Zoom

Attendees

BCNPHA

BC Housing Staff and consultants

Discussion Summary

- Discussion about retention of trees, urban agriculture
- Discussion about site opportunities and suggestions about site connections
- Suggestions about energy systems, payback period, energy-efficient building design. Specific suggestion to not use geothermal energy.

Blundell Shopping Centre (Conway Richmond)

The Blundell Shopping Centre was invited to fill out a survey and/or participate in a meeting with the project team. In response, the shopping centre representatives said they are supportive of the potential redevelopment of Rosewood Village and are excited about an update in housing for the community. At this point, the shopping centre team did not have specific input regarding the project.

Disability Alliance of BC

Event Details

Date: August 16, 2022

Time: 11 – 12 PM

Location: Online via Zoom

Attendees

Disability Alliance of BC

BC Housing staff and consultants

Discussion Summary

- Suggestions to include people who use wheelchairs in the design process early
- Discussion about design considerations for accessible units
- Resources/examples shared about best practice for accessible site/unit design

HUB Cycling

Event Details

Date: July 27, 2022

Time: 4:00 – 5:00 PM

Location: Online via Zoom

Attendees

HUB Cycling

BC Housing Staff and consultants

Discussion Summary

- Suggestions for cycling infrastructure and connections in and around the site
- Support for project, interest in learning more

School District 48

The City of Richmond contacted the School Board regarding the potential redevelopment of the site. Until there is further information about the anticipated form of development, the suggestion was to wait and engage the School Board later in the process.

Vancouver Coastal Health

Event Details

Date: July 27, 2022

Time: 9:00 – 10:00 AM

Location: Online via Zoom

Attendees

Vancouver Coastal Health

BC Housing Staff and consultants

Discussion Summary

- Suggestions to consider tobacco use and second-hand smoke exposure
- Discussion about community health data
- Suggestions for climate resilient design, active transportation
- Resources shared for further consideration

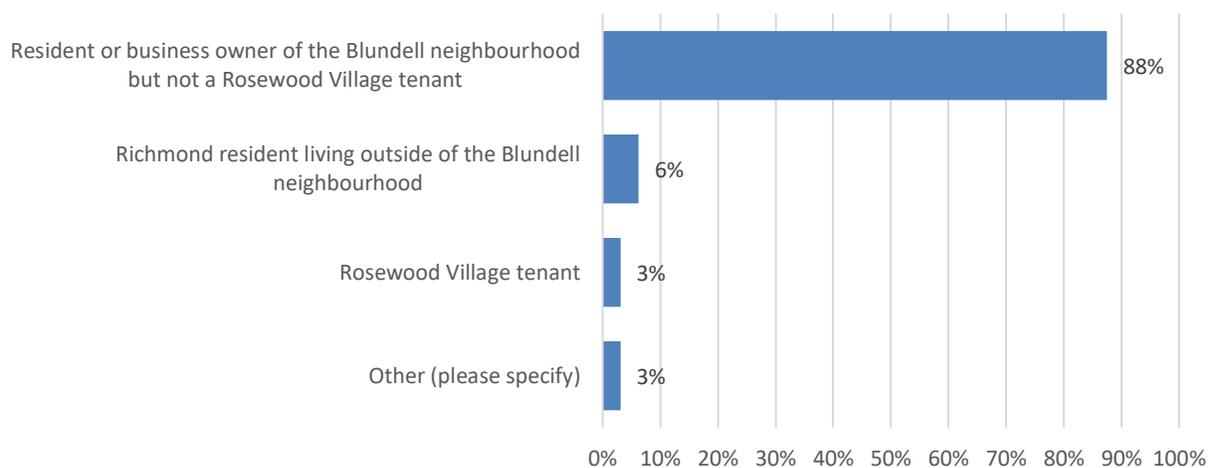
Public Engagement

Engagement Details

We printed over 2,000 postcards which were delivered by Canada Post to addresses within a ~100m radius of Rosewood Village. The postcard invited neighbours to fill out an online survey about the draft Vision and Goals of the project. Recipients of the postcard had approximately two weeks to fill out the survey (~July 15-30th). We received 31 responses to the survey. The following summary outlines what we heard based on each question in the survey.

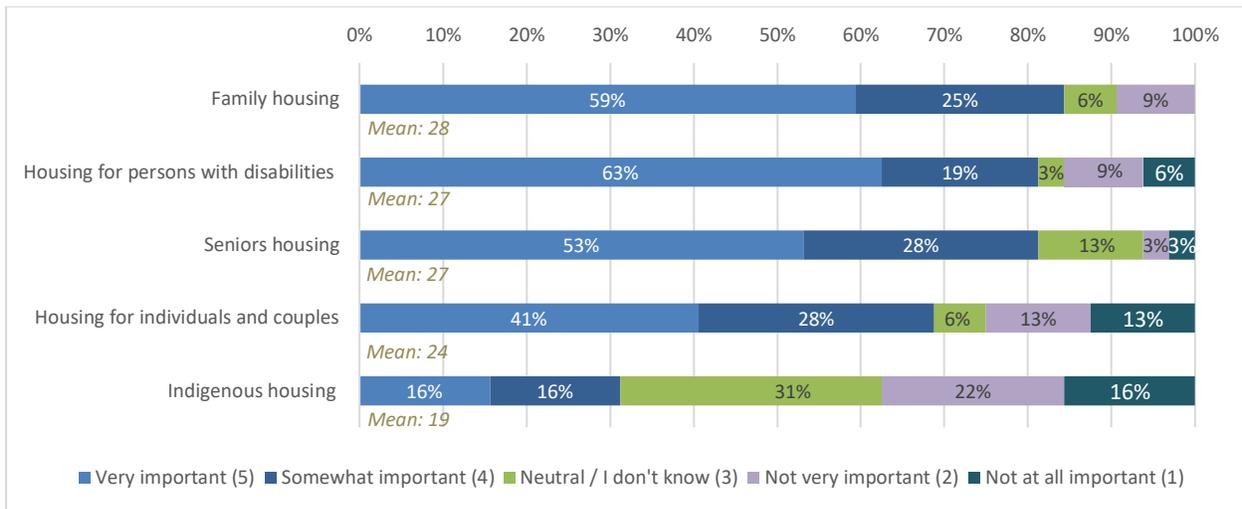
Survey Feedback Summary

Q1: What is your relationship to Rosewood Village?



Survey responses show that most respondents were residents or business owners of the Blundell neighbourhood (88%). The one respondent who chose ‘other’ lives in the towers neighbouring Rosewood Village (3%). One respondent was a tenant of Rosewood Village.

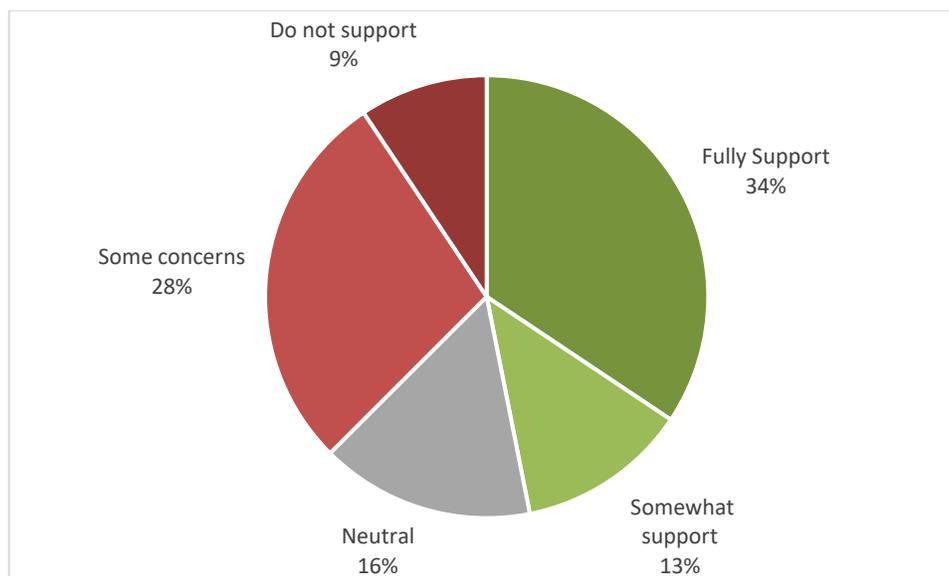
Q2: How important do you think each type of rental housing in Richmond is?



Each level of importance is associated/weight with a number (i.e. Very important – 5, Somewhat important = 4). The mean is an average of participants’ responses and depicts the level of priority. The higher the mean value, the higher the level of importance.

Family housing had the highest level of importance, followed by housing for persons with disabilities and seniors housing. Over 41% of participants consider housing for individuals and couples to be very important and 16% of participants consider housing for Indigenous peoples to be very important. Both housing for individuals and couples as well as housing for Indigenous peoples ranked with relative lower levels of importance.

Q3: To what extent do you support the draft vision statement for Rosewood Village?



Most respondents indicated full support of the draft vision statement (34%). This was followed by respondents that had “some concerns” (28%), “neutral” (16%), “somewhat support” (13%) and “do not support” (9%).

Those who fully supported or somewhat supported the vision mentioned:

- General support for the vision.
- Support for inclusive communities. Need for more diversity and housing options for low-income, seniors, vulnerable populations, and youth.
- Need for affordable housing.
- Opportunity for more density.
- Need for the new development to fit within the neighbourhood context.

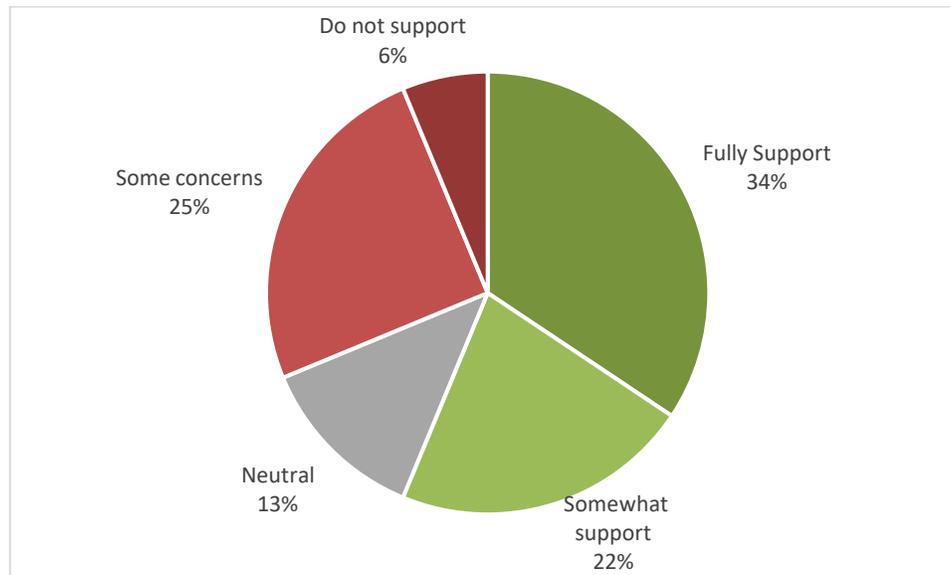
Those who felt neutral about the vision mentioned:

- Uncertainty about the meaning or long-term intent of the vision (jargony, vague and/or broad).

Those who had some concerns or did not support the vision mentioned:

- Uncertainty about the meaning or long-term intent of the vision (jargon, vague and/or broad).
- Implementation concerns. Uncertainty about timeline and impacts on residents, need for more information about how the vision will be attained.
- Concerns about neighbourhood impacts, especially solar access, traffic, noise and safety.
- Concern that the vision doesn’t mention affordability.
- Concerns about a lack of child care.

Q4: To what extent do you support the draft goals for Rosewood Village?



Most respondents indicated full support of the draft vision statement (34%), and 22% indicated some support. Some respondents were “neutral” (13%). One-quarter (25%) had “some concerns” and 6% did not support the goals.

Those who fully or somewhat supported the goals mentioned:

- General support for the goals
- Support for inclusive communities. Support for more compassionate and empathetic neighbourhoods, especially for underrepresented communities.
- Need for access to services and amenities (wellness hub, healthy/affordable food)
- Goals should include affordability and inclusivity
- Need to clarify meaning of “resilient safe haven”
- Concerns about crime and safety
- Need to integrate site design with neighbourhood context

Those who felt neutral about the goals mentioned:

- Concerns about safety
- Wording may not reflect BC Housing’s intent

Those who had some concerns or did not support the goals mentioned:

- Wording is too vague.
- Need for more information about implementation, hope that the development promises will be fulfilled

- Preference for housing for seniors and people with disabilities, concerns about safety, comments that low-income housing should be placed elsewhere
- Some disagreement with the ability to design for compassionate communities and/or spreading joy and happiness

Q5: Thinking about the future redevelopment of Rosewood Village, what would you like to see?

Respondents would like to see:

- Inclusive communities (9) – compassionate communities for seniors, people with disabilities, families, young people, Indigenous families. Comments about providing support services. Need to prioritize existing tenants and vulnerable people.
- Access to services and amenities (6) – access to medical services, recreational facilities, supportive services, childcare facilities, groceries for the tenants and wider neighbourhood.
- Safety and security concerns (4) – addressing existing safety concerns
- Housing quality (3) – need for diverse units, single floor units, multi-level buildings.
- Density (4) – some support for increased density, some concern.
- Sustainability (2) – incorporate solar energy and sustainable design (EV charging, recycling programs, outdoor spaces)
- Neighbourhood design and infrastructure (3) – Better sidewalks, landscapes and transportation infrastructure
- Senior’s Housing (2) – need for assisted living and other types of seniors housing.
- Ways to encourage / support tenants to care for and maintain the site to increase a sense of community.

Other comments included the suggestion that Rosewood Village should not be redeveloped and concerns about construction impacts.

Q6: Do you have any additional thoughts you would like to add about the Rosewood Village redevelopment?

Comments included:

- Need for high quality, durable, yet affordable housing materials
- Need for seniors housing
- Need for outdoor spaces
- Need to be sensitive to neighbourhood context, suggestion for taller buildings to be placed by No 2 Road (versus Dorval)
- Support for greater density
- Appreciation for Rosewood’s cultural and economic diversity
- Concern about safety (crime and drug use)

Recommendations

Based on what we have heard from stakeholders, the public and tenants to date, we provide the following design and process recommendations.

Design Recommendations

- Consider how site design will impact sense of safety and security. Many tenants and other respondents shared concerns about safety, crime, and theft on the existing site.
- Consider how the site can provide opportunities for sociability and community connectedness. Fifty-six percent of tenant respondents said “no” or “maybe” when asked if they have a neighbour they could rely on in case of an emergency.
- Create a compassionate community that provides a welcoming and supportive neighbourhood for seniors, people with disabilities, families, young people and Indigenous families.
- Include a mix of private and communal outdoor spaces and gardens.
- Consider design and programming that can encourage tenants to take ownership of private and communal spaces.
- Ensure gardening spaces are accessible and functional. Ensure soil can be transported to the gardens. If designing community gardens, provide raised beds for accessibility.
- Be careful how higher density buildings are designed and expressed. Try to ‘soften’ the impact of density through careful articulation of form/massing and landscape.
- Design for a range of ages and abilities and household sizes.
- Design and program spaces for youth and children (many tenants noted that youth/children have very few spaces to play and express themselves). For example, consider how youth could safely cycle throughout the site in loops.
- Ensure accessibility to units and outdoor spaces for people of various ages and abilities.
- Design for sustainability and energy efficiency using passive design techniques.
- Consider simple design solutions for climate resilience (i.e. shades on external windows, slightly smaller windows, lush landscaping and a lot of tree canopy cover).
- Design for resilience to various hazards such as extreme heat, air pollution, flooding and power outage.
- Create a highly walkable environment to encourage exercise, manage transportation demand and reduce energy use and GHG emissions.
- Build cycling connections within and around the site and provide user-friendly and secure storage.

Process Recommendations

- In the next phase, increase efforts to meaningfully engage with the local First Nations and Indigenous tenants early on.
- Continue to take a “Tenants First” approach to engagement.
- For Phase 2, expand the outreach and engagement methods for the public.
- Continue to engage with stakeholders, including reaching the organizations that have not yet been successfully reached.
- Invite certain user groups to inform the design process early. For example, consider how to include wheelchair users in the design process to help inform accessible site and unit design.
- Consider public comments about the implementation of the Vision and Goals during later phases of the project.

Notification, Communication & Engagement Materials

The following is a list of materials and activities used to notify and communicate with tenants, stakeholders and the public during Phase 1 of the engagement process.

Project websites and email addresses updated and monitored throughout the process:

- BC Housing engagement webpage: <https://letstalkhousingbc.ca/richmond-rosewood-village>
- Project email address: communityrelations@bchousing.org

Tenant notification materials

- Tenant notification letter
- Frequently asked questions two-pager
- Notification posters
- Tenant Information Session Invitation (Post card)
- Tenant survey (Paper)
- Tenant colouring page and postcard supplies

Stakeholder Engagement

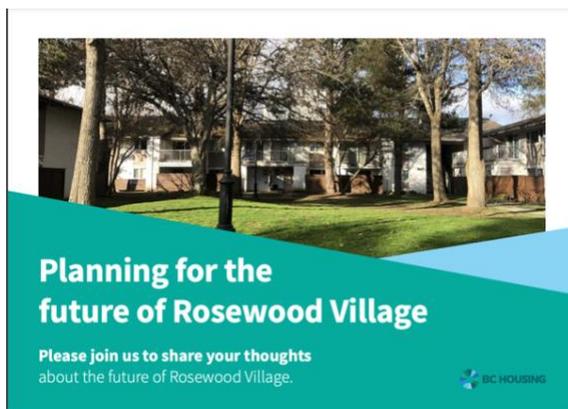
- Stakeholder meeting invitation letter
- Stakeholder presentation

Public engagement

- Postcard

Appendices

Appendix a: Tenant Postcard and Poster



We want to hear from you!

Join us for a tenant information session on June 11. You can ask the Project Team questions and tell us your thoughts and ideas for the future of Rosewood Village. We will have snacks, drinks and activities for children!



WHERE?
Behind the site office

WHEN?
Saturday, June 11
12:00 - 4:00 PM

If you have questions please email us: communityrelations@bchousing.org

 BC HOUSING



What is happening?

BC Housing is exploring options to redevelop Rosewood Village. Part of the redevelopment would include replacing existing building with new affordable housing options. This will take time and your living situation will not change for many years.

As tenants, your ideas will help shape the plan. You can help us make sure the updated Rosewood Village meets your needs and the needs of future tenants.

How can I get involved?

- Attend a tenant information session (June 11, 2022, 12:00 - 4:00 PM, behind the site office)
- Fill out surveys and workbooks (stay tuned!)
- Email us at communityrelations@bchousing.org
- Learn more online at letstalkhousingbc.ca/richmond-rosewood-village (or scan the QR code to the right!)



Housing Qualities

The new Rosewood Village will create more affordable homes and amenities for many people. This means there will be more people, more homes, and more dense buildings than today.

6. What **qualities** would you like the future homes to have?

CHECK ALL THAT APPLY



VIEWS FROM YOUR UNIT



YOUR UNIT BEING CLOSE TO THE GROUND



SINGLE LEVEL UNITS (NO STAIRS)



MIX OF BEDROOM SIZES (BIGGER AND SMALLER)



WINDOWS THAT OPEN FOR NATURAL AIRFLOW



ADAPTABLE UNITS THAT CAN GROW WITH CHANGING FAMILY SIZE



DOOR DIRECTLY TO OUTSIDE/ WALKWAY



YOUR UNIT IS CONNECTED TO PRIVATE OUTDOOR SPACE (E.G., BALCONY/PATIO)



OTHER (PLEASE DESCRIBE)

5

Outdoor Activities

7. What **outdoor activities** would you like at Rosewood Village?

CHECK ALL THAT APPLY



RESTING / APPRECIATING NATURE



VISITING WITH FAMILY, FRIENDS, NEIGHBOURS



OUTDOOR EATING / PICKNICKING



WALKING / EXERCISE



WALKING YOUR PET / PLAYING WITH YOUR PET



PLAYING (CHILDREN'S PLAY AREA)



ORGANIZED RECREATION (E.G. FITNESS CLASS, BASKETBALL, YOGA, BOCCE, ETC.)



ATTENDING LARGE COMMUNITY EVENTS



OTHER (PLEASE DESCRIBE)

6

Indoor Activities

8. What **indoor activities** would you like to see?

CHECK ALL THAT APPLY



STUDYING / READING / REFLECTING



ARTS / CRAFTS / CREATIVE ACTIVITIES



COMMUNAL COOKING AND DINING



LARGER COMMUNITY GATHERINGS, EVENTS, ETC.



SMALLER SOCIAL GATHERINGS



OFFICE / BUSINESS SERVICES



INDOOR EXERCISE (ALONE OR CLASSES)



PLAYING MUSIC



OTHER (PLEASE DESCRIBE)

7

Services & Amenities

9. What **services and amenities** would you like to see on site?

CHECK ALL THAT APPLY



TOOL LENDING LIBRARY / FIX-IT AREA



DAYCARE



SOCIAL ENTERPRISE, LOCAL EMPLOYMENT



BIKE AND SCOOTER STORAGE



RELIGIOUS / CEREMONIAL SPACE



OUTDOOR/ROOFTOP COMMON SPACE



PERFORMANCE SPACE



OTHER (PLEASE DESCRIBE)

8

Landscape Character

10. What type of landscape character would you prefer?

CHECK ALL THAT APPLY



FORMAL GARDEN CHARACTER



NATURAL CHARACTER AREAS



OPEN LAWN AREA



PRESERVATION OF EXISTING TREE GROVES



PARKS AND PLAZAS



PLACES TO CELEBRATE CULTURE



FOOD GARDENS

OTHER (PLEASE DESCRIBE)

9

Gardening

11. What type of gardens would you like to see at the future Rosewood Village?

CHECK ALL THAT APPLY



COMMUNITY GARDENING



PRIVATE GARDENING



POLLINATOR / BIRD GARDENS



MEDICINAL / GATHERING GARDEN



EDIBLE LANDSCAPES (BERRIES, FRUIT TREES, ETC)

OTHER (PLEASE DESCRIBE)

10

Mobility & Connections

12. What is your preferred way(s) to move around the neighbourhood?

CHECK ALL THAT APPLY



MOBILITY DEVICES (E.G. SCOOTERS OR WHEELCHAIRS)



WALKING



CYCLING / ROLLING



BIKE SHARE / E-SCOOTER



TRANSIT



WHEELED CART



CAR SHARE



PRIVATE VEHICLE



TAXI OR UBER / LYFT

11

Regular Trips

13. What are your regular routes and destinations in the neighbourhood?

 DRAW YOUR ROUTES AND CIRCLE YOUR FAVOURITE PLACES ON THE MAP BELOW



12

Sustainability and Resilience

In the new Rosewood Village, we want to be sure that everyone is safe if there are extreme events such as fires, floods and earthquakes. We want to understand your experiences and concerns with these types of events.

14. Which of the following do you think is most important for the environment?

CHECK ALL THAT APPLY

<input type="checkbox"/> USE LESS WATER	<input type="checkbox"/> INDOOR AIR QUALITY	<input type="checkbox"/> MORE RECYCLING FACILITIES
<input type="checkbox"/> SAVE ENERGY	<input type="checkbox"/> RESTORE NATURAL SPACES	<input type="checkbox"/> USING LOCAL MATERIALS IN BUILDING CONSTRUCTION

15. Which of the following hazards concern you from the most to the least? Write numbers in the boxes to rank your level of concern (1 = most concern, 5 = least concern).

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Flooding	Earthquake	Heatwave	Wildfire smoke and air pollution	Power outage

16. During the heat dome last summer, how did you cope with the heat?

CHECK ALL THAT APPLY

<input type="checkbox"/> AIR CONDITIONING	<input type="checkbox"/> VISITED MALLS, ETC.	<input type="checkbox"/> OPEN WINDOWS
<input type="checkbox"/> STAYED AT SOMEONE ELSE'S HOUSE	<input type="checkbox"/> FANS	<input type="checkbox"/> OTHER _____

17. During wildfires in past years, how did you cope with the air quality?

CHECK ALL THAT APPLY

<input type="checkbox"/> CLOSED WINDOWS	<input type="checkbox"/> LEFT THE REGION	<input type="checkbox"/> BOUGHT AIR PURIFIER
<input type="checkbox"/> STAYED AT SOMEONE ELSE'S HOUSE	<input type="checkbox"/> STAYED INSIDE	<input type="checkbox"/> OTHER _____

18. Do you have neighbours that you could rely on in the event of an emergency?

YES MAYBE NO

13

Other Considerations

19. Which of the following considerations would you like to see?

CHECK ALL THAT APPLY

		
<input type="checkbox"/> BIKE / CAR WASHING AREA	<input type="checkbox"/> BIKE PARKING NEAR MY UNITS	<input type="checkbox"/> STORAGE IN MY UNIT FOR MOBILITY DEVICES / STROLLERS / ETC.
	<input type="text"/>	<input type="checkbox"/> OTHER (PLEASE DESCRIBE)
<input type="checkbox"/> STORAGE FOR KIDS BIKES / WAGGONS / ETC.		

14

About You and Your Household

20. Are you responding on behalf of your household or yourself?

JUST ME 
 MY HOUSEHOLD 

21. How big is your household including you (i.e. how many children, youth, adults, grandparents do you live with)?

1 (I LIVE ALONE) 
 1-4
 4-6
 6+

22. What is your age?

UNDER 15 
 15-19 
 20-29 
 30-39 
 40-49 
 50-59 
 60-69 
 70-79 
 80 YEARS OR OLDER 
 PREFER NOT TO SAY

23. What is your gender?

WOMAN
 MAN
 NON-BINARY / GENDER DIVERSE
 PREFER NOT TO SAY
 NONE OF THE ABOVE, I IDENTIFY AS _____

24. How many bedrooms does your home have today?

STUDIO 
 1 BEDROOM 
 2 BEDROOMS 
 3 BEDROOMS 
 4+ BEDROOMS 

25. How many bedrooms will you need in the future?

STUDIO 
 1 BEDROOM 
 2 BEDROOMS 
 3 BEDROOMS 
 4+ BEDROOMS 

26. How many bicycles does your household own?

0 BICYCLES 
 1 BICYCLE
 2 BICYCLES
 3+ BICYCLES

27. How many cars does your household own?

0 CARS 
 1 CAR
 2 CARS
 3+ CARS

28. Do you or family members have any accessibility challenges or use special mobility equipment?

YES 
 NO
 PREFER NOT TO SAY

29. Do you or family members have other disabilities that you would like to share?

YES
 NO
 PREFER NOT TO SAY

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Staying in Touch

30. What is the best way to keep you engaged and updated about the redevelopment? Check all that apply.

<input type="checkbox"/> LETTERS AND POSTCARDS	<input type="checkbox"/> ONLINE INFORMATION SESSIONS
<input type="checkbox"/> WEBSITE OR ONLINE SURVEYS	<input type="checkbox"/> EMAIL
<input type="checkbox"/> IN-PERSON INFORMATION SESSIONS	<input type="checkbox"/> OTHER

Final Thoughts

31. Is there anything else you would like to share with BC Housing about the future redevelopment of Rosewood Village?

To receive a \$10 grocery gift card:

1. Answer as many questions as you can in this survey.
 2. Submit this completed survey to the BC Housing mailbox, located at the site office, by June 20.
 3. Tell us your name, unit number, and the best way to get in touch with you to give you your gift card.
 4. Limit of 1 gift card per household.

Address: _____
 Full Name: _____
 Best way to reach you (email, phone, etc.): _____

Your personal information is collected for the purpose of delivering a gift card to you. The collection is in accordance with section 26(2) of the Freedom of Information and Protection of Privacy Act. Please contact fpo@bchousing.org if you have questions about the collection of your information.

Thank you!

ROSEWOOD VILLAGE



WELCOME + INTRODUCTIONS

PROJECT OVERVIEW, VISION AND GOALS



Existing Rosewood Village:

- 138 affordable rental units
- 23% one-bedroom units, 28% two-bedroom units, and 46% three-bedroom units
- 2 caretakers suites and 1 tenant support office
- 16 separate buildings.
- Owned and directly managed by BC Housing
- Provides housing for a range of low-income families, seniors, and people with disabilities
- Constructed in the late 1970's and are nearing the end of their lifespan.

Future Redevelopment

- BC Housing is exploring opportunities for the site's capacity to create additional and updated homes
- 138 new units will replace the existing housing
- The site is expected to yield 700-800 homes
- Units will meet the needs of various social groups along the housing continuum and will significantly add to the housing inventory of Richmond
- Units will be geared towards low to moderate and middle-income tenants
- Rezoning from Z775 zoning is required
- OCP amendment from current designation of "Neighbourhood Residential"

TRANSFORMATIVE VISION



ROSEWOOD VILLAGE WILL BE A VITAL, REGENERATIVE COMMUNITY THAT WEAVES TOGETHER THE DIVERSE NEIGHBOURHOOD, RICH ECOSYSTEMS, AND CULTURAL HISTORY TO CREATE WELCOMING, HEALTHY HOMES AND LANDSCAPES WHERE PEOPLE AND NATURE CAN THRIVE.

AUDACIOUS GOALS

1. CREATE AN INCLUSIVE COMMUNITY WITH A CULTURE OF COMPASSION AND KINDNESS
2. BE A CATALYST FOR ONGOING REGENERATION (ONE PLANET COMMUNITY)
3. BUILD A SUPPORTIVE, RESILIENT SAFE HAVEN
4. CREATE A FINANCIALLY VIABLE, ECONOMICALLY TRANSFORMATIVE COMMUNITY
5. BE A NEIGHBOURHOOD WELLNESS HUB THAT SPREADS JOY AND HAPPINESS



Create an inclusive community with a culture of compassion and kindness

- Understand, plan and design for the varied needs of the community (of all ages and abilities)
- Build mobility infrastructure and an environment that is safe, comfortable, accessible, and convenient for all ages and abilities
- Engage with local First Nations (and the wider Indigenous community) to consider what Reconciliation could look like for Rosewood including opportunities for Indigenous Peoples
- Create a great place to live and work that both residents and staff are proud of
- Support mental and physical wellness by creating a range of open spaces that address the variety of tenant needs including access to nature, social gathering spaces, and quiet (secluded) spaces
- Support physical health by mitigating air pollution, using healthy materials, promoting walking and biking, creating outdoor exercise areas, and offering 'food gardens'
- A focus on family orientated community with options for intergenerational living

Be prepared to engage independent Green House Communities

- Reduce emissions from the operation of buildings and infrastructure to support regional air quality
- Reduce the embodied energy and carbon of buildings and landscapes
- Carefully manage water (potable, rainfall, wastewater) to ensure net positive impacts on the North Shore watersheds and the Fraser River
- Design to encourage walking, cycling and transit use within and through the site (for residents only), optimising opportunities for connectivity to the neighbourhood
- Maintain and protect a significant portion of the mature trees
- Create landscaping, outdoor landscapes that can adapt to support natural systems and people over time
- Support the Pacific Flyway and connect to the Fraser River Delta
- Connect to the unique agricultural history of the place
- Tell the story of the pre-contact history of the site
- Create passive education opportunities about sustainability, food security and nature

Be prepared to engage Green House Communities

- Consider and plan for hazards and risks including earthquakes, flooding, wildfires, power outages, communicable diseases
- Build infrastructure that can withstand significant stress
- Build community connectedness and cohesion so that residents are part of a caring community that can co-operate and support each other in time of need
- Consider community safety for people of all ages (traffic, walking, cycling, crime)
- Educate staff and tenants

Create a financially viable, economically transformative community

- Minimise life cycle costs by considering the long term (20+ years) financial costs of building and operating the site
- Use resilient building and design strategies to address potential future costs and challenges related to climate change
- Replace existing RG units with equivalent, better quality housing
- Design modern, high-quality below-market housing to be indistinguishable from market housing
- Leverage the transit-friendly and local services of this location to create significantly more affordable housing at the site balanced with some market units
- Provide job opportunities and employment connections for residents
- Provide education opportunities for residents
- Consider innovative solutions to remove barriers and liberate the potential of people with disabilities

Be an environmental steward for the benefit of our planet

- Create strong physical, social and ecological connections with the surrounding neighbourhood and City and improve the integration with the Mall
- Create a leading edge community in terms of evidence-based social interaction, as measured by FLEED Sociality
- Heat the edges of the site to reduce and tame impacts of adjacent traffic
- Co-operate on district energy systems and other neighbourhood-scale infrastructure
- Provide a community hub that can be a gathering place, a place of refuge and help serve the needs of the wider community
- Provide opportunities for cultural expression and adaptability
- Create a sense of unique architectural and landscape identity so that residents have a sense of home / community place



SITE ANALYSIS



City Sustainability Policy

Community Energy and Emissions Plan 2050 (2022)

For each strategic direction, the City has identified targets for 2030 and 2050. There are also various actions for each direction.

Relevance to Rosewood: Select Actions

This plan outlines Richmond's goals and strategic actions for reducing carbon emissions. The actions identified in the plan can help inform the design. A few examples of actions that may influence Rosewood include:

- **Create mobility hubs** with EV charging stations near transit stations, within neighbourhood service centres and at community centres.
- Encourage local availability of **low-carbon domestic hot water and space heating systems** with a high coefficient of performance.
- Continue **expansion of City's low carbon district energy systems** and explore new opportunities outside existing district energy service areas.
- Encourage cost-effective **on-site renewable energy generation** in new construction.
- **Maintain and expand investments in walking, rolling and cycling infrastructure** within City Centre and within 400 metres of Neighbourhood Service Centres.
- Establish further **reductions for parking space requirements** in new development, where appropriate.
- Assess potential to **preserve Richmond soils** for use as future agriculture, in partnership with developers and landowners.
- Accelerate the use of construction materials with **low embodied carbon** content.

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Rosewood Village Renewal can play a precedent-setting role in Richmond's plan to reduce community GHG emissions 50% by 2030 and reach net-zero emissions by 2050

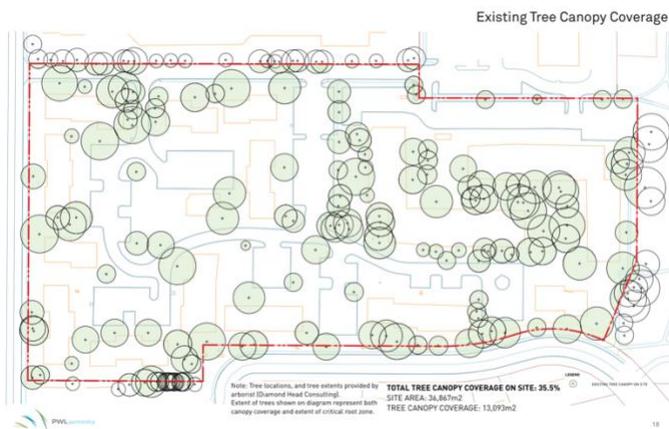
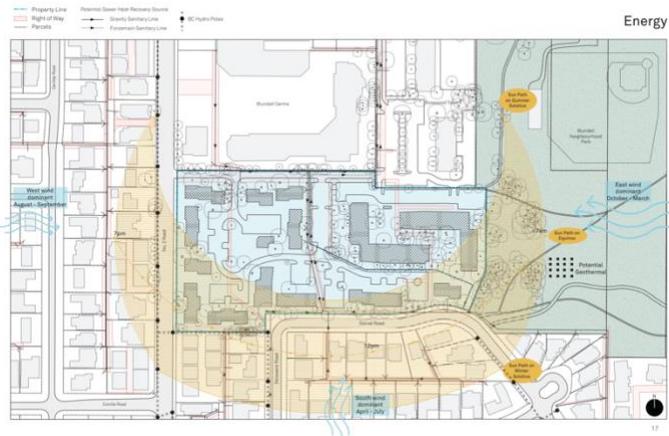


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OPPORTUNITIES

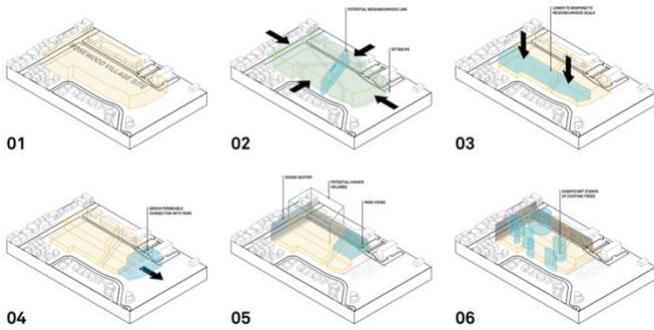




Green Connection



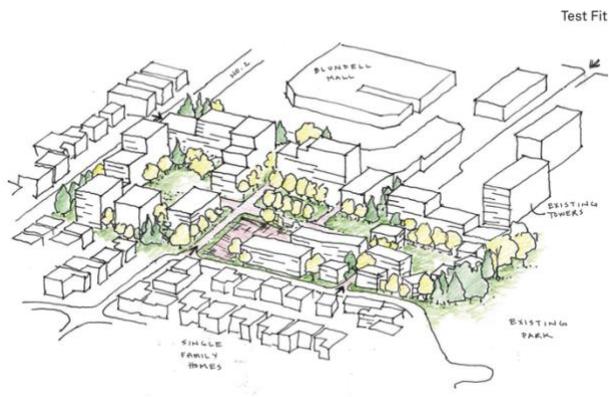
Synthesis



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PRELIMINARY DENSITY

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DISCUSSION

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Thinking about Rosewood Village today, what are the positive aspects of the housing and community at Rosewood Village?

Thinking about the future redevelopment of Rosewood Village, what would you like to see?

From your organization's perspective, what should happen to make the future Rosewood Village a success?

CLOSING AND NEXT STEPS



Appendix E: Public Notification




Esta carta contiene información importante sobre Rosewood Village. Si no la puede leer, pídale a alguien que se la traduzca.

इस पत्र में रोज़वुड गाँव के बारे में महत्वपूर्ण जानकारी दी गई है। यदि आप इसे पढ़ नहीं सकते हैं, तो कृपया किसी अन्य से अपने लिए इसका अनुवाद करवाएं।

本函載有關於瑰麗村 (Rosewood Village) 的重要資訊。如果您無法閱讀，請讓他人為您翻譯。

BC Housing is exploring options to redevelop Rosewood Village in Richmond.

Part of the redevelopment would include replacing existing buildings with new affordable housing options. The buildings at Rosewood Village have served the community well for over 45 years. But now, they are old and in need of ongoing repairs.

During the planning process, your ideas can help shape the future design of Rosewood Village.

To learn more and complete a survey (**deadline July 30th**)

- Go online (or scan the QR code): <https://letstalkhousingbc.ca/richmond-rosewood-village>
- If you have further questions, email us: communityrelations@bchousing.org



SURVEY QUESTIONS

We asked the following questions in the tenant survey:

- Q1: What do you like about living in Rosewood Village?
- Q2: What are your hopes for the planning and redevelopment of rosewood village?
- Q3: What are your concerns for the planning and redevelopment of rosewood village?
- Q4: What is your relationship to Rosewood Village?
- Q5: How important do you think the following types of housing is? (family housing, seniors housing, Indigenous housing, housing for persons with disabilities)
- Q6: What qualities would you like the future homes to have?

- Q7. What outdoor activities would you like at Rosewood Village?
- Q8. What indoor activities would you like to see?
- Q9. What services and amenities would you like to see on site?
- Q10. What type of landscape character would you prefer?
- Q11. What type of gardens would you like to see at the future Rosewood Village?
- Q12. What is your preferred way(s) to move around the neighbourhood?
- Q13. What are your regular routes and destinations in the neighbourhood?
- Q14. Which of the following do you think is the most important for the environment? (use less water, indoor air quality, more recycling facilities, save energy, restore natural spaces, use local materials in building construction)
- Q15. Which of the following hazards concern you from the most to the least? (flooding, earthquake, heatwave, wildfire smoke, power outage)
- Q16. During the heat dome last summer, how did you cope with the heat?
- Q17. During the wildfires in past years, how did you cope with the air quality?
- Q18. Do you have neighbours that you could rely on in the event of an emergency?
- Q19. Which of the following considerations would you like to see?
- Q20. Are you responding on behalf of your household or yourself?
- Q21. How big is your household?
- Q22. What is your age?
- Q23. What is your gender?
- Q24. How many bedrooms does your home have today?
- Q25. How many bedrooms will you need in the future?
- Q26. How many bicycles does your household own?
- Q27. How many cars does your household own?
- Q28. Do you or family members have any accessibility challenges or use special mobility equipment?
- Q29. Do you or family members have other disabilities that you would like to share?
- Q30. What is the best way to keep you engaged and updated about the redevelopment?
- Q31. Is there anything else you would like to share with BC Housing about the future redevelopment of Rosewood Village?