

Neighbourhood Update

Wellness House | 938 Mason Street, Victoria

Hello Neighbour,

We are writing to share that construction at 938 Mason Street is planned to start in May 2026 and is anticipated to be completed by early 2028.

We are pleased to have reached this next stage in the Wellness House development. The new building will provide Culturally Supportive Housing for First Nations, Inuit and Métis individuals who have experienced or are at risk of homelessness. Find the latest project information by visiting **letstalkhousingbc.ca/Victoria-938-mason-street**.

We also recognize there are impacts to Mason Street due to construction on BC Housing's mixed-use development at 926/930 Pandora Avenue. Both project teams are coordinating to minimize combined neighbourhood impacts. Below is more information about what to expect.

Temporary Parking Changes

Construction activity at 938 Mason Street may result in temporary parking impacts on Mason Street at various times. As construction progresses, Knappett Projects Inc. will coordinate with the City of Victoria through the Street Occupancy Permit process to manage any required use of the street or curbside space. Any parking impacts will be temporary and limited to what is necessary to safely complete construction.

We will continue to coordinate with the City of Victoria to provide advance notice, where possible, of any temporary traffic or parking impacts related to construction.

Temporary Traffic Changes

You may notice short-term traffic changes during construction. These will be mainly near the site entrance.

- Most traffic impacts will be from construction deliveries
- Single-lane alternating traffic will be used for larger deliveries during early construction, with traffic control in place to maintain safety and traffic flow
- Near the end of construction, brief traffic changes may be needed for City utility work or road repaving

On-Site Work Hours

The contractor will follow the City of Victoria's Noise Bylaw No. 13-12. Construction work will occur between the following times:

- Weekdays between 7:00 am to 7:00 pm (non-holidays)
- Saturdays between 10:00 am to 7:00 pm (non-holidays)

If work is required outside these hours, City approval will be required, and we will notify neighbours ahead of time.

Questions

Once permits are active, **questions are best directed to the City of Victoria's Transportation team**, who oversees Street Occupancy Permits and can be contacted at **eng@victoria.ca** or 250-361-0300.



For **parking enforcement and ticketing** please reach out to **parkingservices@victoria.ca** or 250-361-0260.

For emergency onsite construction concerns relating to 938 Mason Street, reach out to the Knappett Projects Inc. (KPI) site supervisor Jon Metcalf at **250-580-7032**. Please note, Knappett will work to respond to work-on-site enquiries as quickly as possible. Depending on the scope of your concern, some responses may take up to three business days.

For questions about future operations of the building, reach out to the Brielyn Ramsey, Acting Executive Director of the Aboriginal Coalition to End Homelessness Society (ACEHS) at **778-432-2234** or email **bramsey@acehsociety.com**.

BC Housing continues to welcome questions about supportive housing at any time by email to **communityrelations@bchousing.org**.

Kind regards,

BC Housing