

Our Commitments

Evergreen Terrace Redevelopment



We are sharing these commitments as a reminder of your rights as a tenant. They are intended to protect you during the redevelopment project and are in line with the City of Victoria's Tenant Assistance Policy for Non-Market Rental Housing Development. **You will not be without a home or support from BC Housing at any stage of this redevelopment project.**

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| Limiting Disruption | <ul style="list-style-type: none">● As much as possible, you will be able to stay in your current home until your new home at Evergreen Terrace is completed. |
| Ongoing Communication | <ul style="list-style-type: none">● We will provide you with regular progress updates.● We will seek your input at each step of the process.● We will host meetings with tenants to answer questions.● We will develop Tenant Relocation Plans that provide clear information. |
| Individual Tenant Support Plans | <ul style="list-style-type: none">● We will work with each tenant to make sure you have access to secure housing and your needs are met throughout planning and redevelopment.● An individual tenant relocation and support plan will be developed for every tenant. |
| Right of First Refusal | <ul style="list-style-type: none">● Tenants will get to choose whether they want to move into a new home at Evergreen Terrace before anyone else.● We will assign new homes through a fair process. Homes will be assigned based on household need, need for adaptable or wheelchair units and similar considerations.● If tenants don't want to move into a new unit at Evergreen Terrace, we will make every effort to help secure a relocation option that suits their needs. |
| Moving and Compensation | <ul style="list-style-type: none">● We will pay for your moving costs, including reconnecting utilities (telephone, cable, etc.) and hiring movers.● When a tenant is returning to a new home at Evergreen Terrace, moving expenses will be paid for both the move out and return to Evergreen Terrace.● We will provide continuity of housing for all tenants at your current rental rates, unless income or family size has changed. |
| Maintaining Affordability | <ul style="list-style-type: none">● When you move into your new home you will continue to pay the same rent unless your income or family size has changed. |
| Additional Needs | <ul style="list-style-type: none">● Before you move, we will send you a Tenant Needs Survey. The survey will help us understand your specific needs.● A tenant support worker will meet with you to provide support.● We will work with health, family, and other support workers to address your specific needs.● You will be able to have a pet. BC Housing pet rules will apply in new buildings. |

You can read the City of Victoria's complete Tenant Assistance Policy online at:

<https://www.victoria.ca/assets/Departments/Planning-Development/Community-Planning/Housing-Strategy/Tenant%20Assistance%20Policy%20Feb2022.pdf>

You can read the City of Victoria's Tenant Assistance Guide online at:

<https://www.victoria.ca/assets/Departments/Planning-Development/Community-Planning/Housing-Strategy/Tenant%20Relocation%20Guide.pdf>

You can also find more information about your rights under the Residential Tenancy Act at:

<http://www.rto.gov.bc.ca/>