

July 15, 2026

Mayor Hurford and Council
District of Squamish
37955 Second Avenue
P.O. Box 310
Squamish, B.C. V8B 0A3
Council@squamish.ca

Dear Mayor and Council,

Re: Supportive Housing at 39900 (Lot 3) Government Road, Squamish – Letter of Commitment

This letter expresses BC Housing's dedication and commitment to collaborate with the District of Squamish, the contracted housing operator, neighbours and other local partners to support the successful community inclusion of permanent supportive housing at 39900 (Lot 3) Government Road in Squamish.

This project is an important part of our collective effort to respond to issues of homelessness in Squamish. We are driven by the principle that people without access to basic shelter must focus solely on survival. After a person can access the necessities including a warm bed, washrooms and meals, they are in a much better position to improve their personal situation and well-being. Having sufficient shelter and housing in a community also means there are fewer vulnerable people sheltering outdoors, and this contributes to community safety overall.

BC Housing Commitments

A caring community can contribute greatly to the well-being of our most vulnerable neighbours. BC Housing recognizes that this project would bring change to the community. Our aim is for this to be a positive change. As such, we commit to being a good neighbour and actively promoting the inclusion of this housing in the community.

To support this, we make the following commitments:

1. Design Commitments

- a) BC Housing will incorporate Crime Prevention through Environmental Design (CPTED) in the building design. This includes security measures such as fenced grounds, controlled access, 24/7 staffed reception, security cameras and lighting.

2. Operational Commitments

- a. BC Housing will provide sufficient funding for the operation of the supportive housing at 39900 Government Road according to the Province's [Supportive Housing Program Framework](#).
- b. BC Housing will require the housing operator to adhere to the Operating Agreement which includes expectations for consistent and effective operations.
- c. Prior to occupancy, BC Housing will share an Operations Management Plan with the District of Squamish that summarizes the contents of the Operating Agreement. This plan will document commitments relating to operational expectations of the housing including:
 - Staffing levels
 - Staff training requirements
 - Resident support services
 - Documentation, reporting and reviews
 - Resident policies and expectations
 - Staff policies
 - Issues response plan
- d. BC Housing will require the housing operator to conduct daily inspections of the housing property and keep the building and grounds in good condition and clean of litter.
- e. BC Housing will require the housing operator to establish and communicate clear expectations with housing residents regarding respectful behaviour in the surrounding neighbourhood.
- f. BC Housing will require the housing operator to have a no-tolerance policy behaviour that threatens the safety, security, or well-being of residents, staff, or the community. BC Housing will require the housing operator to report any such activity observed on the housing property or in the immediate area surrounding the housing to Squamish RCMP and cooperate with investigations.
- g. BC Housing will require the housing operator to contact emergency services (911) in the event of any emergency situations observed or reported on the housing property or in the immediate area surrounding the housing, including fires and medical emergencies.
- h. BC Housing will require the housing operator to comply with the District of Squamish's Noise Regulation Bylaw No. 2312 protecting residents' quiet, peace, and enjoyment of property, and encourage housing residents, staff and visitors to do the same.

- i. BC Housing will require the housing operator to comply with the District of Nuisance and Controlled Substance Bylaw No. 1893 prohibiting the creation of unsafe or unsanitary conditions affecting public or neighbouring properties and encourage housing residents, staff and visitors to do the same.
- j. BC Housing will require the housing operator to provide a designated smoking area that complies with the District of Squamish's Smoking Regulation Bylaw No. 2042 prohibiting smoking in public places and workplaces, enclosed spaces and common areas inside residential buildings.
- k. BC Housing will require the housing operator to comply with BC's Fire Safety Act and the BC Fire Code regarding fire safety requirements and prevention of fire hazards on the housing property.
- l. BC Housing will require the housing operator to comply with the Province of British Columbia's Safe Streets Act regarding solicitation and encourage housing residents, staff and visitors to do the same.
- m. BC Housing will require the housing operator to comply with the BC Trespass Act and encourage housing residents, staff and visitors to do the same.

3. Neighbourhood Inclusion Commitments

- a. When the housing opens, BC Housing will distribute a Who to Call | When to Call flyer to site neighbours and local businesses. This flyer will include:
 - i. A direct, 24/7 phone number for onsite housing staff
 - ii. Other local emergency and community contacts as agreed upon by BC Housing, the housing operator and the District of Squamish
- b. BC Housing and/or the housing operator will acknowledge and investigate any community concerns about activities on the housing property as they are received.
 - i. BC Housing and/or the housing operator will work to resolve any issues as quickly as possible, collaborating with neighbours, community members and/or the District of Squamish as the situation may require.
 - ii. If a community concern regarding the housing is conveyed to the District of Squamish, BC Housing and/or the housing operator will meet with District representatives, share pertinent information and work together towards a positive outcome.
- c. BC Housing commits to facilitating the launch of a Housing Inclusion Table for this project. The purpose of this table is for members to actively collaborate within their respective mandates and funding to promote the successful inclusion of the housing in the community during its initial operations.

- i. The Housing Inclusion Table will include representatives from:
 - BC Housing's Operations Branch
 - The District of Squamish
 - Squamish Helping Hands Society
 - Bylaw
 - Fire
 - RCMP
 - Vancouver Coastal Health
 - Squamish Community Housing Society
 - Squamish Nation
 - Hiyám' Housing
 - Other community representatives as agreed to by initial members
- ii. All Housing Inclusion Table members will sign the Housing Inclusion Table Terms of Reference.
- i. BC Housing or a designated representative will provide professional facilitation for no more than four (4) regular meetings of the Housing Inclusion Table for the supportive housing at 3990 Government Road.
 - a) BC Housing will make all reasonable efforts to host the first Housing Inclusion Table meeting at least (1) month prior to the housing opening. Cadence of the four meetings (i.e. monthly, quarterly) is flexible and may be decided upon by Table membership.
 - b) Should the Housing Inclusion Table choose to continue beyond the initial four (4) meetings, representatives from BC Housing commit to participate, provided that the meetings are professionally facilitated by other Table member(s) or a designated representative that is agreed upon by all table members.

4. Annual Reporting

BC Housing will make reasonable efforts to collaborate on and contribute to an annual report for the District of Squamish regarding the operations and outcomes of the supportive housing at 3990 Government Road. The report will include actions taken to address any community concerns and any ongoing measures being implemented.

Compliance with this Letter of Commitment

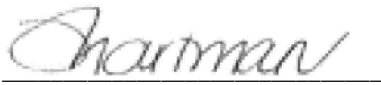
Should the District of Squamish identify concerns regarding compliance with the commitments in this letter, BC Housing commits to working collaboratively with the housing operator and the District of Squamish on a response plan. The plan will identify the corrective

actions, assign responsibility for each action, and establish timelines for implementation.

BC Housing and the housing operator will make reasonable efforts to implement the response plan and provide the District of Squamish with updates regarding the status of the identified issues and corrective actions.

Signatures

The undersigned acknowledge and agree to the contents of this Letter of Commitment:



Heidi Hartman
Associate Vice President
Supportive Housing and Homelessness
BC Housing

July 15, 2026

Date